

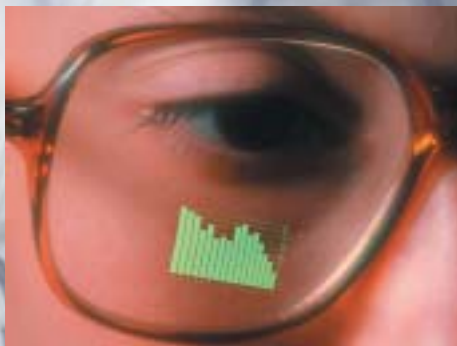
# POWER Watch



Powerware

Imagine the security of having trained service professionals standing by around the clock to attend to the needs of your UPS and other critical systems.

Remote monitoring services enable instant detection of major alarms by Eaton Technical Support representatives, and immediate dispatch of an engineer where required, resulting in maximum uptime for your critical systems.



## Remote Monitoring Services

### Key Features:

#### FORS I

Alarm Detection	Mains failure Battery Bypass Common
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Alarm Monitoring 24x7x365

Mobile Set Up and Configuration

#### FORS II

Alarm Detection	Battery Bypass Common
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Alarm Monitoring 24x7x365

Automatic Remote UPS inspection via telephone network with modems  
UPS Measurement Values  
Status Information  
Event Logs and Alarms

### Key Benefits:

- Ability to apply central management to a multiple site, installation or operation, without the need to network the UPS's
- Allows for total outsource of your UPS services
- Real time problem solving
- Rapid Response leading to a decrease in intervention times
- Continuous preventative monitoring and action
- Remote monitoring is the equivalent to having an in-house technician, which allows network administrators to dedicate their valuable resource to other areas of the business
- Reduction in downtime costs
- Customised response & escalation
- Tailored reporting including status & events
- Time/cost savings by way of immediate notification, direct response and first time service

