Eaton® 93PM Emergency Lighting UPS

50 kW (480V Three-Wire UL 924)
50 kW (480V Four-Wire UL 924)
Installation and Operation Manual
IMPORTANT SAFETY INSTRUCTIONS SAVE THESE INSTRUCTIONS

This manual contains important instructions that you should follow during installation and maintenance of the UPS and batteries. Please read all instructions before operating the equipment and save this manual for future reference.

CONSIGNES DE SÉCURITÉ IMPORTANTES — CONSERVER CES INSTRUCTIONS

Ce manuel comporte des instructions importantes que vous êtes invité à suivre lors de toute procédure d’installation et de maintenance des batteries et de l’onduleur. Veuillez consulter entièrement ces instructions avant de faire fonctionner l’équipement et conserver ce manuel afin de pouvoir vous y reporter ultérieurement.

IMPORTANT

To ensure you have the most up-to-date content and information for this product, please review the latest manual revision on our website, www.eaton.com/93PM.

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Chapter 1  Introduction

The Eaton® 93PM 50 kW, Three-Wire UL 924 Emergency Lighting Uninterruptible Power Supply (UPS) and the Eaton 93PM 50 kW, Four-Wire UL 924 Emergency Lighting Uninterruptible Power Supply (UPS) are true online, continuous-duty, transformerless, double-conversion, solid-state, three-phase system, providing conditioned and uninterruptible AC power for emergency lighting during power failures or other emergency situations.

The Eaton 93PM UL 924 UPS models are certified for UL Standards for Safety for Emergency Lighting and Power Equipment, UL 924. UL 924 models can provide greater than 90 minutes of battery runtime at the rated load.

The Eaton 93PM UL 924 UPS online power protection system is used to power the customer’s emergency lighting system and is configured with external line and match or standalone battery cabinets.

The Eaton 93PM UL 924 UPS is available with one Uninterruptible Power Module (UPMs) integrated in one cabinet. The UPM is rated for a maximum of 40 kW. The system maximum rating is 40 kW.

The UPS is housed in a single free-standing cabinet, with safety shields behind the door for hazardous voltage protection. Power wiring is installed through the bottom of the cabinet with an optional sidecar available for top entry wiring. Figure 1 shows the Eaton 93PM 50 kW, Three or Four-Wire UL 924 UPS and Figure 2 shows the Eaton 93PM 50 kW, Three or Four-Wire UL 924 UPS with a left or right mounted sidecar.

NOTE  Startup and operational checks must be performed by an authorized Eaton Customer Service Engineer, or the warranty terms specified in Chapter 11 Warranty become void. This service is offered as part of the sales contract for the UPS. Contact an Eaton service representative in advance (a minimum two-week notice is required) to reserve a preferred startup date.

1.1  UPS Standard Features

The UPS has many standard features that provide cost-effective and consistently reliable power protection. The descriptions in this section provide a brief overview of the UPS standard features.

1.1.1  Installation Features

- Line-up-and-match or standalone configurations
- Power wiring can be routed through the bottom of the cabinet
- Battery wiring can be run internally through the left or right sides of the UPS cabinet in line-up-and-match configurations
- Easily accessible mechanical terminals located at the bottom front of the cabinet reduce installation time
- Control wiring can be routed through the top or bottom of the UPS cabinet, or through the left or right sides of the UPS cabinet in line-up-and-match configurations
- Built-in casters for easy cabinet placement
- Cabinet bolt holes are provided for permanently mounting the UPS using optional front and back or left and right side floor mounting bracket kits
Introduction

Figure 1. Eaton 93PM UPS (50 kW, Three or Four-Wire UL 924)

Figure 2. Eaton 93PM UPS (50 kW, Three or Four-Wire UL 924) with Left or Right Mounted Sidecar

UPS with Left-Mounted Sidecar

UPS with Right-Mounted Sidecar
1.1.2 Control Panel

The control panel, located on the front of the UPS, contains a color liquid crystal touch screen display (LCD) and a horizontal row of LED indicators to control the operation of the UPS and to display the status of the UPS system. See Chapter 7 UPS Operating Instructions for additional information.

1.1.3 Customer Interface

- **Building Alarm Monitoring** – Up to five inputs in the UPS are available to connect the facility’s alarm system contacts. Some system configurations may limit the number of inputs available. The UPS uses these inputs to monitor the building alarms in addition to the UPS status.
- **Alarm Contact** – One alarm contact is provided for connection to equipment at the facility, such as a light, an audible alarm, or a computer terminal. The equipment connected to this contact alerts you to a UPS alarm.
- **Minislot Communication Bays** – Four communication bays are standard equipment. One to four optional Minislot® connectivity cards can be installed in the UPS at any time. Minislot cards are quickly installed at the front of the UPS and are hot-pluggable.

For additional information on these topics, see Chapter 8 Communication.

1.1.4 Energy Saver System Mode

The 93PM Series UPS offers an Energy Saver System (ESS) mode that maximizes efficiency by eliminating unnecessary power conversion when the commercial power source is within acceptable voltage and frequency limits. In this mode, the UPS is actively monitoring the critical bus and instantly and seamlessly transitions to double-conversion mode (inverter online) if a commercial electrical power brownout, blackout, overvoltage, undervoltage, or out-of-tolerance frequency condition occurs. See Chapter 7 UPS Operating Instructions for additional information.

1.1.5 Internal Redundancy

To deliver greater reliability, the Eaton 93PM UPS can be configured for internal redundancy. When configured, the UPS automatically becomes redundant if the load is at or below the capacity of the UPMs minus the capacity of one UPM. Under normal conditions the UPMs in the UPS share the load equally. If one or more UPMs becomes unavailable and the load is at or below the capacity of remaining UPMs, the remaining UPMs supply the load instead of transferring to bypass.

1.1.6 Advanced Battery Management

Advanced Battery Management (ABM) technology uses sophisticated sensing circuitry and a three-stage charger. The charger is a high-frequency, IGBT-based power conversion stage that extends the useful service life of UPS batteries by isolating the battery from the electrical environment, except for periodic charging or reserve mode operation. ABM also protects batteries from damage due to high current charging and inverter ripple currents. Charging at high currents can overheat and damage batteries.

ABM extends battery life by keeping the batteries charged and performing periodic battery testing. The battery test checks the batteries by transferring to battery mode. During the test the battery voltage is constantly monitored to determine Battery Health. ABM is intended for VRLA style batteries.

An ABM charging cycle starts with the charger driving the battery voltage at maximum current limit, to a battery charge level of 2.30volts/cell. The time it takes for the voltage to reach the battery charge level is saved as the battery charge time. If the battery charge time exceeds 24 hours, an alarm sounds.

When the battery reaches the float level, the battery is charged at the float level for 48 hours. Due to charger capability, some battery cabinet configurations extend float level to 72 hours. Twenty-four hours into the float period, a series of battery tests are performed to check the battery health. The float level charge continues after a successful test.
After initial startup, the battery run time on the front panel display indicates two minutes. After the 24-hour float charging period and automated battery testing, the actual battery run time is determined and the actual battery run time is displayed.

After the float period is completed, the charger is disconnected and the batteries are allowed to rest for up to 672 hours (28 days) maximum rest time. If the battery voltage falls below the opportunity charge level of 2.1V/cell during the first 240 hours (10 days) of the rest period, an alarm sounds.

An ABM charge cycle is initiated whenever one of these four conditions occurs since the last charge cycle:

- The batteries have rested over the maximum rest time of 672 hours.
- Accumulated discharge time is over a maximum battery discharge time of 20 seconds.
- Battery voltage is under the opportunity charge level of 2.1 volts/cell and the cabinet has been in rest mode for longer than 240 hours.
- A Battery Test command has been initiated.

### 1.1.7 Emergency Power Off

**WARNING**

- Emergency Power Off (EPO) and Remote Emergency Power Off (REPO) functionality has been disabled for UL 924 emergency lighting systems. To remove power from the system a LOAD OFF command (see paragraph 7.3.12 Using the UPS LOAD OFF Command) must be given using the front panel controls and all breakers opened.

- Power is present inside the UPS cabinet until the upstream input feeder circuit breakers and battery breakers are opened.

### 1.2 Options and Accessories

Contact an Eaton sales representative for information about the following options.

#### 1.2.1 Integrated Battery Cabinet

Battery backup protection with additional runtime can be provided by equipping the UPS system with up to four Integrated Battery Cabinets (IBCs) containing sealed lead-acid, maintenance-free batteries. The IBCs are housed in single, free-standing cabinets designed for line-up-and-match installation, but may be installed separate from the UPS cabinet. An external battery disconnect switch or tie point must be used when three or four IBCs are located separate from the UPS cabinet. The IBCs may be installed on either the right or left side of the UPS cabinet. The recommended installation location for adjacent battery cabinets is on the right side of the UPS cabinet.

#### 1.2.2 Sidecar Integrated Accessory Cabinet-Bypass

A Sidecar Integrated Accessory Cabinet-Bypass (SIAC-B) provides maintenance bypass functions. The SIAC-B is available in two, three, or four breaker configurations enabling power to completely bypass the UPS. The UPS can then be safely serviced or replaced without interrupting power to critical systems. The four breaker configuration provides a convenient method for removing power from the UPS when using the maintenance bypass to supply the load. The SIAC-B is housed in a cabinet attached to the UPS cabinet. The SIAC-B may be installed on either the right or left side of the UPS cabinet. The SIAC-B can also be used for top entry wiring access.
1.2.3 Top Entry Wiring Sidecar

If required, a sidecar is available for top entry power wiring. The sidecar performs the function of a wireway routing the wires to the terminals mounted at the bottom of the UPS cabinet. The sidecar can be installed on the left or right side of the UPS cabinet.

1.2.4 Monitoring and Communication

Minislot Cards – Optional Minislot cards support several protocols, such as SNMP, SMTP, HTTP, Modbus®, and TCP/IP. See Chapter 8 Communication for additional information on monitoring and communication features.

Remote Monitoring Device (RMD) – An optional RMD contains a touch screen status display and a local audible alarm, allowing monitoring of the operational status and alarm condition of the UPS from virtually any location within the facility, up to 300 feet from the UPS. Refer to the Eaton Remote Monitoring Device (RMD) Installation and Operation Manual, listed in paragraph 1.8 For More Information, for additional information.

PredictPulse™ Remote Monitoring and Management Service – PredictPulse is a subscription monitoring and management service from Eaton that collects and analyzes data from connected power infrastructure devices, providing us with the insight needed to make recommendations and take action on your behalf. It’s also powered by CA Technologies, bringing together the best in hardware and software. Like a second set of eyes on your power infrastructure, PredictPulse provides 24/7 remote monitoring of alarms and system performance (load, temperature/humidity, battery health, energy savings and service level) to reduce downtime risk and expedite repairs. PredictPulse also shares real-time status and trend information via an online dashboard and smartphone mobile app (Apple and Android), giving subscribers insights about past and current performance, a list of all active alarms, and asset management data (i.e., battery date codes, last and next scheduled service dates, firmware versions). The service notifies customers of critical alarms, supports remote diagnostics, and facilitates smart dispatch of technicians. PredictPulse requires a Power Xpert® Gateway Minislot (PXGMS) connectivity card in an Minislot communication bay and an Environmental Monitoring Probe (EMP) for battery temperature/humidity monitoring. See Chapter 8 Communication for additional information on monitoring and communication features.

1.2.5 Additional Output Surge Protection

The Eaton 93PM UPS complies with ANSI 62.41 for line surges. However, if added security is required an additional Surge Protection Device (SPD) can be installed. For this application, a 480V Delta Style SPD Type 1 or Type 2 installed on the load side is recommended. The SPD must meet the Maximum Continuous Operating Voltage (MCOV) for a 480V Delta Style SPD. Eaton offers a variety of SPD solutions including the Eaton SPD Series with various kA ratings options.

1.3 Battery System

The battery system provides emergency short-term backup power to provide safe lighting during power interruptions.

1.3.1 Battery Configurations

The Eaton 93PM 50 kW, Three or Four-Wire UL 924 UPS battery system uses external Integrated Battery Cabinets (IBC). The external IBCs provide emergency lighting during power interruptions. The battery system is equipped with sealed lead-acid, maintenance-free batteries. External IBCs are available at 480V (240 cell). The type of batteries and number of battery cabinets required for the Eaton 93PM Emergency Lighting UPS are detailed in Table 1.

An external battery disconnect switch or tie point must be used when IBCs are located separate from the UPS cabinet and wiring exceeds the number of battery terminals available.

A supplemental 48 Vdc shunt trip signal for an external battery disconnect device (IBCs only) is provided by the UPS, but is not required for normal operation.
1.4 Basic System Configurations

The following basic UPS system configurations are possible:

- Single UPS with one to four external battery cabinets
- Single UPS with one to four external battery cabinets and accessory cabinets

1.5 Using This Manual

This manual describes how to install and operate the Eaton 93PM 50 kW, Three or Four-Wire UL 924. Read and understand the procedures described in this manual to ensure trouble-free installation and operation. In particular, be thoroughly familiar with the LOAD OFF procedure (see paragraph 7.3.12 Using the UPS LOAD OFF Command).

The information in this manual is divided into sections and chapters. The system, options, and accessories being installed dictate which parts of this manual should be read. At a minimum, Chapter 1 Introduction through Chapter 4 UPS System Installation and Chapter 7 UPS Operating Instructions should be examined.

Read through each procedure before beginning work. Perform only those procedures that apply to the UPS system being installed or operated.

1.6 Conventions Used in This Manual

This manual uses these type conventions:

- **Bold type** highlights important concepts in discussions, key terms in procedures, and menu options, or represents a command or option that you type or enter at a prompt.
- **Italic type** highlights notes and new terms where they are defined.
- **Screen type** represents information that appears on the screen or LCD.

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<th>Icon</th>
<th>Description</th>
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<td><img src="note.png" alt="Note" /></td>
<td>Information notes call attention to important features or instructions.</td>
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<tr>
<td><img src="keys.png" alt="Keys" /></td>
<td>Brackets are used when referring to a specific key, such as [Enter] or [Ctrl].</td>
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In this manual, the term UPS refers only to the UPS cabinet and its internal elements. The term UPS system refers to the entire power protection system – the UPS cabinet, an external battery system, and options or accessories installed.

The term line-up-and-match refers to accessory cabinets that are physically located adjacent to the UPS. The term standalone refers to accessory cabinets that are located separate from the UPS.

Left and right side notations are referenced standing in front of the cabinet.
1.7 Symbols, Controls, and Indicators

The following are examples of symbols used on the UPS or accessories to alert you to important information:

**RISK OF ELECTRIC SHOCK** - Observe the warning associated with the risk of electric shock symbol.

![Electric Shock Symbol]

**CAUTION: REFER TO OPERATOR’S MANUAL** - Refer to your operator’s manual for additional information, such as important operating and maintenance instructions.

![Caution Symbol]

This symbol indicates that you should not discard the UPS or the UPS batteries in the trash. This product contains sealed, lead-acid batteries and must be disposed of properly. For more information, contact your local recycling/reuse or hazardous waste center.

![Battery Symbol]

This symbol indicates that you should not discard waste electrical or electronic equipment (WEEE) in the trash. For proper disposal, contact your local recycling/reuse or hazardous waste center.

![WEEE Symbol]

1.8 For More Information

Refer to the *Eaton 93PM Integrated Battery Cabinet Installation Manual-Large and Large High Rate*, the *Eaton 93PM Universal Integrated Battery Cabinet Installation Manual-Large and Large High Rate*, the *Eaton 93PM Integrated Battery Cabinet Installation Manual-Small*, or *Eaton 93PM Integrated Battery Cabinet Installation Manual-Small Welded* for the following additional information:

- Installation instructions, including site preparation, planning for installation, wiring and safety information, and detailed illustrations of cabinets with dimensional and connection point drawings

Refer to the *Eaton 93PM Sidecar Integrated Accessory Cabinet-Bypass Installation and Operation (50 kW and 100 kW SIAC-B)* Manual for the following additional information:

- Installation instructions, including site preparation, planning for installation, wiring and safety information, and detailed illustrations of cabinets with dimensional and connection point drawings

- Operation, including breakers, standard features and optional accessories, procedures for using the bypass functions, and information about maintenance

Refer to the *Eaton Remote Monitoring Device (RMD) Installation and Operation Manual* for additional installation and operating instructions.

