

2011, March 16th

Subject: European Parliament and Council Directive 94/62/EC of 20 December 1994 on packaging and packaging waste (the **Packaging Directive**)

To whom it may concern

Eaton Power Quality is fully committed to complying with all applicable laws and regulations regarding products and services.

For many years, Eaton Power Quality has observed a policy to reduce environmental impacts related to products and processes. We are continuously implementing technical and legal reviews and changes to comply with new requirements.

Home appliance Eaton UPS products and accessories supplied by Eaton Power Quality fall under the scope of the Packaging Directive. Eaton Power Quality commits that these products are compliant with the Packaging Directive requirements. Furthermore, we also take into account local implementation of the Directive in each EU country.

Pursuant to Eaton Power Quality's commitment to comply with all applicable regulations and customer requests, Eaton Power Quality is closely monitoring changes to the Packaging Directive. We are taking all appropriate actions to prevent any changes to the Packaging Directive from having a negative impact on availability or quality of our products.

Apart from our commitment to comply with the Batteries Directive, Eaton Power Quality is also committed to assist your company in its compliance efforts, and to strengthen our continuing business relationship with you.

Sincerely,



Nicolas Samman
PQD-EMEA Engineering Director.