Visit [www.eaton.com/powerquality](http://www.eaton.com/powerquality) or contact an Eaton service representative for information on how to obtain copies of these manuals.
1.9 Getting Help

If help is needed with any of the following:

• Scheduling initial startup
• Regional locations and telephone numbers
• A question about any of the information in this manual
• A question this manual does not answer

Please call the Customer Reliability Center at:

United States: 1-800-843-9433
Canada: 1-800-461-9166 ext 260
All other countries: Call your local service representative

Please use the following e-mail address for manual comments, suggestions, or to report an error in this manual:

E-ESSDocumentation@eaton.com

1.10 Equipment Registration

Please visit www.eaton.com/pq/register to register your new Eaton UPS / Eaton UPS Accessory.

Model Number: 

Serial Number: 

Chapter 2 Safety Warnings

IMPORTANT SAFETY INSTRUCTIONS SAVE THESE INSTRUCTIONS

This manual contains important instructions that should be followed during installation and maintenance of the UPS and batteries. Read all instructions before operating the equipment and save this manual for future reference.

The UPS is designed for industrial or computer room applications, and contains safety shields behind the door and front panels. However, the UPS is a sophisticated power system and should be handled with appropriate care.

**DANGER**

This UPS contains LETHAL VOLTAGES. All repairs and service should be performed by AUTHORIZED SERVICE PERSONNEL ONLY. There are NO USER SERVICEABLE PARTS inside the UPS.

**WARNING**

- The UPS is powered by its own energy source (batteries). The output terminals may carry live voltage even when the UPS is disconnected from an AC source.
- To reduce the risk of fire or electric shock, install this UPS in a temperature and humidity controlled, indoor environment, free of conductive contaminants. Ambient temperature must not exceed 40°C (104°F). Do not operate near water or excessive humidity (95% maximum). The system is not intended for outdoor use.
- As a result of the connected loads high leakage current is possible. Connection to earth ground is required for safety and proper product operation. Do not check UPS operation by any action that includes removal of the earth (ground) connection with loads attached.
- Emergency Power Off (EPO) and Remote Emergency Power Off (REPO) functionality is disabled for UPS systems configured for UL 924 auxiliary lighting. To remove power from the system a LOAD OFF command must be given using the front panel controls and all breakers opened. Review Chapter 6 UPS Operating Instructions, for details.
- Ensure all power is disconnected before performing installation or service.
- Batteries can present a risk of electrical shock or burn from high short-circuit current. The following precautions should be observed: 1) Remove watches, rings, or other metal objects; 2) Use tools with insulated handles; 3) Do not lay tools or metal parts on top of batteries; 4) Wear voltage rated gloves and electrical hazard footwear.
- ELECTRIC ENERGY HAZARD. Do not attempt to alter any UPS or battery wiring or connectors. Attempting to alter wiring can cause injury.
- Do not open or mutilate batteries. Released electrolyte is harmful to the skin and eyes. It may be toxic.
Safety Warnings

CAUTION

- Installation or servicing should be performed by qualified service personnel knowledgeable of UPS and battery systems, and required precautions. Keep unauthorized personnel away from equipment. Consider all warnings, cautions, and notes before installing or servicing equipment. DO NOT DISCONNECT the batteries while the UPS is in Battery mode.
- Replace batteries with the same number and type of batteries as originally installed with the UPS.
- Disconnect the charging source prior to connecting or disconnecting terminals.
- Determine if the battery is inadvertently grounded. If it is, remove the source of the ground. Contacting any part of a grounded battery can cause a risk of electric shock. An electric shock is less likely if you disconnect the grounding connection before you work on the batteries.
- Proper disposal of batteries is required. Refer to local codes for disposal requirements.
- Do not dispose of batteries in a fire. Batteries may explode when exposed to flame.
- Keep the UPS door closed and front panels installed to ensure proper cooling airflow and to protect personnel from dangerous voltages inside the unit.
- Do not install or operate the UPS system close to gas or electric heat sources.
- Lead-acid batteries can present a risk of fire because they generate hydrogen gas. Do not smoke when near batteries. Do not cause flame or spark in battery area. Discharge static electricity from body before touching batteries by first touching a grounded metal surface.
- The operating environment should be maintained within the parameters stated in this manual.
- Keep surroundings uncluttered, clean, and free from excess moisture.
- Observe all DANGER, CAUTION, and WARNING notices affixed to the inside and outside of the equipment.

AVERTISSEMENT!

- Les batteries peuvent présenter un risque de décharge électrique ou de brûlure par des courts-circuits de haute intensité. Prendre les précautions nécessaires.
- Pour le replacement, utiliser le même nombre et modèle des batteries.

ATTENTION!

- Une mise au rebut réglementaire des batteries est obligatoire. Consulter les règlements en vigueur dans votre localité.
- Ne jamais jeter les batteries au feu. L’exposition aux flammes risque de les faire exploser.
Chapter 3  UPS Installation Plan and Unpacking

Use the following basic sequence of steps to install the UPS:

1.  Create an installation plan for the UPS system.
2.  Prepare your site for the UPS system.
3.  Inspect and unpack the UPS cabinet.
4.  Unload and install the UPS cabinet, and wire the system.
5.  Install features, accessories, or options, as applicable.
6.  Complete the Installation Checklist.
7.  Have authorized service personnel perform preliminary operational checks and start up the system.

NOTE  Startup and operational checks must be performed by an authorized Eaton Customer Service Engineer, or the warranty terms specified in Chapter 11 Warranty become void. This service is offered as part of the sales contract for the UPS. Contact an Eaton service representative in advance (a minimum two-week notice is required) to reserve a preferred startup date.

3.1  Creating an Installation Plan

Before installing the UPS system, read and understand how this manual applies to the system being installed. Use the procedures and illustrations in paragraph 3.2 Preparing the Site and Chapter 4 UPS System Installation to create a logical plan for installing the system.

3.2  Preparing the Site

For the UPS system to operate at peak efficiency, the installation site should meet the environmental parameters outlined in this manual. The operating environment must meet the weight, clearance, and environmental requirements specified.

3.2.1  Environmental and Installation Considerations

The UPS system installation must meet the following guidelines:

- The system must be installed on a level floor suitable for computer or electronic equipment.
- The system must be operated at an altitude no higher than 1500m (5000 ft) without derating. For additional assistance with high altitude operation, contact an Eaton service representative (see paragraph 1.9 Getting Help).
- The system must be installed in a temperature and humidity controlled indoor area free of conductive contaminants.

Failure to follow guidelines may void your warranty.

The basic environmental requirements for operation of the UPS are:

- Ambient Temperature Range: 25 +/- 5°C (68–86°F)
- Recommended Operating Range: 25 +/- 5°C (68–86°F)
- Maximum Relative Humidity: 5–95%, non-condensing
CAUTION

If battery systems are located in the same room as the UPS, the battery manufacturer’s environmental requirements should be followed if they are more stringent than the UPS requirements. Operating temperatures above the recommended range will result in decreased battery life and performance, and may reduce or void the battery warranty.

The UPS ventilation requirements are shown in Table 2.

To allow for future power upgrades, Eaton recommends using air conditioning or ventilation sized for the fully rated UPS kW frame size installed instead of the derated kW ordered. Sizing the site cooling infrastructure to be capable of cooling the maximum kW frame size will allow a full power rating upgrade without having to modify the infrastructure.

NOTE The battery system’s capacity must also be considered when planning for future power upgrades. The battery system must either be sized to the anticipated future rating or upgraded with the power upgrade. See Table 1 for battery cabinet requirements.

Table 2. Air Conditioning or Ventilation Requirements During Full Load Operation

<table>
<thead>
<tr>
<th>Model</th>
<th>UPS Rating</th>
<th>Input/Output Voltage</th>
<th>Heat Rejection BTU/hr x1000 (kg-cal/hr)</th>
<th>Minimum Required Cooling Air Flow</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eaton 93PM-50-1</td>
<td>20 kW</td>
<td>480/480</td>
<td>2.55 (643)</td>
<td>189 liter/sec (400 cfm)</td>
</tr>
<tr>
<td>Eaton 93PM-50-1</td>
<td>30 kW</td>
<td>480/480</td>
<td>3.58 (903)</td>
<td></td>
</tr>
<tr>
<td>Eaton 93PM-50-1</td>
<td>40 kW</td>
<td>480/480</td>
<td>4.56 (1150)</td>
<td></td>
</tr>
</tbody>
</table>

The UPS equipment operating environment must meet the weight requirements shown in Table 3 and the size requirements shown in Figure 3 through Figure 9. Dimensions are in millimeters (inches).

NOTE Refer to the Eaton 93PM Sidecar Integrated Accessory Cabinet-Bypass Installation and Operation (50 kW and 100 kW SIAC-B) Manual, listed in paragraph 1.8 For More Information, for Sidecar Integrated Accessory Cabinet-Bypass (SIAC-B) size requirements.

Table 3. UPS Cabinet Weights

<table>
<thead>
<tr>
<th>Model</th>
<th>Weight kg (lb)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eaton 93PM-50-1</td>
<td></td>
</tr>
<tr>
<td>Capacity</td>
<td>338 (745)</td>
</tr>
<tr>
<td>Shipping</td>
<td>318 (702)</td>
</tr>
<tr>
<td>Installed</td>
<td>4 at 80 (176)</td>
</tr>
<tr>
<td>Point Loading</td>
<td></td>
</tr>
<tr>
<td>Eaton 93PM-50-1 with UPS Top Entry Wiring Sidecar</td>
<td></td>
</tr>
<tr>
<td>Capacity</td>
<td>425 (937)</td>
</tr>
<tr>
<td>Shipping</td>
<td>402 (887)</td>
</tr>
<tr>
<td>Installed</td>
<td>4 at 101 (222)</td>
</tr>
<tr>
<td>Point Loading</td>
<td></td>
</tr>
<tr>
<td>Eaton 93PM-50-1 with SIAC-B (4-Breaker)</td>
<td></td>
</tr>
<tr>
<td>Capacity</td>
<td>460 (1014)</td>
</tr>
<tr>
<td>Shipping</td>
<td>429 (947)</td>
</tr>
<tr>
<td>Installed</td>
<td>4 at 107 (237)</td>
</tr>
</tbody>
</table>

The UPS cabinet uses forced air cooling to regulate internal component temperature. Air inlets are in the front of the cabinet and outlets are on top or in the back of the cabinet. Allow clearance in front of and on top or in back of the cabinet for proper air circulation. The clearances required around the UPS cabinet are shown in Table 4.
### Table 4. UPS Cabinet Clearances

<table>
<thead>
<tr>
<th>From</th>
<th>Clearances</th>
</tr>
</thead>
<tbody>
<tr>
<td>From Front of Cabinet</td>
<td>914.4 mm (36”) working space</td>
</tr>
<tr>
<td>From Top of Cabinet with Top Exhaust (Zones 1 and 3—see Figure 4)</td>
<td>457.2 mm (18”) minimum clearance for ventilation</td>
</tr>
<tr>
<td>From Top of Cabinet (Zones 2 and 3—see Figure 4)</td>
<td>457.2 mm (18”) working space</td>
</tr>
<tr>
<td>From Top of Cabinet with rear service access (Zone 2—see Figure 4)</td>
<td>Can be less than 457.2 mm (18”)</td>
</tr>
<tr>
<td>From Back of Cabinet with Rear Exhaust</td>
<td>254 mm (10”) minimum clearance for ventilation</td>
</tr>
<tr>
<td>From Back of Cabinet with Top Exhaust</td>
<td>None Required</td>
</tr>
<tr>
<td>From Back of Cabinet – Seismic Installation</td>
<td>914.4 mm (36”) working space</td>
</tr>
<tr>
<td>From Right Side of Cabinet</td>
<td>None Required</td>
</tr>
<tr>
<td>From Left Side of Cabinet</td>
<td>None Required</td>
</tr>
</tbody>
</table>

### Figure 3. UPS Cabinet Dimensions (Front and Right Side Views)

![UPS Cabinet Dimensions](image)
Figure 4. UPS Cabinet Dimensions (Top and Bottom Views)

NOTE: Top exhaust configuration shown.

Dimensions are in millimeters [inches]
Figure 5. UPS Cabinet Front and Back Floor Mounting Bracket Mounting Dimensions (Back Views)

NOTE: Examples shown with top exhaust option.

Dimensions are in millimeters [inches]
Figure 6. UPS Cabinet with Left-Mounted or Right-Mounted Sidecar Dimensions (Front and Right Side Views)

Dimensions are in millimeters [inches]

UPS with Left-Mounted Sidecar

UPS with Right-Mounted Sidecar
Figure 7. UPS Cabinet with Left-Mounted or Right-Mounted Sidecar Dimensions (Top and Bottom Views)

Dimensions are in millimeters [inches]

UPS with Left-Mounted Sidecar

UPS with Right-Mounted Sidecar
Weight and Center of Gravity (letters A, B, and C map to Figure 8)

<table>
<thead>
<tr>
<th></th>
<th>A (mm/in)</th>
<th>B (mm/in)</th>
<th>C (mm/in)</th>
<th>Installed Weight (kg/lb)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eaton 93PM-50-1 UPS</td>
<td>985 (38.7)</td>
<td>560 (22)</td>
<td>273 (10.7)</td>
<td>318 (702)</td>
</tr>
</tbody>
</table>
Figure 9. UPS Cabinet with Left-Mounted or Right-Mounted Sidecar Center of Gravity

Dimensions are in millimeters [Inches]

| Weight and Center of Gravity with Left-Mounted Sidecar (letters A, B, and C map to Figure 9) |
|----------------------------------|-----------------|-----------------|-----------------|-----------------|
| | A mm (in) | B mm (in) | C mm (in) | Installed Weight kg (lb) |
| Eaton 93PM-50-1 UPS with Top Entry Wiring Sidecar (no breakers) | 961 (37.8) | 561 (22) | 406 (16.0) | 402 (887) |
| Eaton 93PM-50-1 UPS with SIAC-B (4-Breaker) | 964 (37.9) | 586 (23) | 386 (15.2) | 429 (947) |

| Weight and Center of Gravity with Right-Mounted Sidecar (letters A, B, and C map to Figure 9) |
|----------------------------------|-----------------|-----------------|-----------------|-----------------|
| | A mm (in) | B mm (in) | C mm (in) | Installed Weight kg (lb) |
| Eaton 93PM-50-1 UPS with Top Entry Wiring Sidecar (no breakers) | 961 (37.8) | 561 (22) | 346 (13.6) | 402 (887) |
| Eaton 93PM-50-1 UPS with SIAC-B (4-Breaker) | 964 (37.9) | 586 (23) | 386 (15.2) | 429 (947) |
### 3.2.2 UPS System Power Wiring Preparation

**NOTE** Refer to the Eaton 93PM Sidecar Integrated Accessory Cabinet-Bypass Installation and Operation (50 kW and 100 kW SIAC-B) Manual, listed in paragraph 1.8 For More Information, for SIAC-B power wiring preparation and requirements.

Read and understand the following notes while planning and performing the installation:

**WARNING**

As a result of the connected loads high leakage current is possible. Connection to earth ground is required for safety and proper product operation. Do not check UPS operation by any action that includes removal of the earth (ground) connection with loads attached.

- Refer to national and local electrical codes for acceptable external wiring practices.
- To allow for future power upgrades, Eaton recommends installing the UPS using wiring and external overcurrent protection breakers sized for the fully rated UPS kW frame size installed instead of the derated kW ordered. Wiring for the maximum kW frame size will allow a full power rating upgrade without having to modify the site wiring infrastructure.
- For external wiring, use 75°C copper wire. Wire sizes listed in Table 5 are for copper wiring only. If wire is run in an ambient temperature greater than 30°C, larger size wire may be necessary. Wire sizes are based on using the specified breakers.
- The AC output and output ground wiring to the critical load should be sized the same as the UPS rectifier, bypass, and rectifier and bypass ground wiring if the recommended output breaker listed in Table 9 is not installed in the system.
- Recommended wire sizes are based on NFPA National Electrical Code® (NEC®) 70 Table 310.15(B)(16) 75°C ampacity with 30°C ambient correction factors.
- Three-wire UPS models do not use a neutral. Four-wire UPS models use a neutral for bypass input and load output, but not for rectifier input.
- The neutral conductor (if 4-wire) is sized the same as the phase conductor for balanced and resistive loads. Non-linear loads, up to the maximum of 1.5x the load current, require a larger neutral conductor and should be sized in accordance with NFPA NEC 70 Article 310.15(B)(5).
- In three-wire applications connect the rectifier input, grounded Wye source or in single source applications, to a three-wire High Resistance Ground (HRG) source. In three-wire applications, a neutral conductor is not used from the rectifier source.
- Supported single source, single or dual feed power sources:
  - 3-wire grounded Wye (TN,TT)
  - 3 or 4-wire grounded Wye (TN,TT) – Bypass Input
  - 3-wire High Resistance Ground (IT)
  - 3 or 4-wire High Resistance Ground (IT) – Bypass Input
- Supported dual source, dual feed power sources:
  - 3-wire grounded Wye (TN, TT)
  - 3 or 4-wire grounded Wye (TN, TT) – Bypass Input
CAUTION

SINGLE HIGH IMPEDANCE GROUND SOURCE – In North American installations, the neutral conductor from the high impedance ground source of supply CANNOT be used.

- Phase rotation must be clockwise starting with phase A (rotation A, B, C).
- If four–wire UPS, the bypass feed into this equipment uses four wires, otherwise three wires. The rectifier feed into this equipment uses three wires. The phases must be symmetrical about ground (from a Wye source, phase rotation clockwise A, B, C) for proper equipment operation.
- If installing an external maintenance bypass, all feeds to the UPS including the Rectifier Input Breaker (RIB) (if installed) must have a service disconnect independent of the maintenance bypass power path. Most maintenance bypass solutions provide UPS input feeds derived from but isolated from the maintenance bypass power path. If the maintenance bypass solution being installed does not provide such functionality, DO NOT use a single feeder breaker to supply both the UPS and the maintenance bypass.

For external wiring recommendations, including the minimum AWG size of external wiring, see Table 5. Wire sizes listed are for copper wiring only.

<p>| Table 5. Input/Output Ratings and External Wiring Recommendations for the Eaton 93PM-50-1 |
|---------------------------------|----------|----------|----------------|
| <strong>Basic Unit Rating</strong>          | <strong>Units</strong> | <strong>Rating 50/60 Hz</strong> |
|                                | kW       | 20       | 30       | 40       |
| <strong>Input and Output Voltage</strong>   | Volts    | 480/480  | 480/480  | 480/480  |
| <strong>AC Input to UPS Rectifier (0.99 Minimum pF)</strong> | Amps | 48       | 60       | 73       |
| Full load current plus battery recharge current (3) Phases, (1) Ground | AWG or kcmil (each) | 6       | 4       | 3       |
| Minimum Conductor Size (Phase A, B, and C) Number per Phase | (1) | (1) | (1) | |
| Minimum Conductor Size (Ground) Number | AWG or kcmil (each) | 8       | 8       | 8       |
| (1) | (1) | (1) | |
| <strong>AC Input to UPS Bypass (Dual-Feed)</strong> | Amps | 48       | 60       | 73       |
| Full Load Current (3) Phases, (1) Neutral (if 4-Wire), (1) Ground | AWG or kcmil (each) | 4       | 3       | 2       |
| Minimum Conductor Size (Phase A, B, and C, and Neutral) Number per Phase | (1) | (1) | (1) | |
| Minimum Conductor Size (Ground) Number | AWG or kcmil (each) | 8       | 8       | 8       |
| (1) | (1) | (1) | |
| <strong>DC Input from External Battery (Line-Up-and-Match Eaton 93PM IBC)</strong> | Voltage | 480     | 480     | 480     |
| (1) Positive, (1) Negative, (1) Ground | Total Amps | 45     | 67     | 89     |
| Minimum Conductor Size (Phase Positive and Negative) Number per Pole | AWG or kcmil (each) | 2/0     | 2/0     | 2/0     |
| See Note | See Note | See Note | |
| Minimum Conductor Size (Ground) Number | AWG or kcmil (each) | 4       | 4       | 4       |
| (1) | (1) | (1) | |</p>
<table>
<thead>
<tr>
<th>DC Input from External Battery (Standalone Eaton 93PM IBC) (1) Positive, (1) Negative, (1) Ground</th>
<th>Voltage</th>
<th>Total Amps</th>
<th>480</th>
<th>480</th>
<th>480</th>
</tr>
</thead>
<tbody>
<tr>
<td>Minimum Conductor Size (Phase Positive and Negative) Number per Pole</td>
<td>AWG or kcmil (each)</td>
<td>3/0</td>
<td>3/0</td>
<td>3/0</td>
<td></td>
</tr>
<tr>
<td>Minimum Conductor Size (Ground) Number</td>
<td>AWG or kcmil (each)</td>
<td>4</td>
<td>4</td>
<td>4</td>
<td></td>
</tr>
<tr>
<td>AC Output to Critical Load Full Load Current (3) Phases, (1) Neutral (if 4-Wire), (1) Ground</td>
<td>Amps</td>
<td>24</td>
<td>36</td>
<td>48</td>
<td></td>
</tr>
<tr>
<td>Minimum Conductor Size (Phase A, B, and C, and Neutral [if 4-Wire]) Number per Phase</td>
<td>AWG or kcmil (each)</td>
<td>8</td>
<td>6</td>
<td>4</td>
<td></td>
</tr>
<tr>
<td>Minimum Conductor Size (Ground) Number</td>
<td>AWG or kcmil (each)</td>
<td>10</td>
<td>10</td>
<td>8</td>
<td></td>
</tr>
</tbody>
</table>

**NOTE** Callout letters A, B, C and D map to the Oneline Schematics detailed in *Chapter 6 UPS Oneline Schematics*.

**NOTE** Line-up-and-match battery wiring with a 105°C rating is factory supplied with the Eaton 93PM Integrated Battery Cabinet (IBC).

**NOTE** The neutral conductor is sized the same as the phase conductor for balanced and resistive loads. Non-linear loads, up to the maximum of 1.5x the load current, require a larger neutral conductor and should be sized in accordance with NFPA NEC 70 Article 310.15(B)(5).

The power wiring terminals are pressure terminations, UL and CSA rated. See *Table 6* for external power cable terminations.

*Figure 18* and *Figure 19* show the location of the UPS power cable terminals.
## Table 6. UPS External Power Cable Terminations for the Eaton 93PM-50-1

<table>
<thead>
<tr>
<th>Terminal Function</th>
<th>Terminal</th>
<th>Function</th>
<th>Number and Size of Pressure Termination</th>
<th>Tightening Torque Nm (lb in)</th>
<th>Screw Size and Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>AC Input to UPS Rectifier</td>
<td>E1</td>
<td>Phase A</td>
<td>1- #14-2/0 kcmil</td>
<td>12.4 (110)</td>
<td>1/4&quot; Hex</td>
</tr>
<tr>
<td></td>
<td>E2</td>
<td>Phase B</td>
<td>1- #14-2/0 kcmil</td>
<td>12.4 (110)</td>
<td>1/4&quot; Hex</td>
</tr>
<tr>
<td></td>
<td>E3</td>
<td>Phase C</td>
<td>1- #14-2/0 kcmil</td>
<td>12.4 (110)</td>
<td>1/4&quot; Hex</td>
</tr>
<tr>
<td>AC Input to Bypass</td>
<td>E6</td>
<td>Phase A</td>
<td>1- #14-2/0 kcmil</td>
<td>12.4 (110)</td>
<td>1/4&quot; Hex</td>
</tr>
<tr>
<td>(4-Wire version only)</td>
<td>E7</td>
<td>Phase B</td>
<td>1- #14-2/0 kcmil</td>
<td>12.4 (110)</td>
<td>1/4&quot; Hex</td>
</tr>
<tr>
<td></td>
<td>E8</td>
<td>Phase C</td>
<td>1- #14-2/0 kcmil</td>
<td>12.4 (110)</td>
<td>1/4&quot; Hex</td>
</tr>
<tr>
<td>AC Output to Critical Load</td>
<td>E9</td>
<td>Phase A</td>
<td>1- #14-2/0 kcmil</td>
<td>12.4 (110)</td>
<td>1/4&quot; Hex</td>
</tr>
<tr>
<td>(4-Wire version only)</td>
<td>E10</td>
<td>Phase B</td>
<td>1- #14-2/0 kcmil</td>
<td>12.4 (110)</td>
<td>1/4&quot; Hex</td>
</tr>
<tr>
<td>DC Input from Battery</td>
<td>E4</td>
<td>Battery (+)</td>
<td>4 - #6-300 kcmil</td>
<td>31.0 (275)</td>
<td>5/16&quot; Hex</td>
</tr>
<tr>
<td></td>
<td>E5</td>
<td>Battery (-)</td>
<td>4 - #6-300 kcmil</td>
<td>31.0 (275)</td>
<td>1/4&quot; Hex</td>
</tr>
<tr>
<td>Customer Ground</td>
<td>Ground</td>
<td>Ground</td>
<td>6 - #14-1/0 kcmil</td>
<td>5.1 (45)</td>
<td>Slotted</td>
</tr>
</tbody>
</table>

**NOTE** Customer ground, sized in accordance with NEC Table 250.122, can be run in any conduit listed in Table 7.

Conduit sizes were chosen from NEC Table 4, Electrical Metallic Tubing (EMT). See Table 7 for conduit requirements.

Per NEC article 300, 3(B), all three-phase conductors must be run in the same conduit. A ground wire must be run in the same conduit as the phase conductors.

When running parallel wires in multiple conduits a ground wire must be run in each conduit in accordance with NEC Table 250.122.

Conduit is sized to accommodate neutral conductors the same size as the phase conductor. If an oversized neutral conductor is to be installed, check the conduit size needed to accommodate the oversized neutral and use that conduit in place of the conduit listed in Table 7.

Conduit is sized to accommodate one ground conductor per conduit, sized in accordance with NEC Table 250.122.

Conduit sizes listed are for copper wiring only.
### Table 7. Power Cable Conduit Recommendations for the Eaton 93PM-50-1

<table>
<thead>
<tr>
<th>UPS Model</th>
<th>UPS Rating</th>
<th>Voltage</th>
<th>Terminal</th>
<th>Number of Wires in Conduit</th>
<th>Minimum Conduit Trade Size (inches)</th>
<th>Number of Conduits</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eaton 93PM-50-1</td>
<td>20 kW</td>
<td>480 Vac</td>
<td>AC Input to UPS Rectifier (A, B, C, Ground)</td>
<td>4</td>
<td>1&quot;</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>AC Input to UPS Bypass (A, B, C, Neutral, Ground)</td>
<td>5 (4–wire UPS) or 4 (3–wire UPS)</td>
<td>1-1/4&quot;</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>AC Output (A, B, C, Neutral, Ground)</td>
<td>5 (4–wire UPS) or 4 (3–wire UPS)</td>
<td>1&quot;</td>
<td>1</td>
</tr>
<tr>
<td>DC</td>
<td></td>
<td></td>
<td>Battery (Positive, Negative, Ground)</td>
<td>3</td>
<td>1-1/2&quot;</td>
<td>2</td>
</tr>
<tr>
<td>Eaton 93PM-50-1</td>
<td>30 kW</td>
<td>480 Vac</td>
<td>AC Input to UPS Rectifier (A, B, C, Ground)</td>
<td>4</td>
<td>1-1/4&quot;</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>AC Input to UPS Bypass (A, B, C, Neutral, Ground)</td>
<td>5 (4–wire UPS) or 4 (3–wire UPS)</td>
<td>1-1/4&quot;</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>AC Output (A, B, C, Neutral, Ground)</td>
<td>5 (4–wire UPS) or 4 (3–wire UPS)</td>
<td>1-1/4&quot;</td>
<td>1</td>
</tr>
<tr>
<td>DC</td>
<td></td>
<td></td>
<td>Battery (Positive, Negative, Ground)</td>
<td>3</td>
<td>1-1/2&quot;</td>
<td>2</td>
</tr>
<tr>
<td>Eaton 93PM-50-1</td>
<td>40 kW</td>
<td>480 Vac</td>
<td>AC Input to UPS Rectifier (A, B, C, Ground)</td>
<td>4</td>
<td>1-1/4&quot;</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>AC Input to UPS Bypass (A, B, C, Neutral, Ground)</td>
<td>5 (4–wire UPS) or 4 (3–wire UPS)</td>
<td>1-1/4&quot;</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>AC Output (A, B, C, Neutral, Ground)</td>
<td>5 (4–wire UPS) or 4 (3–wire UPS)</td>
<td>1-1/4&quot;</td>
<td>1</td>
</tr>
<tr>
<td>DC</td>
<td></td>
<td></td>
<td>Battery (Positive, Negative, Ground)</td>
<td>3</td>
<td>1-1/2&quot;</td>
<td>2</td>
</tr>
</tbody>
</table>

**NOTE** Wires per conduit include neutral (if 4–Wire) and ground wire.

External overcurrent protection and disconnect are not provided by this product, but are required by codes. See Table 5 for wiring recommendations. If an output lockable disconnect is required, it is to be supplied by the customer.

Table 8 lists the recommended rating for input and bypass circuit breakers.
### Table 8. Recommended Input and Bypass Circuit Breaker Ratings

<table>
<thead>
<tr>
<th>UPS Model</th>
<th>UPS Rating</th>
<th>Input Rating</th>
<th>Load Rating</th>
<th>480V</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eaton 93PM-50-1</td>
<td>20 kW</td>
<td></td>
<td>80% Rated</td>
<td>70A</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>100% Rated</td>
<td>50A</td>
</tr>
<tr>
<td>Eaton 93PM-50-1</td>
<td>30 kW</td>
<td></td>
<td>80% Rated</td>
<td>80A</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>100% Rated</td>
<td>70A</td>
</tr>
<tr>
<td>Eaton 93PM-50-1</td>
<td>40 kW</td>
<td></td>
<td>80% Rated</td>
<td>100A</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>100% Rated</td>
<td>80A</td>
</tr>
</tbody>
</table>

**CAUTION**

To reduce the risk of fire, connect only to a circuit provided with maximum input circuit breaker current ratings from Table 8 in accordance with the NEC, ANSI/NFPA 70.

The line-to-line unbalanced output capability of the UPS is limited only by the full load per phase current values for AC output to critical load shown in Table 5. The recommended line-to-line load unbalance is 50% or less.

Bypass and output overcurrent protection and bypass and output disconnect switches are to be supplied by the customer. Table 9 lists the recommended rating for output circuit breakers.

### Table 9. Recommended Output Circuit Breaker Ratings

<table>
<thead>
<tr>
<th>UPS Model</th>
<th>UPS Rating</th>
<th>Output Rating</th>
<th>Load Rating</th>
<th>480V</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eaton 93PM-50-1</td>
<td>20 kW</td>
<td></td>
<td>80% Rated</td>
<td>35A</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>100% Rated</td>
<td>25A</td>
</tr>
<tr>
<td>Eaton 93PM-50-1</td>
<td>30 kW</td>
<td></td>
<td>80% Rated</td>
<td>50A</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>100% Rated</td>
<td>40A</td>
</tr>
<tr>
<td>Eaton 93PM-50-1</td>
<td>40 kW</td>
<td></td>
<td>80% Rated</td>
<td>70A</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>100% Rated</td>
<td>50A</td>
</tr>
</tbody>
</table>

No manual DC disconnect device is provided within the UPS.

Battery voltage is computed at 2 volts per cell as defined by Article 480 of the NEC. Rated battery current is computed based on 2 volts per cell.

For details on the type of batteries and number of battery cabinets required for the Eaton 93PM Emergency Lighting UPS, refer to Table 1.
3.2.3 UPS System Interface Wiring Preparation

NOTE

Refer to the Eaton 93PM Sidecar Integrated Accessory Cabinet-Bypass Installation and Operation (50 kW and 100 kW SIAC-B) Manual, listed in paragraph 1.8 For More Information, for SIAC-B power wiring preparation and requirements.

Control wiring for features and options should be connected at the customer interface terminal blocks located inside the UPS.

WARNING

Do not directly connect relay contacts to the mains related circuits. Reinforced insulation to the mains is required.

Read and understand the following notes while planning and performing the installation:

- Use Class 1 wiring methods (as defined by the NEC) for interface wiring from 30V to 600V. The wire should be rated for 600V, 1A minimum. 12 AWG maximum wire size.
- Use Class 2 wiring methods (as defined by the NEC) for interface wiring up to 30V. The wire should be rated for 24V, 1A minimum.
- Because of the battery shunt trip wiring route in the UPS cabinet, the wire should be rated for a minimum of 600V.
- Use twisted-pair wires for each input and return or common.
- All interface wiring and conduit is to be supplied by the customer.
- When installing external interface wiring between a building alarm, relay output, battery breaker trip, or Minislot and the UPS interface terminals, conduit must be installed between each device and the UPS cabinet.
- If using conduit, install the interface wiring in separate conduit from the power wiring.
- All building alarm inputs require an isolated normally-open contact or switch (rated at 24 Vdc, 20 mA minimum) connected between the alarm input and common terminal. All control wiring and switch contacts are customer-supplied.
- LAN and telephone drops for use with Minislot connectivity cards must be supplied by the customer.
- The UPS battery detect signal wiring from an UPS building alarm must be connected to the battery disconnect device.
- Program the battery detect building alarm to read battery open and for normally open contacts.
- A supplemental 48 Vdc shunt trip signal for the battery disconnect device is provided, but is not required for normal operation.
- Battery detect and 48 Vdc shunt trip wiring should be a minimum of 18 AWG.
- Alarm relay contacts have a maximum current rating of 5A and a switched voltage rating of 30 Vac.
- Alarm relay wiring should be a minimum of 18 AWG (recommended 18 AWG).
3.3 Inspecting and Unpacking the UPS Cabinets

The cabinet is shipped bolted to a metal and wood pallet (see Figure 10 or Figure 11) with outer protective packaging material covering the cabinet.

**NOTE**
Startup and operational checks must be performed by an authorized Eaton Customer Service Engineer, or the warranty terms specified in Chapter 11 Warranty become void. This service is offered as part of the sales contract for the UPS. Contact an Eaton service representative in advance (a minimum two-week notice is required) to reserve a preferred startup date.

**WARNING**
The UPS cabinet is heavy (see Table 3). If unpacking and unloading instructions are not closely followed, the cabinet may tip and cause serious injury.

1. Carefully inspect the outer packaging for evidence of damage during transit.

**CAUTION**
Do not install a damaged cabinet. Report any damage to the carrier and contact an Eaton service representative immediately.

**NOTE**
For the following step, verify that the forklift or pallet jack is rated to handle the weight of the cabinet (see Table 3 for cabinet weight).

2. Use a forklift or pallet jack to move the packaged cabinet to the installation site, or as close as possible, before unpacking. If possible, move the cabinet using the pallet. Insert the forklift or pallet jack forks between the supports on the bottom of the pallet (see Figure 8 or Figure 9 for the UPS cabinet center of gravity measurements).

**CAUTION**
Do not tilt the UPS cabinet more than 10° from vertical or the cabinet may tip over.

3. Set the pallet on a firm, level surface, allowing a minimum clearance of 3m (10 ft) on each side for removing the cabinet from the pallet.

4. Remove the protective packaging material from the cabinet and recycle in a responsible manner. Retain any parts kits packaged with the cabinet.

5. Inspect the contents for any evidence of physical damage, and compare each item with the Bill of Lading. If damage has occurred or shortages are evident, contact an Eaton service representative immediately to determine the extent of the damage and its impact on further installation.

**NOTE**
While waiting for installation, protect the unpacked cabinet from moisture, dust, and other harmful contaminants. Failure to store and protect the UPS properly may void the warranty.
Figure 10. UPS Cabinet as Shipped on Pallet

Figure 11. UPS Cabinet with Left-Mounted or Right-Mounted Sidecar as Shipped on Pallet
Chapter 4  UPS System Installation

4.1  Preliminary Installation Information

**WARNING**

Installation should be performed only by qualified personnel.

Refer to the following while installing the UPS system:

- Review Chapter 3 UPS Installation Plan and Unpacking for cabinet dimensions, equipment weight, wiring and terminal data, and installation notes.
- Do not tilt the cabinets more than ±10° during installation.
- Remove conduit landing plates to add conduit landing holes as required.
- If perforated floor tiles are required for ventilation, place them in front of the UPS.

4.2  Unloading the UPS Cabinet from the Pallet

**WARNING**

- The UPS cabinet is heavy (see Table 3).
- Do not tilt cabinet more than 10° from vertical.
- Lift the cabinets only with a forklift or damage may occur.
- Ensure the forklift is rated to handle the weight of the cabinet.

*Failure to follow these instructions may result in severe injury or death.*

**NOTE**

For the following steps, verify that the forklift or pallet jack is rated to handle the weight of the cabinet (see Table 3 for cabinet weight).

The UPS cabinet is bolted to a pallet consisting of four metal angle supports secured to two wood supports.

To remove the pallet:

1. If not already accomplished, use a forklift or pallet jack to move the UPS cabinet to the installation area, or as close as possible, before unloading from the pallet. Insert the forklift or pallet jack forks between the supports on the bottom of the pallet (see Figure 8 or Figure 9 and their corresponding tables for the UPS cabinet center of gravity measurements).
2. Open the front door by lifting the latch from the bottom and turning to the right (counterclockwise) and swing the door open.
3. Locate the four 1/2" jacking bolts from the parts kit and install them in the threaded holes in the front and rear supports as shown in Figure 12. Place a floor protector from the parts kit underneath each jacking bolt, and screw the bolts down against them.

    The floor protectors protect the floor from being marred by the jacking bolts.
**WARNING**

Do not remove or loosen the cabinet mounting or cabinet support bolts until instructed. Failure to follow these instructions may result in severe injury or death.

4. Loosen, but do not remove, the skid mounting bolts holding the pallet skids to the front and rear supports, and to the left and right side supports (see Figure 12).

5. If a sidecar is attached to the UPS, loosen, but do not remove, the sidecar skid mounting bolts holding the sidecar pallet skids to the sidecar front and rear supports, and to the left and right supports (see Figure 12 and Figure 13).

**WARNING**

RISK OF INSTABILITY. Turning the jacking bolts unevenly may cause the cabinet to become unbalanced. To prevent tipping the cabinet, raise the cabinet no more than 3 mm (1/8") above the floor (just enough to allow the removal of the pallet skids). Failure to follow these instructions can result in serious injury or death.
6. Turn each jacking bolt consecutively, two full turns, until the pallet skids clear the floor by approximately 3 mm (1/8").

7. Remove the hardware loosened in Step 4.

8. If a sidecar is attached to the UPS, remove the hardware loosened in Step 5.

9. Pull the pallet skids out from under the metal angle supports without disturbing the jacking bolts. Recycle the pallet skids and hardware in a responsible manner.

**CAUTION**

CABINET MAY FALL. Do not loosen the hardware attaching the front supports to the cabinet base. The cabinet must be lowered by the jacking bolts before the supports can be removed.

10. Carefully and evenly lower the cabinet by turning each jacking bolt consecutively two full turns (maximum) until the casters contact the floor and the cabinet is no longer supported by the jacking bolts.

11. After the UPS is resting on the floor, remove the jacking bolts and floor protectors. Recycle them in a responsible manner.

12. Remove the cabinet support bolts fastening the front, rear, and side cabinet supports together and remove the side supports (see Figure 12).

13. If a sidecar is attached to the UPS, remove the bottom screw securing the sidecar front panel. Lift the panel straight up to remove from the panel hanger brackets at the top of the cabinet.
14. If a sidecar is attached to the UPS, remove the sidecar mounting bolts holding the front and rear sidecar supports to the cabinet base (see Figure 13).

15. Remove the cabinet mounting bolts holding the front and rear supports to the cabinet base (see Figure 12).

16. If installing the cabinet permanently, retain the cabinet mounting bolts; otherwise, recycle the bolts along with the support brackets in a responsible manner.

17. Close the door and secure the latch.

18. If a sidecar is attached to the UPS, remove the screws securing sidecar rear shipping bracket. Remove the bracket and reinstall the screws (see Figure 14).

19. If the leveling feet are not retracted, turn all four leveling feet until they are retracted as far into the cabinet as possible.

**CAUTION**

To prevent tipping when rolling the cabinet, push the cabinet from the rear whenever possible.

20. Roll the cabinet to the final installation location.

**NOTE** Use the leveling feet to level and lock the cabinet in place.

21. Lower the UPS’s leveling feet until the cabinet is level.

22. Locate the top splice bracket shipped with the UPS.

23. Remove the screws along each adjacent cabinet top panel securing the top panels. Retain the hardware for later use.

24. Install the top splice bracket between the adjacent cabinet and secure the tie strap with retained hardware.

**NOTE** Either front and back floor mounting brackets or left and right side floor mounting brackets are available for permanently mounting the UPS.

25. If permanently mounting the UPS using the left and right side floor mounting brackets, proceed to Step 26; if using the front and rear floor mounting brackets, proceed to Step 30; otherwise, proceed to Step 33.

26. Locate the left and right side floor mounting brackets from the floor mounting kit.

27. Using the retained cabinet mounting bolts, install the floor mounting brackets to the left and right side of the UPS with the angle facing outward.

28. Secure the cabinet to the floor with customer-supplied hardware.

29. Proceed to paragraph 4.3 Integrated Battery Cabinet Installation.

30. Locate the front and back floor mounting brackets from the floor mounting kit.

31. Using the retained cabinet mounting bolts, install the floor mounting brackets to the front and rear of the UPS with the angle facing outward.

32. Secure the cabinet to the floor with customer-supplied hardware.

**NOTE** Black cover dots are provided, if side mounting bracket holes need to be covered for aesthetic reasons.

33. Locate the black cover dots from the parts kit and install over the left and right side bracket mounting holes.

34. Proceed to paragraph 4.3 Integrated Battery Cabinet Installation.
4.3 Integrated Battery Cabinet Installation

If installing Integrated Battery Cabinets (IBCs), refer to the Eaton 93PM Integrated Battery Cabinet Installation Manual-Large and Large High Rate, the Eaton 93PM Universal Integrated Battery Cabinet Installation Manual-Large and Large High Rate, Eaton 93PM Integrated Battery Cabinet Installation Manual-Small, or the Eaton 93PM Integrated Battery Cabinet Installation Manual-Small Welded, listed in paragraph 1.8 For More Information, for installation instructions.

After the IBC is installed, proceed to paragraph 4.4 Sidecar Integrated Accessory Cabinet-Bypass Wiring Installation if a Sidecar Integrated Accessory Cabinet-Bypass (SIAC-B) is attached to the UPS.

4.4 Sidecar Integrated Accessory Cabinet-Bypass Wiring Installation

If an SIAC-B is attached to the UPS, refer to the Eaton 93PM Sidecar Integrated Accessory Cabinet-Bypass Installation and Operation (50 kW and 100 kW SIAC-B) Manual, listed in paragraph 1.8 For More Information, for wiring installation instructions.

After the SIAC-B is wired, proceed to paragraph 4.5 External AC Power Wiring Installation to complete the wiring of the UPS.

4.5 External AC Power Wiring Installation

To install wiring:

1. Open the front door by lifting the latch from the bottom and turning to the right (counterclockwise) and swing the door open.
2. Remove the screws securing the lower internal safety shield panel and remove the panel to gain access to the input, output, and battery power wiring terminals. Retain the hardware for later use.

3. If wiring the UPS using the top entry sidecar, proceed to Step 7; otherwise proceed to Step 4.

4. **Bottom Entry Wiring.** Remove the bottom conduit plate (see Figure 15) from the inside bottom of the UPS. Identify all conduit requirements and mark their location. Drill and punch all conduit holes in the bottom conduit plate prior to mounting on the UPS. Install the conduit plate and install all conduit runs into the plate. Pull the wiring through conduit into the wiring area.

5. Route the input and output cables through the bottom of the cabinet to the UPS terminals. See Figure 15 for wiring access information, and Figure 18 for terminal locations.

6. Proceed to Step 11.

7. If not already accomplished, remove the bottom screw securing the sidecar front panel. Lift the panel straight up to remove from the panel hanger brackets at the top of the cabinet.

8. Remove the screws securing the sidecar internal safety shield panel and remove the panel to gain access to the interior of the sidecar and the UPS inter-cabinet wiring access pass-through. Retain the hardware for later use.

9. **Top Entry Wiring.** Remove the top conduit plate (see Figure 16) from the top of the sidecar. Identify all conduit requirements and mark their location. Drill and punch all conduit holes in the top conduit plate prior to mounting on the sidecar. Install the conduit plate and install all conduit runs into the plate. Pull the wiring through the conduit into the wiring area.

10. Route the input and output cables through the top of the UPS sidecar and the UPS inter-cabinet wiring access pass-through to the UPS terminals. See Figure 16 and Figure 17 for wiring access information, and Figure 18 for terminal locations.

11. Connect phase A, B, and C rectifier input power wiring from the utility source to the rectifier input terminals. See paragraph 3.2.2 UPS System Power Wiring Preparation for wiring and termination requirements.
    
    For a detailed view of the UPS terminal blocks, see Figure 19.

12. Connect phase A, B, C and Neutral (if 4-Wire) bypass input power wiring from the utility source to the bypass input terminals.

13. Connect phase A, B, C and Neutral (if 4-Wire) power wiring from the output terminals to the critical load.

**WARNING**

As a result of the connected loads high leakage current is possible. Connection to earth ground is required for safety and proper product operation. Do not check UPS operation by any action that includes removal of the earth (ground) connection with loads attached.

14. Ground the UPS according to local and/or national electrical wiring codes by routing and connecting the ground wire to the input ground lug. See Figure 18 for UPS terminal locations.
    
    For a detailed view of the UPS ground terminals, see Figure 19.

15. Proceed to paragraph 4.6 Battery Power Wiring.
Figure 15. UPS Conduit and Wire Entry Locations

Top Entry Conduit
Landings for Customer Interface Wiring

Bottom Entry Conduit
Landing for AC Input and Output, and DC Input

Front
Bottom View

Top View

NOTE: Remove panels to drill or punch conduit holes.
Figure 16. Sidecar Conduit and Wire Entry Locations

NOTE: Remove panels to drill or punch conduit holes.
Figure 17. UPS Inter-Cabinet Wiring Access Location

Inter-cabinet wiring access to route interface wiring between cabinets.

Inter-cabinet wiring access knockouts. Remove knockouts as required to route power wiring between cabinets.
Figure 18. Power Terminal Locations

- AC Input to UPS Bypass (A, B, C, Neutral [if 4-wire])
- DC Input from Battery
- AC Input to UPS Rectifier (A, B, C)
- AC Output to Critical Load (A, B, C, Neutral [if 4-wire])
4.6 Battery Power Wiring

**CAUTION**

When sizing the battery system, do not exceed the internal battery charger capabilities. See Chapter 10 Product Specifications for maximum battery charger currents.

To install wiring:

1. Route and connect the battery cables between the UPS and battery cabinet or battery disconnect according to the instructions in the Eaton 93PM Integrated Battery Cabinet Installation Manual-Large and Large High Rate, the Eaton 93PM Universal Integrated Battery Cabinet Installation Manual-Large and Large High Rate, the Eaton 93PM Integrated Battery Cabinet Installation Manual-Small, or the Eaton 93PM Integrated Battery Cabinet Installation Manual-Small Welded, listed in paragraph 1.8 For More Information. See Figure 15, Figure 16, and Figure 17 for wiring access information, and Figure 18 for terminal locations.

2. Connect the positive, negative, and ground DC power wiring from the battery cabinet or disconnect to the UPS cabinet battery and ground terminals. See paragraph 3.2.2 UPS System Power Wiring Preparation for wiring and termination requirements.

   For a detailed view of the UPS terminal block, see Figure 19.

3. After wiring the UPS system to the facility power and critical load, be sure to ground the system according to local and/or national electrical wiring codes.

4. If wiring interface connections, proceed to paragraph 4.7 Installing Interface Connections; otherwise, proceed to Step 5.

5. Reinstall all safety shield panels previously removed and secure with the retained hardware.

6. If removed, reinstall the sidecar front panel and secure with the retained hardware.

7. Close the UPS outside door and secure the latch.
4.7 Installing Interface Connections

Use the procedures in the following paragraphs to connect the customer and battery interface connections.

4.7.1 Installing Building Alarm and Relay Contact Connections

**NOTE 1** If installing interface wiring connections between standalone cabinets or separate devices, conduit must be installed between each cabinet or device.

**NOTE 2** Disconnect terminal block plugs from terminal blocks to wire plugs.

To install wiring:

1. Verify the UPS system is turned off and all power sources are removed. See Chapter 7, UPS Operating Instructions for shutdown instructions.

2. If not already opened, open the front door by lifting the latch from the bottom and turning to the right (counterclockwise) and swing the door open.

3. If wiring the interface terminals from the bottom of the UPS, proceed to Step 8; otherwise, proceed to Step 4.

4. **Top Entry Wiring.** Remove the top interface entry conduit landing plates to drill or punch holes (see Figure 15).

5. Reinstall the interface entry plates and install the conduit.

6. Route the UPS building alarm and relay output interface wiring through the top interface entry conduit landing plates to the UPS building alarm and relay output terminals. See Figure 15 for wiring access information, and Figure 20 and Figure 21 for UPS interface terminal locations.


8. **Bottom Entry Wiring.** Remove the bottom interface entry conduit landing plates to drill or punch holes (see Figure 22).

9. Reinstall the interface entry plates and install the conduit.

10. Route the UPS building alarm and relay output interface wiring through the bottom interface entry conduit landing plates to the bottom access interface wiring channel along the inside of the front door (see Figure 22).

11. Route the wiring along the interface wiring channel (see Figure 22) to the UPS building alarm and relay output terminals. See Figure 20 and Figure 21 for UPS interface terminal locations.

12. Secure the wiring to the wire tie anchors provided (see Figure 23) using Zip ties.

13. Connect the building alarm interface wiring to the building alarm terminals. See paragraph 3.2.3 UPS System Interface Wiring Preparation and Table 12 for wiring and termination requirements, and Figure 24 for terminal assignments.

14. Connect the relay output interface wiring to the relay output terminals. See paragraph 3.2.3 UPS System Interface Wiring Preparation and Table 12 for wiring and termination requirements, and Figure 25 for terminal assignments.

15. If wiring battery detect and shunt trip connections, proceed to paragraph 4.7.2 Installing Battery Detect and Shunt Trip Interface Connections; if wiring generator interface connections, proceed to paragraph 4.7.4 Generator Interface Connections; if wiring Minislot connections, proceed to paragraph 4.7.5 Installing Minislot Interface Connections; otherwise, proceed to Step 16.

16. Close the UPS outside door and secure the latch.
Figure 20. Interface Terminal Locations

Figure 21. Interface Terminal Detail
Figure 22. Bottom Access Interface Wiring Locations
Figure 23. Wire Tie Anchors

Table 10. Building Alarm Connections and Wire Terminations

<table>
<thead>
<tr>
<th>Terminal</th>
<th>Name</th>
<th>Description</th>
<th>Recommended Wire Size</th>
<th>Size of Pressure Termination</th>
<th>Size of Pressure Termination</th>
<th>Tightening Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>10</td>
<td>Building Alarm 1</td>
<td>Input: Programmable UPS alarm, activated by a remote dry contact closure</td>
<td>Twisted Pair Wires #18 AWG</td>
<td>#14-#30 AWG</td>
<td>2 lb in (0.22-0.25 Nm)</td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>Building Alarm 1</td>
<td>Input: Programmable UPS alarm, activated by a remote dry contact closure</td>
<td>Twisted Pair Wires #18 AWG</td>
<td>#14-#30 AWG</td>
<td>2 lb in (0.22-0.25 Nm)</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>Building Alarm 2</td>
<td>Input: Programmable UPS alarm, activated by a remote dry contact closure</td>
<td>Twisted Pair Wires #18 AWG</td>
<td>#14-#30 AWG</td>
<td>2 lb in (0.22-0.25 Nm)</td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>Building Alarm 2</td>
<td>Input: Programmable UPS alarm, activated by a remote dry contact closure</td>
<td>Twisted Pair Wires #18 AWG</td>
<td>#14-#30 AWG</td>
<td>2 lb in (0.22-0.25 Nm)</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Building Alarm 3</td>
<td>Input: Programmable UPS alarm, activated by a remote dry contact closure</td>
<td>Twisted Pair Wires #18 AWG</td>
<td>#14-#30 AWG</td>
<td>2 lb in (0.22-0.25 Nm)</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>Building Alarm 3</td>
<td>Input: Programmable UPS alarm, activated by a remote dry contact closure</td>
<td>Twisted Pair Wires #18 AWG</td>
<td>#14-#30 AWG</td>
<td>2 lb in (0.22-0.25 Nm)</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Building Alarm 4</td>
<td>Input: Programmable UPS alarm, activated by a remote dry contact closure</td>
<td>Twisted Pair Wires #18 AWG</td>
<td>#14-#30 AWG</td>
<td>2 lb in (0.22-0.25 Nm)</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Building Alarm 4</td>
<td>Input: Programmable UPS alarm, activated by a remote dry contact closure</td>
<td>Twisted Pair Wires #18 AWG</td>
<td>#14-#30 AWG</td>
<td>2 lb in (0.22-0.25 Nm)</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Building Alarm 5</td>
<td>Input: Programmable UPS alarm, activated by a remote dry contact closure</td>
<td>Twisted Pair Wires #18 AWG</td>
<td>#14-#30 AWG</td>
<td>2 lb in (0.22-0.25 Nm)</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Building Alarm 5</td>
<td>Input: Programmable UPS alarm, activated by a remote dry contact closure</td>
<td>Twisted Pair Wires #18 AWG</td>
<td>#14-#30 AWG</td>
<td>2 lb in (0.22-0.25 Nm)</td>
<td></td>
</tr>
</tbody>
</table>
Figure 24. Building Alarm Terminal Block Connector Assignments

Table 11. Relay Contact Connections and Wire Terminations

<table>
<thead>
<tr>
<th>Terminal</th>
<th>Name</th>
<th>Description</th>
<th>Recommended Wire Size</th>
<th>Size of Pressure Termination</th>
<th>Tightening Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Relay Contact NC</td>
<td>Output: General purpose normally-closed (NC) relay contact.</td>
<td>Twisted Pair Wires #18 AWG</td>
<td>#14-#30 AWG</td>
<td>2 lb in (0.22-0.25 Nm)</td>
</tr>
<tr>
<td>2</td>
<td>Relay Contact NO</td>
<td>Output: General purpose normally-closed (NO) relay contact.</td>
<td>Twisted Pair Wires #18 AWG</td>
<td>#14-#30 AWG</td>
<td>2 lb in (0.22-0.25 Nm)</td>
</tr>
<tr>
<td>3</td>
<td>Relay Contact Common</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Figure 25. Relay Contact Terminal Block Connector Assignments

4.7.2 Installing Battery Detect and Shunt Trip Interface Connections

**NOTE 1** If installing interface wiring connections between standalone cabinets, conduit must be installed between cabinets.

**NOTE 2** Disconnect terminal block plugs from terminal blocks to wire plugs.

**NOTE 3** Use wire rated for 600V and Class 1 wiring methods.

1. Verify the UPS system is turned off and all power sources are removed. See Chapter 7, UPS Operating Instructions for shutdown instructions.

2. If not already opened, open the front door by lifting the latch from the bottom and turning to the right (counterclockwise) and swing the door open.
3. If not already removed, remove the screws securing the lower internal safety shield panel and remove the panel. Retain the hardware for later use.

4. If wiring the battery detect and shunt trip connections using the inter-cabinet wiring access pass-through (line-up-and-match configurations), proceed to Step 5; if wiring the battery detect and shunt trip connections using bottom entry access, proceed to Step 7; if wiring the battery detect and shunt trip connections using top entry access, proceed to Step 9.

5. **Pass-through Wiring.** Route the battery detect and shunt trip wiring from the battery cabinet through the bottom UPS inter-cabinet wiring access pass-through to the UPS battery detect and shunt trip terminals. See Figure 17 for UPS wiring access information, and Figure 26 for UPS terminal locations. Refer to the Eaton 93PM Integrated Battery Cabinet Installation Manual-Large and Large High Rate, the Eaton 93PM Universal Integrated Battery Cabinet Installation Manual-Large and Large High Rate, the Eaton 93PM Integrated Battery Cabinet Installation Manual-Small, or the Eaton 93PM Integrated Battery Cabinet Installation Manual-Small Welded, listed in paragraph 1.8 For More Information, for battery cabinet wiring access information and instructions.

6. Proceed to Step 10.

7. **Bottom Entry Wiring.** Route the battery detect and shunt trip wiring from the battery cabinet or battery disconnect through the bottom of the UPS to the UPS battery detect and shunt trip terminals. See Figure 15 for UPS wiring access information and Figure 26 for UPS terminal locations.

8. Proceed to Step 10.

9. **Top Entry Wiring.** Route the battery detect and shunt trip wiring from the battery cabinet or battery disconnect through the top of the UPS sidecar and the bottom UPS inter-cabinet wiring access pass-through to the UPS battery detect and shunt trip terminals. See Figure 16 and Figure 17 for UPS wiring access information, and Figure 26 for UPS terminal locations.

10. Connect the wiring to the battery detect and shunt trip terminals. See paragraph 3.2.3 UPS System Interface Wiring Preparation and Table 12 for wiring and termination requirements, and Figure 27 for terminal assignments.

11. Verify jumpers are in position as shown in Figure 28. If jumpers are not installed or are in the incorrect position, move or install the jumpers as shown in the figure.

12. If wiring thermal sensor connections, proceed to paragraph 4.7.3 Installing Thermal Sensor Interface Connections; if wiring generator interface connections, proceed to paragraph 4.7.4 Generator Interface Connections; if wiring Minislot connections, proceed to paragraph 4.7.5 Installing Minislot Interface Connections; otherwise, proceed to Step 13.

13. Reinstall all safety shield panels previously removed and secure with the retained hardware.

14. If removed, reinstall the sidecar front panel and secure with the retained hardware.

15. Close the UPS outside door and secure the latch.
Figure 26. Battery Detect and Shunt Trip Terminal Locations
Figure 27. Battery Detect and Shunt Trip Terminal Assignments

![Battery Detect and Shunt Trip Terminal Assignments Diagram]

Table 12. External Battery Detect and Shunt Trip Connections and Wire Terminations

<table>
<thead>
<tr>
<th>Terminal</th>
<th>Name</th>
<th>Description</th>
<th>Recommended Wire Size</th>
<th>Size of Pressure Termination</th>
<th>Tightening Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>5</td>
<td>VCC</td>
<td>Output: Signal used to open battery breaker or disconnect</td>
<td>Twisted Pair Wires #18 AWG</td>
<td>#12–#22 AWG</td>
<td>5–7 lb in (0.56–0.79 Nm)</td>
</tr>
<tr>
<td>6</td>
<td>Battery Shunt Trip</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>Battery Shunt Detect</td>
<td>Input: Signal used to indicate an open battery breaker. Also used to select battery configuration.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>Ground</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Figure 28. Battery Configuration Jumper Assignments

![Battery Configuration Jumper Assignments Diagram]
4.7.3 Installing Thermal Sensor Interface Connections

**NOTE 1**  The UPS thermal sensor signal is used to indicate a thermal trip condition and to turn off the battery charger.

**NOTE 2**  Disconnect terminal block plug from terminal block to wire plug.

**NOTE 3**  If the inter-cabinet wiring access pass-through is not used to install the thermal sensor interface wiring connections, conduit must be installed between the battery cabinet and the UPS cabinet.

**NOTE 4**  Use wire rated for 600V and Class 1 wiring methods.

To install wiring:

1. Verify the UPS system is turned off and all power sources are removed. See Chapter 7 UPS Operating Instructions for shutdown instructions.

2. If not already opened, open the front door by lifting the latch from the bottom and turning to the right (counterclockwise) and swing the door open.

3. If not already removed, remove the screws securing the lower internal safety shield panel and remove the panel. Retain the hardware for later use.

4. If wiring the thermal sensor connections using the inter-cabinet wiring access pass-through (line-up-and-match configurations), proceed to Step 5; if wiring the thermal sensor connections using bottom entry access, proceed to Step 7; if wiring the thermal sensor connections using top entry access, proceed to Step 9.

5. **Pass-through Wiring.** Route the thermal sensor wiring from the battery cabinet through the bottom UPS inter-cabinet wiring access pass-through to the UPS thermal sensor terminals. See Figure 17 for UPS wiring access information, and Figure 29 for UPS terminal locations. Refer to the Eaton 93PM Integrated Battery Cabinet Installation Manual-Large and Large High Rate, the Eaton 93PM Universal Integrated Battery Cabinet Installation Manual-Large and Large High Rate, the Eaton 93PM Integrated Battery Cabinet Installation Manual-Small, or the Eaton 93PM Integrated Battery Cabinet Installation Manual-Small Welded, listed in paragraph 1.8 For More Information, for battery cabinet wiring access information and instructions.

6. Proceed to Step 10.

7. **Bottom Entry Wiring.** Route the thermal sensor wiring from the battery cabinet through the bottom of the UPS to the UPS thermal sensor terminals. See Figure 15 for UPS wiring access information and Figure 29 for UPS terminal locations.

8. Proceed to Step 10.

9. **Top Entry Wiring.** Route the thermal sensor wiring from the battery cabinet through the top of the UPS sidecar and the bottom UPS inter-cabinet wiring access pass-through to the UPS thermal sensor terminals. See Figure 16 and Figure 17 for UPS wiring access information, and Figure 29 for UPS terminal locations.

10. Connect the wiring to the thermal sensor terminals. See paragraph 3.2.3 UPS System Interface Wiring Preparation and Table 13 for wiring and termination requirements, and Figure 30 for terminal assignments.

11. Verify jumpers are in position as shown in Figure 31. If jumpers are not installed or are in the incorrect position, move or install the jumpers as shown in the figure.

12. If wiring generator interface connections, proceed to paragraph 4.7.4 Generator Interface Connections; if wiring Minislot connections, proceed to paragraph 4.7.5 Installing Minislot Interface Connections; otherwise, proceed to Step 13.

13. Reinstall all safety shield panels previously removed and secure with the retained hardware.
14. If removed, reinstall the sidecar front panel and secure with the retained hardware.
15. Close the UPS outside door and secure the latch.

**Figure 29. Thermal Sensor Terminal Location**

**Figure 30. Thermal Sensor Terminal Assignments**
### Table 13. Thermal Sensor Connections and Wire Terminations

<table>
<thead>
<tr>
<th>Terminal</th>
<th>Name</th>
<th>Description</th>
<th>Recommended Wire Size</th>
<th>Size of Pressure Termination</th>
<th>Tightening Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Jumper</td>
<td>Used to select battery configuration</td>
<td>Twisted Pair Wires #18 AWG Use wire rated for 600V and Class 1 wiring methods.</td>
<td>#12-#22 AWG</td>
<td>5–7 lb in (0.56–0.79 Nm)</td>
</tr>
<tr>
<td>2</td>
<td>Jumper</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Thermal Sensor</td>
<td>Input: Used to signal a battery temperature out of specification and to turn off the battery charger to prevent thermal runaway.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Thermal Sensor Return</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Figure 31. Thermal Sensor Jumper Assignments**

![Thermal Sensor Jumper Assignments Diagram]
### 4.7.4 Generator Interface Connections

If ESS is enabled and the UPS will be fed by a site generator at any time, the On Generator building alarm must be wired and configured to a Building Alarm Input. Wiring the On Generator sensing circuit to a building alarm allows the UPS to optimize its operation with the generator by transferring the UPS from ESS mode to Normal (double conversion) mode.

#### NOTES

1. **NOTE 1** An UPS building alarm input is used to indicate On Generator.
2. **NOTE 2** Any pair of unused building alarm terminals may be used for On Generator connections.
3. **NOTE 3** Program the building alarm to read On Generator and for either Normally Open (default) or Normally Closed as required by the generator sensing output.
4. **NOTE 4** If installing interface wiring connections between standalone cabinets, conduit must be installed between cabinets.
5. **NOTE 5** Disconnect terminal block plugs from terminal blocks to wire plugs.

To Install wiring:

1. Verify the UPS system is turned off and all power sources are removed. See Chapter 7 **UPS Operating Instructions** for shutdown instructions.
2. If not already opened, open the front door by lifting the latch from the bottom and turning to the right (counterclockwise) and swing the door open.
3. If wiring the interface terminals from the bottom of the UPS, proceed to Step 8; otherwise, proceed to Step 4.
4. **Top Entry Wiring.** Remove the top interface entry conduit landing plates to drill or punch holes (see Figure 15).
5. Reinstall the interface entry plates and install the conduit.
6. Route the UPS building alarm interface wiring through the top interface entry conduit landing plates to the UPS building alarm terminals. See Figure 15 for wiring access information, and Figure 20 and Figure 21 for UPS interface terminal locations.
8. **Bottom Entry Wiring.** Remove the bottom interface entry conduit landing plates to drill or punch holes (see Figure 22).
9. Reinstall the interface entry plates and install the conduit.
10. Route the UPS building alarm interface wiring through the bottom interface entry conduit landing plates to the bottom access interface wiring channel along the inside of the front door (see Figure 22).
11. Route the wiring along the interface wiring channel (see Figure 22) to the UPS building alarm terminals. See Figure 20 and Figure 21 for UPS interface terminal locations.
12. Secure the wiring to the wire tie anchors provided (see Figure 23) using Zip ties.
13. Connect the building alarm interface wiring to the building alarm terminals. See paragraph **3.2.3 UPS System Interface Wiring Preparation** and Table 10 for wiring and termination requirements, and Figure 24 for terminal assignments.
14. If wiring Minislot connections, proceed to paragraph **4.7.5 Installing Minislot Interface Connections**; otherwise, proceed to Step 15.
15. Close the UPS outside door and secure the latch.
4.7.5 Installing Minislot Interface Connections

**NOTE 1**  
LAN drop for use with Minislot cards must be provided by the customer.

**NOTE 2**  
When installing interface wiring connections, conduit must be installed between each device and the UPS cabinet.

**NOTE 3**  
Remove the cabinet stiffener bar (see Figure 21) before installing or removing Minislot cards. Reinstall the bar after the procedure is completed.

For installation and setup of a Minislot card, contact an Eaton service representative (see paragraph 1.9 Getting Help).

To install wiring:

1. If not already installed, install the LAN drop.
2. If not already opened, open the front door by lifting the latch from the bottom and turning to the right (counterclockwise) and swing the door open.
3. If wiring a Minislot card from the bottom of the UPS, proceed to Step 8; otherwise, proceed to Step 4.
4. Remove the top interface entry conduit landing plate to drill or punch holes (see Figure 15).
5. Reinstall the interface entry plate and install the conduit.
6. Route the Minislot card interface wiring through the top interface entry conduit landing plate to the Minislot card terminals. See Figure 15 for wiring access information, and Figure 20 and Figure 21 for Minislot card locations.
8. Remove the bottom interface entry conduit landing plate to drill or punch holes (see Figure 22).
9. Reinstall the interface entry plate and install the conduit.
10. Route the Minislot card interface wiring through the bottom interface entry conduit landing plate to the bottom access interface wiring channel along the inside of the front door (see Figure 22).
11. Route the wiring along the interface wiring channel (see Figure 22) to the Minislot card terminals. See Figure 20 and Figure 21 for Minislot card locations.
12. Secure the wiring to the wire tie anchors provided (see Figure 23) using Zip ties.
13. Install the LAN and other cables to the appropriate Minislot cards. Refer to the manual supplied with the Minislot card for terminal assignments.
14. Refer to the manual supplied with the Minislot card for operator instructions.
15. Close the UPS outside door and secure the latch.

4.8 Initial Startup

Startup may be performed by the customer’s battery qualified electrical contractor for single (not parallel) UPS installations without any accessory cabinets such as an External Battery Cabinet.

Startup and operational checks for parallel systems or installations with accessory cabinets must be performed by an authorized Eaton Customer Service Engineer, or the warranty terms specified in Chapter 11 Warranty become void. This service is offered as part of the sales contract for the UPS. Contact an Eaton service representative in advance (usually a two-week notice is required) to reserve a preferred startup date.
4.9 Completing the Installation Checklist

The final step in installing the UPS system is completing the following Installation Checklist. This checklist ensures that you have completely installed all hardware, cables, and other equipment. Complete all items listed on the checklist to ensure a smooth installation. Make a copy of the Installation Checklist before filling it out, and retain the original.

After the installation is complete, an Eaton Customer Service Engineer must verify the operation of the UPS system and commission it to support the critical load. The service representative cannot perform any installation tasks other than verifying software and operating setup parameters. Service personnel may request a copy of the completed Installation Checklist to verify all applicable equipment installations have been completed.

**NOTE** The Installation Checklist MUST be completed prior to starting the UPS system for the first time.

4.10 Installation Checklist

- All packing materials and restraints have been removed from each cabinet.
- The UPS cabinet is placed in its installed location.
- All conduits and cables are properly routed to the UPS and any ancillary cabinets.
- All power cables are properly sized and terminated.
- Battery cables are terminated on E4 (+) and E5 (–).
- Battery shunt trip signal wiring is connected from the UPS to the battery cabinet or battery disconnect.
- Battery detect signal wiring is connected from the UPS to the battery cabinet or battery disconnect.
- Battery thermal sensor signal wiring is connected from the UPS to the battery cabinet or battery disconnect.
- A ground conductor is properly installed.
- Building alarms and alarm relays are wired appropriately. (Optional)
- LAN drops are installed. (Optional)
- LAN connections have been completed. (Optional)
- All internal safety shields are installed.
- Accessories are mounted in installed locations and wiring is terminated inside the UPS cabinet. (Optional)
- Air conditioning equipment is installed and operating correctly.
- The area around the installed UPS system is clean and dust-free. (Eaton recommends that the UPS be installed on a level floor suitable for computer or electronic equipment.)
- Adequate workspace exists around the UPS and other cabinets.
- Adequate lighting is provided around all UPS equipment.
- A 120 Vac service outlet is located within 7.5m (25 ft) of the UPS equipment.
- Startup and operational checks are performed by an authorized Eaton Customer Service Engineer for parallel systems or installations with accessory cabinets.
Chapter 5  Understanding UPS Operation

5.1  UPS System Overview

The Eaton 93PM UPS is a continuous-duty, solid-state, transformerless, three-phase, true online system that provides conditioned and uninterruptible AC power to the UPS system’s output and critical load.

The basic system consists of a rectifier, battery converter, inverter, monitoring/operation control panel, integrated communication server, and digital signal processor (DSP) logic. Figure 32 shows the main elements of the UPS system.

If utility power is interrupted or falls outside the parameters specified in Chapter 9 Product Specifications, the UPS uses a backup battery supply to maintain power to the critical load for a specified period of time or until the utility power returns. For extended power outages, the UPS allows you to either transfer to an alternative power system (such as a generator) or shut down your critical load in an orderly manner.

The emergency bypass consists of a continuous static switch, and bypass switchgear. The bypass switchgear is located in series with the static switch. The static switch is armed and ready during normal operation.

This unit is a three-wire device. The loss of a single input phase will be considered a complete loss of input power and discharge the battery to provide power to the load.

Figure 32. Main Elements of the UPS System
5.2 Single UPS

A single UPS operates independently to support an applied load from the inverter, providing conditioned and uninterruptible AC power to the critical load from the output of the module. During an outage, the inverter continues to operate, supporting power to the load from the battery supply. If the unit requires service, applied loads are transferred to the internal bypass either automatically or manually. With the exception of an optional external battery cabinet, no other cabinets or equipment are required for the single UPS to successfully support its applied loads.

5.2.1 Modes

The Eaton 93PM UPS supports a critical load in four different modes of operation:

- In Energy Saver System (ESS) mode, commercial AC power is supplied directly to the critical load through the internal bypass and transfers automatically to Normal mode (double-conversion on demand) if an abnormal condition is detected. The battery charger also provides charging current for the battery, if needed.
- In Normal (double-conversion) mode, the critical load is supplied by the inverter, which derives its power from rectified utility AC power. In this mode, the battery charger also provides charging current for the battery, if needed.
- In Bypass mode, the critical load is directly supported by utility power. The battery charger also provides charging current for the battery, if needed.
- In Battery mode, the battery provides DC power, which maintains inverter operation. The battery supports the critical load.

The following paragraphs describe the differences in the UPS operating modes, using block diagrams to show the power flow during each mode of operation.
5.2.2 Energy Saver System Mode

When the UPS is operating in ESS mode, commercial AC power is supplied directly to the critical load through the internal bypass with the power module in a standby state. Surge protection and some filtering is also provided, ensuring that clean power is delivered to the load equipment. If a commercial power brownout, blackout, overvoltage, undervoltage, out-of-tolerance frequency condition occurs, or any other disturbance is detected in the incoming power, the system forward transfers to normal mode (double-conversion on demand). In case of a complete utility outage or if input power is outside the tolerances of the system, the UPS transfers to battery mode and continues to supply conditioned, clean power to the critical load. When the input line returns to normal operating range, the UPS returns to ESS operation. For charging batteries, the UPS will not enter ESS mode until charger is 25% or less of maximum charger current.

When operating in ESS, the UPS superior detection and control algorithms continuously monitor incoming power quality and allow the fast engagement of power converters. Typical transition time to double conversion is less than two milliseconds, which is practically seamless. If the UPS detects a fault condition while operating in ESS, it is also able to detect and determine whether the fault is caused by the load or if it is upstream from the UPS. A fault at the bypass source results in an immediate switch over to the inverter; a fault in the load keeps the UPS in Energy Saver System (ESS) mode.

When power conditions are within acceptable limits, the UPS operates as a high-efficiency, energy-saving system — providing surge protection for IT equipment and ensuring clean power is delivered to the facility. Energy saver system increases system efficiency to 99% at 100% linear load and nominal Vin.

Figure 33 shows the path of electrical power through the UPS system when the UPS is operating in Normal mode.

ESS mode is a normal operating mode, and not an alarm condition. While the UPS is in this mode, the NORMAL light on the front display will illuminate.

Figure 33. Path of Current Through the UPS in Energy Saver System Mode
5.2.3 Normal Mode

During Normal mode, power for the system is derived from a utility input source through the rectifier switchgear. Three-phase AC input power is converted to DC using IGBT devices to produce a regulated DC voltage to the inverter. When the battery switchgear is closed the battery is charged directly from the regulated rectifier output through a buck or boost DC converter, depending on the system voltage and the size of the battery string attached to the unit.

Figure 34 shows the path of electrical power through the UPS system when the UPS is operating in Normal mode.

The battery converter derives its input from the regulated DC output of the rectifier and provides a bucked regulated DC voltage charge current to the battery. The battery is always connected to the UPS and ready to support the inverter should the utility input become unavailable.

The inverter produces a three-phase AC output to a customer’s load without the use of a transformer. The inverter derives regulated DC from the rectifier and uses IGBT devices and pulse-width modulation (PWM) to produce a regulated and filtered AC output. The AC output of the inverter is delivered to the system output through the inverter switchgear.

If the utility AC power is interrupted or is out of specification, the UPS automatically switches to Battery mode to support the critical load without interruption. When utility power returns, the UPS returns to Normal mode.

If the UPS becomes overloaded or unavailable, the UPS switches to Bypass mode. The UPS automatically returns to Normal mode when the overload condition is cleared and system operation is restored within specified limits.

If the UPS suffers an internal failure and is configured for capacity, it switches automatically to Bypass mode and remains in that mode until the failure is corrected and the UPS is back in service.

Figure 34. Path of Current Through the UPS in Normal Mode
5.2.4 Bypass Mode

CAUTION

The critical load is not protected from voltage or frequency fluctuations or power outages while the UPS is in Bypass mode.

The UPS automatically switches to Bypass mode if it detects an overload, load fault, or internal failure (if configured for capacity). If configured for redundancy (N+1) the UPS would remain on line in Normal mode if one UPM failed. The UPS can also be transferred from Normal mode to Bypass mode manually. The bypass source supplies the commercial AC power to the load directly. Figure 35 shows the path of electrical power through the UPS system when operating in Bypass mode.

In Bypass mode, the output of the system is provided with three-phase AC power directly from the system input. While in this mode, the output of the system is not protected from voltage or frequency fluctuations or power outages from the source. Some power line filtering and spike protection is provided to the load but no active power conditioning or battery support is available to the output of the system in the Bypass mode of operation.

The internal bypass is comprised of a solid-state, silicon-controlled rectifier (SCR) continuous static switch, and bypass switchgear. The static switch is used instantaneously anytime the inverter is unable to support the applied load. The continuous static switch is wired in series with the bypass switchgear, and together they are wired in parallel with the rectifier and inverter.

The static switch, being an electronically-controlled device, can be turned on immediately to pick up the load from the inverter while the inverter switchgear opens to isolate the inverter. The bypass switchgear is normally closed, ready to support the static switch unless the bypass input source becomes unavailable.

If the UPS transfers to Bypass mode from Normal mode due to any reason other than operator intervention, the UPS automatically attempts to transfer back to Normal mode (up to three times within a ten minute period). The fourth transfer locks the critical load to the bypass source and requires operator intervention to transfer.

Figure 35. Path of Current Through the UPS in Bypass Mode
5.2.5 Battery Mode

The UPS automatically transfers to Battery mode if a utility power outage occurs, or if the utility power does not conform to specified parameters. In Battery mode, the battery provides emergency DC power that the inverter converts to AC power.

Figure 36 shows the path of electrical power through the UPS system when operating in Battery mode.

During a utility power failure, the rectifier no longer has an AC utility source from which to supply the DC output voltage required to support the inverter. The rectifier switchgear opens and the battery instantaneously supplies energy to the battery converter. The converter boosts the voltage so that the inverter can support the customer's load without interruption. If bypass is common with the rectifier input, the bypass switchgear also opens. The opening of the rectifier and bypass switchgear prevent system voltages from bleeding backwards through the static switch and rectifier snubber components to the utility source.

If the input power fails to return or is not within the acceptance windows required for normal operation, the battery continues discharging until a DC voltage level is reached where the inverter output can no longer support the connected loads. When this event occurs, the UPS issues another set of audible and visual alarms indicating SHUTDOWN IMMINENT. Unless the rectifier has a valid AC input soon, the output can be supported for only two minutes before the output of the system shuts down. If the bypass source is available, the UPS transfers to bypass instead of shutting down.

If at any time during the battery discharge the input power becomes available again, the rectifier and the bypass switchgear close and the rectifier begins to supply DC current to the converter and inverter. At this point, the unit returns to Normal mode. Depending on the total load and the duration of the battery discharge, battery current limit alarms may be seen for a short time due to the current required to recharge the battery.

Figure 36. Path of Current Through the UPS in Battery Mode
Chapter 6  UPS Oneline Schematics

The system oneline drawings in this section show the simplified internal structure of the UPS, battery supply, and basic maintenance bypass.

Figure 37. Eaton 93PM Three-Wire UPS System Oneline

NOTE  Dashed lines indicate optional features/components. AC Input to rectifier is not used in single-feed configuration.
Figure 38. Eaton 93PM Four-Wire UPS System Oneline

NOTE Dashed lines indicate optional features/components. AC Input to rectifier is not used in single-feed configuration.
Figure 39. Eaton 93PM Three-Wire UPS with Top Entry Sidecar System Oneline

NOTE
Dashed lines indicate optional features/components.
AC Input to rectifier is not used in single-feed configuration.
Figure 40. Eaton 93PM Four-Wire UPS with Top Entry Sidecar System Oneline

NOTE: Dashed lines indicate optional features/components. AC input to rectifier is not used in single-feed configuration.
Figure 41. Eaton 93PM Three-Wire UPS with Bypass Sidecar (SIAC-B) System Oneline

NOTE: Dashed lines indicate optional features/components. AC input to rectifier is not used in single-feed configuration.
Figure 42. Eaton 93PM Four-Wire UPS with Bypass Sidecar (SIAC-B) System Oneline

NOTE: Dashed lines indicate optional features/components.
Chapter 7  UPS Operating Instructions

This section describes how to operate the UPS.

NOTE  Before starting the UPS, ensure all installation tasks are complete and a preliminary startup has been performed by authorized service personnel. The preliminary startup verifies all electrical interconnections to ensure the installation was successful and the system operates properly.

NOTE  Read this section of the manual and have thorough knowledge of UPS operation before attempting to operate any of the controls.

7.1  UPS Controls and Indicators

The controls and indicators identified and described in this section are used to set up, control, and monitor UPS operation. Figure 43 shows the control panel location on the front door of the UPS. Figure 44 shows the UPS input breaker.

Figure 43. UPS Controls and Indicators

7.1.1  Control Panel

The control panel is used to set up and control the UPS, and to monitor UPS operation. For a description of the UPS control panel functions, see paragraph 7.2 Using the Control Panel.
7.1.2 Circuit Breakers

- **Input Circuit Breaker** – The Input circuit breaker is used to control the AC input to the UPS rectifier.

**Figure 44. AC Input Circuit Breaker Location**

7.2 Using the Control Panel

The following paragraphs describe the UPS control panel, including controls and indicators, and how to monitor UPS operation. The control panel is shown in **Figure 45**.
The control panel consists of:

- A color liquid crystal touch screen display (1).
- A horizontal row of status indicators (2). See paragraph 7.2.1 Status Indicators.

The following paragraphs describe using the UPS control panel to monitor the UPS. See paragraph 7.3 Single UPS Operation for use of the operational controls.

When the unit powers up, the screen displays the as shown in Figure 45.

### 7.2.1 Status Indicators

The four symbols on the bottom of the control panel are status indicators. These colored light emitting diode (LED) lamps work with the alarm horn to provide the operating status of the UPS.

Table 14 describes the status indicators.

**Table 14. Status Indicators**

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Status</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Green</td>
<td>On</td>
<td>The UPS is in Double Conversion mode. The power module is supplying power to the critical load.</td>
</tr>
<tr>
<td></td>
<td>Off</td>
<td>The UPS is turned off.</td>
</tr>
<tr>
<td></td>
<td>On</td>
<td>The UPS is in Battery mode. Because Battery mode is a normal condition of the UPS, the normal indicator also remains illuminated.</td>
</tr>
<tr>
<td></td>
<td>On</td>
<td>The UPS is in Bypass mode. The critical load is supported by the bypass source. The normal indicator is not illuminated when the system is in Bypass mode.</td>
</tr>
</tbody>
</table>
Table 14. Status Indicators (Continued)

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Status</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yellow</td>
<td>On</td>
<td>The UPS has an active alarm and requires immediate attention. The LCD shows the highest priority active alarms. All alarms are accompanied by an audible horn. To silence the horn, touch any control panel button. The Alarm indicator may be illuminated along with other indicators.</td>
</tr>
<tr>
<td>Red</td>
<td>Flashing</td>
<td>There is a new UPS alarm condition. The indicator flashes until acknowledged by touching any control panel button once.</td>
</tr>
</tbody>
</table>

7.2.2 System Events

When the UPS system is running in Double Conversion mode, it continually monitors itself and the incoming utility power. In Battery or Bypass modes, the UPS may issue alarms to let you know exactly what event caused the change from Double Conversion mode. System events on the UPS can be indicated by horns, lights, messages, or all three.

Select the LOGS tab from the navigation bar on main menu screen to display the active events screen. This screen shows any currently active alarms, notices, or commands. For more information on using the events screen, see paragraph 7.2.6 Display Menu Operation.

- **System Event Horns** – The system event horn beeps to alert an operator that an event needing attention is taking place. The horn cycles at a half-second rate. To silence the horn, touch any control panel button.

- **System Event Indicators** – The status indicators on the UPS control panel work with the event horn to let the operator know when the UPS is operating in any mode other than double conversion. Only the normal mode indicator is illuminated during normal UPS system operation. The other indicators illuminate to indicate alarms or events. When an alarm occurs, first check these indicators to see what type of event has taken place. For descriptions of the status indicators, see paragraph 7.2.1 Status Indicators.

- **System Event Messages** – When a system event occurs, a message appears on the LCD in the UPS status area. This message is also written to the Events Log and may be added to the History Log. The messages are divided into four categories: alarms, notices, status, and commands.

7.2.3 Using the LCD Touch Screen

The LCD touch screen on the control panel provides an operator interface with the UPS system. Figure 46 identifies the display areas discussed in the following sections.

All functions and commands are accessed by touching or tapping the screen tabs or buttons. When text input is required, either a Qwerty keyboard or numeric keypad will be displayed.
A Status Bar displays the UPS name, UPS state, current date and time, meter information, active alarms and notices, and a sign in/sign out button. For more information about alarms and notices, see paragraph 7.2.2 System Events.

B Main Menu Navigation Bar displays main menu functions and selections as tab buttons. To select a screen function touch the tab name.

C Secondary Menu Navigation Bar displays functions and selections related to the current screen as tab buttons. To select a screen function touch the tab name.

D Information Area contains status data, operational controls, acknowledgments, action confirmations, and screen prompts.

You can use the LCD touch screen to:

- Look at a log of UPS events (alarms, notices, and commands) (see paragraph 7.2.6 Display Menu Operation)
- Monitor UPS operation (see paragraph 7.2.6 Display Menu Operation)
- Set UPS parameters (see paragraph 7.2.6 Display Menu Operation)
- Control UPS operation (see paragraphs 7.2.6 Display Menu Operation and 7.2.8 System Controls)

7.2.4 Using the Menu

The UPS navigation tab menu bar allows you to display data in the information area to help you monitor and control UPS operation. Table 15 shows the basic menu structure.

<table>
<thead>
<tr>
<th>Menu Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>HOME</td>
<td>Displays the system status both graphically (mimic) and written.</td>
</tr>
<tr>
<td>METERS</td>
<td>Displays performance meters for the system or critical load.</td>
</tr>
<tr>
<td>CONTROLS</td>
<td>Displays the Controls screen.</td>
</tr>
</tbody>
</table>
Table 15. Display Function Menu Map (Continued)

<table>
<thead>
<tr>
<th>Menu Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>MIMIC</td>
<td>Displays the mimic screens and access to system information screens.</td>
</tr>
<tr>
<td>LOGS</td>
<td>Displays the list of active events and provides access to historical system events.</td>
</tr>
<tr>
<td>STATISTICS</td>
<td>Displays UPS statistical data (uptime, downtime, maintenance, efficiency, etc.)</td>
</tr>
<tr>
<td>SETTINGS</td>
<td>Allows access to various screen controlled variables for the system operation. Settings include date and time for the time stamp, display language, the unit name, meter subscripts, password, and view the firmware version numbers. Used only by service personnel.</td>
</tr>
</tbody>
</table>

**NOTE**

Screens shown are representative examples of system operation. The screen data will vary based on system activity at the time of observation.

### 7.2.5 Mimic Screen

**Figure 47** shows the Main Menu and Mimic screen.

The Mimic screen shows the internal components of the UPS cabinet and a real-time graphical representation of the operating status of the system.

**Figure 47. Main Menu and Mimic Screen**

![Image of Main Menu and Mimic Screen](image_url)

### 7.2.6 Display Menu Operation

**Table 16** describes the menu functions and how to use them.
<table>
<thead>
<tr>
<th>Function</th>
<th>Subfunction</th>
<th>Operation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Home</td>
<td></td>
<td>An overview of UPS operation, including information on load, efficiency and consumption.</td>
</tr>
<tr>
<td>Meters – UPS</td>
<td></td>
<td>The meter screens show the UPS meter readings for the unit. The default voltage displayed on these screens is phase-to-neutral. These can be changed to display the voltage phase-to-phase (A-B, B-C, C-A). Tap the METERS tab on the main menu navigation bar to display the METER SUMMARY screen (see Figure 48). The current UPS readings are displayed in the information area of the screen. To display individual meter details, tap the desired meter button to display the detailed meter screen.</td>
</tr>
<tr>
<td>Output – UPS</td>
<td></td>
<td>The Output screen shows output voltage (phase to neutral), output current (each phase), and frequency being supplied by the UPS, as well as the kVA, kW, and power factor measurements.</td>
</tr>
<tr>
<td>Input – UPS</td>
<td></td>
<td>The Input screen shows input voltage (phase to neutral), input current (each phase), and frequency of the incoming utility source, as well as the kVA, kW, and power factor measurements.</td>
</tr>
<tr>
<td>Bypass</td>
<td></td>
<td>The Bypass screen shows the bypass input voltage (phase to neutral), input current (each phase), and frequency of the incoming utility source, as well as the kVA, kW, and power factor measurements.</td>
</tr>
<tr>
<td>Battery – UPS</td>
<td></td>
<td>The Battery screen displays the battery voltage (Vdc) and the battery current (Idc).</td>
</tr>
<tr>
<td>Mimics</td>
<td>UPS Mimic</td>
<td>Tap the MIMICS tab on the main menu navigation bar to display an overview of UPS operation, including information on load, efficiency and consumption. If there is an error, an error indicator is displayed next to the affected part. Active events log can be opened by tapping the error indicator.</td>
</tr>
<tr>
<td></td>
<td>UPS Module Map</td>
<td>Tap the UPS MODULE MAP tab on the secondary menu navigation bar to display the status of each UPM.</td>
</tr>
<tr>
<td></td>
<td>System Overview</td>
<td>Tap the SYSTEM OVERVIEW tab on the secondary menu navigation bar to display the status and meters summary for each UPS.</td>
</tr>
<tr>
<td></td>
<td>ESS</td>
<td>Tap the ESS tab on the secondary menu navigation bar to display the approximate consumption and energy savings of ESS mode.</td>
</tr>
<tr>
<td>Logs</td>
<td>Active</td>
<td>Tap the LOGS tab on the main menu navigation bar to display the ACTIVE EVENTS screen (see Figure 49). A listing of all system events that are currently active is displayed. The most recent event is listed first. As events clear, they are removed from the Events listing. To scroll through the events, press the up or down scroll bar.</td>
</tr>
<tr>
<td></td>
<td>System Log (Historical)</td>
<td>Tap the SYSTEM LOG tab on the secondary menu navigation bar to display the SYSTEM LOG screen (see Figure 50). The history Log lists up to 512 events in chronological order, with the most recent event listed first (once 512 is reached, the earliest event is overwritten). The end of the log (the most recent events) is displayed first; scroll upward to view older event listings. To scroll through the events, press the up or down scroll bar.</td>
</tr>
<tr>
<td>Settings</td>
<td></td>
<td>Configurable system settings. Tap the SETTINGS tab on the main menu navigation bar to display the settings screen. Settings may be password restricted. Settings Level 2 default password is 0101.</td>
</tr>
</tbody>
</table>
### Table 16. Display Menu Operation (Continued)

<table>
<thead>
<tr>
<th>Function</th>
<th>Subfunction</th>
<th>Operation</th>
</tr>
</thead>
<tbody>
<tr>
<td>User</td>
<td>User</td>
<td>Tap the <strong>USER</strong> tab on the secondary menu navigation bar to display the USER screen (<a href="#">Figure 51</a>). Tap the <strong>INFORMATION</strong> or <strong>ABOUT</strong> button to display system information (<a href="#">Figure 52</a> and <a href="#">Figure 53</a>).</td>
</tr>
<tr>
<td>Configuration</td>
<td>Configuration</td>
<td>Tap the <strong>CONFIGURATION</strong> tab on the secondary menu navigation bar to display the screen. Tap the function to be changed. Make and save the changes. Follow screen prompts to accept or abort changes. For additional functions, tap the 2 button. See <a href="#">Figure 54</a> and <a href="#">Figure 55</a> for configuration screens.</td>
</tr>
<tr>
<td>Statistics</td>
<td>Statistics Summary</td>
<td>Tap the <strong>STATISTICS</strong> tab on the main menu navigation bar to display a summary of UPS statistics (<a href="#">Figure 56</a>).</td>
</tr>
<tr>
<td>Statistics</td>
<td>Statistics Details</td>
<td>Tap the desired statistic button to display the detailed statistic screen.</td>
</tr>
<tr>
<td>Controls</td>
<td></td>
<td>See paragraph <a href="#">7.2.8 System Controls</a> for details.</td>
</tr>
</tbody>
</table>

### Figure 48. Typical Meters Summary Screen

![Typical Meters Summary Screen](image-url)
Figure 49. Typical Active Events Screen

![Typical Active Events Screen](image)

Figure 50. Typical System Log Screen

![Typical System Log Screen](image)
Figure 51. Typical Settings User Screen

Figure 52. Typical Information Screen
Figure 53. Typical About Screen

![Typical About Screen](image)

Figure 54. Typical Settings Configuration 1 Screen

![Typical Settings Configuration 1 Screen](image)
Figure 55. Typical Settings Configuration 2 Screen

Figure 56. Typical Statistics Screen

7.2.7 Sign In
The Controls and Setting screens are restricted. The user must sign in using a password to gain access.

CAUTION
To prevent inadvertent or unauthorized power disruption to the emergency lighting system, change the Level 1 and Level 2 default passwords when system commissioning startup is performed.
To Sign in:
1. Tap the lock button in the upper right corner of the screen. The sign in screen is displayed (see Figure 57).
2. Tap the password entry area on the screen.
3. Enter the password using the keypad displayed and tap the return key (see Figure 58).
   Level 1 default password is 1111. Settings Level 2 default password is 0101.
4. Sign in is complete. Tap continue to return to previous screen.

Figure 57. Sign In Password Screen

![Sign in Password Screen](image-url)
7.2.8 System Controls

Tap the CONTROLS tab on the main menu navigation bar to display the Controls screen. Double conversion operation, transfer to bypass, shutdown, and charger control commands are controlled through this screen. In addition, the screen displays the current status of the UPS.

Table 17 describes the control functions and provides instructions to access and use the command menu screens.

Table 18 lists the typical System Status Screen Messages that are displayed during UPS operation.

For UPS operating instructions using the System Controls, see paragraph 7.3 Single UPS Operation. Figure 59 through Figure 63 show the major control screens.

<table>
<thead>
<tr>
<th>Function</th>
<th>Subfunction</th>
<th>Operation</th>
</tr>
</thead>
<tbody>
<tr>
<td>System Controls</td>
<td></td>
<td>The CONTROLS tab on the main menu navigation bar displays the System Controls screen.</td>
</tr>
<tr>
<td>System Status</td>
<td>GO ONLINE</td>
<td>starts the UPS in Double Conversion mode or transfers the UPS to Double Conversion mode from Bypass mode.</td>
</tr>
<tr>
<td>Bypass</td>
<td>GO TO BYPASS</td>
<td>starts the UPS in Bypass mode or transfers the UPS to Bypass mode from Double Conversion mode.</td>
</tr>
<tr>
<td>Charger</td>
<td>TURN ON CHARGER/TURN OFF CHARGER</td>
<td>sets the battery charger on or off.</td>
</tr>
<tr>
<td>Battery Test</td>
<td>RUN BATTERY TEST</td>
<td>starts the battery test.</td>
</tr>
</tbody>
</table>
Table 18. Typical System Status Messages

<table>
<thead>
<tr>
<th>Function</th>
<th>Message</th>
</tr>
</thead>
<tbody>
<tr>
<td>UPS</td>
<td>Double Conversion; Bypass; ESS</td>
</tr>
<tr>
<td>Bypass</td>
<td>Off; On; Available</td>
</tr>
<tr>
<td>Charger</td>
<td>Charger Resting; Charger</td>
</tr>
</tbody>
</table>

Figure 59. Typical System Control Screen
Figure 60. Typical UPS Control Screen

Figure 61. Typical UPM Select Screen
Figure 62. Typical UPM Control Screen

Figure 63. Typical EAA Control Screen

7.3 Single UPS Operation

NOTE For the location of the Integrated Battery Cabinet’s (IBC) battery breaker, refer to the Eaton 93PM Integrated Battery Cabinet Installation Manual-Large and Large High Rate, the Eaton 93PM Universal Integrated Battery Cabinet Installation Manual-Large and Large High Rate, the Eaton 93PM Integrated Battery Cabinet Installation Manual-Small, or Eaton 93PM Integrated Battery Cabinet Installation Manual-Small Welded listed in paragraph 1.8 For More Information.
7.3.1 Starting the UPS in Double Conversion Mode

To start the UPS system:

1. Open the UPS front door by lifting the latch from the bottom and turning to the right (counterclockwise) and swing the door open.
2. Verify that the UPS input breaker is open.
3. Close the UPS input feeder circuit breaker.
4. If dual feed, close the UPS bypass feeder circuit breaker.
5. Close the UPS input breaker.
6. Close the door and secure the latch.
7. If IBCs are installed, close the IBC battery breakers.
8. Observe the UPS control panel display becoming active, indicating logic power.
9. Verify no alarms are active.
10. Tap the CONTROLS tab on the main menu navigation bar. The System Control screen is displayed.
11. Tap the GO ONLINE button.
12. If requested, enter the Level 1 password. Default password is 1111.

   The rectifier and inverter turn on. The inverter continues to ramp up to full voltage.

   Once the inverter reaches full voltage, the UPS inverter switchgear closes and the static switch turns off.

   Power is now supplied to the critical load in dual conversion mode. It takes approximately one minute for the UPS to achieve the dual conversion mode.

   The Normal status indicator is illuminated.

7.3.2 Starting the UPS in Bypass Mode

If the inverter output of the UPS is not available and the critical load needs to be energized:

**CAUTION**

In Bypass mode, the critical load is not protected from commercial power interruptions and abnormalities.

1. Open the UPS front door by lifting the latch from the bottom and turning to the right (counterclockwise) and swing the door open.
2. Verify that the UPS input breaker is open.
3. Close the UPS input feeder circuit breaker.
4. If dual feed, close the UPS bypass feeder circuit breaker.
5. Close the UPS input breaker.
6. Close the door and secure the latch.
7. If IBCs are installed, close the IBC battery breakers.
8. Observe the UPS control panel display becoming active, indicating logic power.
9. Verify no alarms are active.
10. Tap the **CONTROLS** tab on the main menu navigation bar. The System Control screen is displayed.
11. Tap the **GO TO BYPASS** button.

    The critical load is immediately supplied by the bypass source, in Bypass mode.

    The **BYPASS** status indicator is illuminated.

### 7.3.3 Starting the UPM

To start the power module without transferring the critical load to Double Conversion mode:

1. Open the UPS front door by lifting the latch from the bottom and turning to the right (counterclockwise) and swing the door open.
2. Verify that the UPS input breaker is open.
3. Close the UPS input feeder circuit breaker.
4. If dual feed, close the UPS bypass feeder circuit breaker.
5. Close the UPS input breaker.
6. Close the door and secure the latch.
7. Observe the UPS control panel becoming active, indicating logic power.
8. Verify no alarms are active.
9. Tap the **CONTROLS** tab on the main menu navigation bar. The System Control screen is displayed.
10. Tap the **MODULES CONTROLS** tab on the secondary Control menu navigation bar. The UPM Select screen is displayed.
11. On the UPM Select screen, select UPM 1. The UPM Control Screen is displayed.
12. Tap the **START MODULE** button.

    The UPM 1 rectifier and inverter turn on. When the inverter reaches full voltage, the UPS is ready to transfer to the Double Conversion mode and supply the critical load.

### 7.3.4 Transfer from Double Conversion to Bypass Mode

To transfer the critical load to Bypass mode:

---

**CAUTION**

In Bypass mode, the critical load is not protected from commercial power interruptions and abnormalities.

---

1. Tap the **CONTROLS** tab on the main menu navigation bar. The System Control screen is displayed.
2. Tap the **GO TO BYPASS** button.

    The UPS transfers to Bypass mode, and the critical load is immediately supplied by the bypass source. If the bypass source is not available, the power module remains on and an alarm sounds.

    The **BYPASS** status indicator is illuminated. The power module remains on.
7.3.5 Transfer from Bypass to Double Conversion Mode

To transfer the critical load to Normal mode:

1. Tap the **CONTROLS** tab on the main menu navigation bar. The System Control screen is displayed.
2. Tap the **GO ONLINE** button.

   The UPS transfers to Double Conversion mode. If the power module is not available, the system remains on bypass and an alarm sounds.

   The **NORMAL** status indicator is illuminated.

7.3.6 Transfer from ESS Mode to Double Conversion Mode

To transfer the load to Standard Normal mode:

1. Tap the **CONTROLS** tab on the main menu navigation bar. The Control screen is displayed.
2. Tap the **EAA CONTROLS** tab on the secondary Control menu navigation bar. The **EAA CONTROLS** screen is displayed.
3. Tap the **DISABLE ESS** button.

   The UPS transfers to Double Conversion mode.

   The **NORMAL** status indicator is illuminated.

7.3.7 Transfer from Double Conversion Mode to ESS Mode

To transfer the load to HE Normal mode:

1. Tap the **CONTROLS** tab on the main menu navigation bar. The Control screen is displayed.
2. Tap the **EAA CONTROLS** tab on the secondary Control menu navigation bar. The **EAA CONTROLS** screen is displayed.
3. Tap the **ENABLE ESS** button.

   The UPS transfers to ESS mode if no abnormal power conditions are detected. If abnormal power conditions are detected, the UPS will wait and transfer to ESS mode when conditions are cleared.

   The **NORMAL** status indicator is illuminated.

7.3.8 Transfer from Double Conversion to Bypass Mode and Shut Down the UPM

To transfer the critical load to Bypass mode and shut down the UPMs:

1. Transfer the critical load to bypass by performing the procedure in paragraph 7.3.4 Transfer from Double Conversion to Bypass Mode.
2. Tap the **CONTROLS** tab on the main menu navigation bar. The System Control screen is displayed.
3. Tap the **MODULES CONTROLS** tab on the secondary Control menu navigation bar. The UPM Select screen is displayed.
4. On the UPM Select screen, select UPM 1. The UPM Control Screen is displayed.
5. Tap the **SHUT DOWN MODULE** button.

   The UPM status indicates SHUTDOWN. The power module is turned off.

   Logic power remains on.
7.3.9 UPS and Critical Load Shutdown
To perform maintenance or service on the critical load, shut down power to the load:

1. Turn off all equipment that is being powered by the UPS.
2. Perform the Load Off procedure in paragraph 7.3.12 Using the UPS LOAD OFF Command.
   The inverter and bypass switchgear open, and the power module is turned off.
3. Perform the battery charger off procedure in paragraph 7.3.10 Charger Control.
   The rectifier and battery switchgear open.

**WARNING**
Power is present inside the UPS cabinet until the upstream input feeder circuit breakers and battery breakers are opened. Wait at least 5 minutes before accessing internal components.

4. Open the UPS front door by lifting the latch from the bottom and turning to the right (counterclockwise) and swing the door open.
5. Open the UPS input breaker.
6. Close the door and secure the latch.
7. Open the UPS input feeder circuit breaker.
8. If dual feed, open the UPS bypass feeder circuit breaker.
9. If IBCs are installed, open all battery breakers.

7.3.10 Charger Control
To turn the battery charger on:
1. Tap the CONTROLS tab on the main menu navigation bar. The Control screen is displayed.
2. Tap the UPS CONTROLS tab on the secondary navigation bar. The UPS Control screen is displayed.
3. Tap the TURN ON CHARGER button.

To turn the battery charger off:
4. Tap the CONTROLS tab on the main menu navigation bar. The Control screen is displayed.
5. Tap the UPS CONTROLS tab on the secondary navigation bar. The UPS Control screen is displayed.
6. Tap the TURN OFF CHARGER button.

7.3.11 Battery Test

| NOTE | The UPS has a user initiated battery test intended to determine if the batteries are able to support the load. |

| NOTE | The battery test is only able to be initiated when the battery is fully charged. This normally occurs within 72 hours of the start of a charging cycle. The command will not be shown if the test is not able to be run. |

To start the battery test:
1. Tap the CONTROLS tab on the main menu navigation bar. The System Control screen is displayed.
2. Tap the UPS CONTROLS tab on the secondary navigation bar. The UPS Control screen is displayed.
3. Tap the RUN BATTERY TEST button.
7.3.12 Using the UPS LOAD OFF Command

An UPS shutdown is initiated by the LOAD OFF command on the UPS Control screen. The UPS LOAD OFF controls the UPS output by powering down the UPS and de-energizing the critical load.

The UPS (including Bypass) remains off until restarted.

To use the LOAD OFF command:

1. Tap the CONTROLS tab on the main menu navigation bar. The System Control screen is displayed.

   **CAUTION**

   All power to the critical load is lost when LOAD OFF is selected in the following step. You should use this feature only when you want to de-energize the critical load.

2. Tap the LOAD OFF button.

   An action confirmation screen is displayed. Follow the on screen prompts to shut down the UPS or to cancel the shutdown. Selecting YES will immediately shut down the UPS and de-energize the critical load. Selecting NO will abort the shutdown.

   **CAUTION**

   Do not attempt to restart the system after Load Off until the cause of the shutdown has been identified and cleared.

3. To restart the UPS after using the LOAD OFF follow the procedure in paragraph 7.3.1 Starting the UPS in Double Conversion Mode or 7.3.2 Starting the UPS in Bypass Mode.

   **WARNING**

   Power is present inside the UPS cabinet until the upstream input feeder circuit breakers and battery breakers are opened. Wait at least 5 minutes before accessing internal components.

7.3.13 Using the Remote Emergency Power-off Switch

   **WARNING**

   - Emergency Power Off (EPO) and Remote Emergency Power Off (REPO) functionality has been disabled for UL 924 emergency lighting systems. To remove power from the system a LOAD OFF command (see paragraph 7.3.12 Using the UPS LOAD OFF Command) must be given using the front panel controls and all breakers opened.

   - Power is present inside the UPS cabinet until the upstream input feeder circuit breakers and battery breakers are opened. Wait at least 5 minutes before accessing internal components.
Chapter 8  Communication

This chapter describes the communication features of the Eaton 93PM UPS.

8.1 Minislot Cards

The Eaton 93PM UPS has four standard, factory-installed Minislot communication bays. The UPS is compatible with the following Minislot cards (see Figure 64):

*NOTE* Only one Power Xpert® Gateway Minislot UPS Card can be used at one time.

- The Power Xpert Gateway Minislot (PXGMS) UPS Card provides Web-enabled, real-time monitoring of Eaton 93PM uninterruptible power systems (UPSs) through standard Web pages, Power Xpert software, Intelligent Power Manager (IPM), Intelligent Power Protector (IPP), or third-party software. As an integral part of the Eaton Power Xpert Architecture®, the PXGMS UPS Card provides a central point to connect UPSs to the Ethernet network.

  Network managers can view critical downstream device information, such as status, power, energy, and power quality data with an easy-to-use interface.

- Industrial Relay Card-Minislot (IRC-MS) – can be used to indicate the operating status of the UPS system using the customer’s monitoring equipment. The Industrial Relay Card uses five isolated normally-open or normally-closed dry relay contacts to indicate the UPS status. Normal, Bypass, Battery, and Alarm modes can be monitored. See Table 19 for default triggers. The contact ratings and wire range are listed in the IRC-MS installation guide. One input can be activated by a switch or dry contact. The voltage source is provided by the card, no external voltage source is needed.

  For installation and setup of a Minislot card, contact an Eaton service representative. Refer to the manual supplied with the Minislot card for user instructions.

**Figure 64. Optional Minislot Cards**

<table>
<thead>
<tr>
<th>Relay</th>
<th>Trigger</th>
</tr>
</thead>
<tbody>
<tr>
<td>K1</td>
<td>UPS supporting the load</td>
</tr>
<tr>
<td>K2</td>
<td>UPS on Battery</td>
</tr>
<tr>
<td>K3</td>
<td>Summary alarm</td>
</tr>
<tr>
<td>K4</td>
<td>UPS on bypass</td>
</tr>
<tr>
<td>K5</td>
<td>UPS battery low</td>
</tr>
</tbody>
</table>

8.2 Building Alarm Monitoring

This standard feature lets you connect the UPS to your building alarms, such as smoke detectors or overtemperature alarms. The building alarm customer interface terminals for external are located inside the UPS. Use twisted-pair wires for each alarm input and common.
The building alarms can be programmed to display the alarm functional name.

### 8.3 General Purpose Relay Contact

One general purpose relay contact is provided as a standard feature on the UPS. The relay contact customer interface terminals are located inside the UPS. Use twisted-pair wires for the normally-closed or normally-open and common connections.

Normally-closed or normally-open contacts can be used. If the state of the contact changes from the state specified as normal, a signal is issued. This contact can be connected to equipment at the facility (such as a light or an alarm bell) to notify the operator when an alarm is active on the UPS. This feature is useful if the UPS is located in a remote area where the UPS horn may not be heard immediately.

**CAUTION**

Contacts should not be operated in excess of 30 Vac @ 5A maximum.

**NOTE**

If contact ratings are required that can be operated above the rated voltage and current available with the UPS general purpose relay contacts, an IRC-MS card should be used.

### 8.4 PredictPulse Remote Monitoring and Management Service

The Eaton 93PM UPS supports Eaton’s PredictPulse remote monitoring and management service. PredictPulse is a subscription monitoring and management service that collects and analyzes data from connected power infrastructure devices, providing us with the insight needed to make recommendations and take action on your behalf. It’s also powered by CA Technologies, bringing together the best in hardware and software. PredictPulse Service is included at no charge during the first year of Eaton 93PM UPS operation (warranty period) along with the required connectivity parts. Beyond that, it may be purchased with Eaton Support Agreements or as a standalone subscription after the initial warranty expires. PredictPulse may also be subscribed to for free as part of a 90-day trial period. PredictPulse availability and first year bundled offers may vary by market. For more information, visit [www.eaton.com/predictpulse](http://www.eaton.com/predictpulse).

#### 8.4.1 PredictPulse Service Features

PredictPulse provides proactive monitoring, an online dashboard, mobile app with alarm status information and a monthly report detailing the ongoing health of your Eaton 93PM UPS. Features include:

- **Proactive monitoring** that automatically analyzes the status of the Eaton 93PM UPS 96 times every day (every 15 minutes). All health data gathered from the unit, current and historical, is analyzed at the Customer Reliability Center (CRC). Algorithms and sophisticated analytics software is constantly scanning your UPS’s data for potential failures. Anomalies are escalated to a Software and Monitoring analyst or Technical Support specialist. Critical events are remotely diagnosed to expedite repairs, including smart dispatch of field technicians with probable cause and likely parts (avoiding return visits due to lack of required parts). Through this service, the CRC can take pre-emptive, corrective action to ensure the highest level of availability of your Eaton 93PM UPS.

- **Easy self-installation** in minutes from a wizard installer or directly from the PXGMS card. PredictPulse uses standard Eaton connectivity hardware, requiring no special software (devices only need to be connected to a network).

- **Ability to give an unlimited number of coworkers access to** the real-time data and reports found in PredictPulse’s online dashboard and mobile app. This allows you to collaborate and Eaton to notify the most appropriate person responsible for a specific site or device.

- **Real-time access to key performance information, alarms and trended health data about your Eaton 93PM UPS via the** PredictPulse online dashboard. Depending on the model, the dashboard aggregates all subscribed devices and provides detailed information about voltages, loads, energy savings, service levels, external factors such as temperature and humidity, attached batteries, and system availability. All of these data...
factors contribute to the Relative Performance Index (RPI) score that allows you to compare your unit’s health relative to Eaton’s optimum UPS operating levels.

- Real-time alarm events for all subscribed devices via the PredictPulse mobile app (Apple and Android). You can track all alarms by device. As critical alarms occur, Eaton will acknowledge them so you know when Eaton has diagnosed the alarm (and pending notification of resolution).

- A monthly summary report that delivers key performance information, alarms and trended health data about your Eaton 93PM UPS, based on the prior month’s data.

- A foundation based on CA Technologies’ leading Data Center Infrastructure Management (DCIM) software application. This enables powerful reporting, analytics, security, and compatibility with hundreds of power infrastructure devices.

### 8.4.2 Installing PredictPulse

A quick start guide and self-installation wizard tool are available at [www.eaton.com/predictpulse](http://www.eaton.com/predictpulse). The latest updates, installation tips and information on connecting PredictPulse are also available at that link. For installation support or questions about PredictPulse, contact predictpulsesupport@eaton.com.

PredictPulse relies on a PXGMS card installed with the UPS to send one-way outbound SMTP e-mails to Eaton, as well as an Environmental Monitoring Probe (EMP) for battery temperature/humidity monitoring. PredictPulse is secure as Eaton never communicates through your firewall—it only listens for health data and alarm data—and uses industry-standard security protocols. By using a common e-mail transport mechanism, you do not have to open your network to proprietary or potentially unsecure protocols and transports. The PXGMS Connectivity Card gathers information directly from the UPS and any external sensors that are attached, and transmits that data every 15 minutes (or 96 times per day), enabling real-time monitoring and advanced virtual preventive maintenance.
Communication
Chapter 9  UPS Maintenance

The components inside the UPS cabinet are secured to a sturdy metal frame. All repairable parts and assemblies are located for easy removal, with very little disassembly. This design allows authorized service personnel to perform routine maintenance and servicing quickly.

You must schedule periodic performance checks of your UPS system to keep it running properly. Regular routine checks of operation and system parameters enable your system to function efficiently for many trouble-free years.

9.1  Important Safety Instructions

Remember that your UPS system is designed to supply power EVEN WHEN DISCONNECTED FROM THE UTILITY POWER. The UPS module interiors are unsafe until the DC power source is disconnected and the electrolytic capacitors are discharged. After disconnecting the utility power and the DC power, authorized service personnel should wait at least five minutes for capacitor bleedoff before attempting internal access to the UPS module.

**WARNING**

- Servicing and maintenance should be performed by qualified service personnel only.
- LETHAL VOLTAGE PRESENT. This unit should not be operated with the cabinet doors open or protective panels removed. Do not make any assumptions about the electrical state of any cabinet in the UPS system.

Each battery string is an energy source in itself. **DO NOT ATTEMPT TO ACCESS ANY INTERNAL AREA OF THE BATTERY STRING YOURSELF. VOLTAGES ARE ALWAYS PRESENT IN THE BATTERY STRING.** If you suspect that a battery string needs service, contact an Eaton service representative.

If the string requires service contact an Eaton service representative.

Observe these precautions when working on or around batteries:

- Remove watches, rings, or other metal objects.
- Use tools with insulated handles.
- Wear rubber gloves and boots.
- Do not lay tools or metal parts on top of batteries.
- Disconnect the charging source prior to connecting or disconnecting terminals.
- Determine if the battery is inadvertently grounded. If it is, remove the source of the ground. Contact with any part of a grounded battery can result in electrical shock. The likelihood of such shock is reduced if such grounds are removed during installation and maintenance.
- When replacing batteries, use the same number of sealed, lead-acid batteries.
- Proper disposal of batteries is required. Refer to your local codes for disposal requirements.
- Do not dispose of batteries in a fire. Batteries may explode when exposed to flame.
- Do not open or mutilate batteries. Released electrolyte is harmful to the skin and eyes. It may be toxic.

9.2  Performing Preventive Maintenance

The UPS system requires very little preventive maintenance. However, the system should be inspected periodically to verify that the units are operating normally and that the batteries are in good condition.
9.2.1 DAILY Maintenance

Perform the following steps daily:

1. Check the area surrounding the UPS system. Ensure the area is not cluttered, allowing free access to the unit.

2. Ensure the air intakes (vents on the front door of the UPS cabinet and the exhaust openings (on the rear of the UPS cabinet) are not blocked.

3. Ensure the operating environment is within the parameters specified in paragraph 3.2.1 Environmental and Installation Considerations and Chapter 10 Product Specifications.

4. Ensure the UPS is in Normal mode (Normal status indicator is illuminated). If an alarm lamp is illuminated or the Normal status indicator is not illuminated, contact an Eaton service representative.

9.2.2 MONTHLY Maintenance

Perform the following steps monthly:

1. Monitor system parameters as described in paragraph 7.2 Using the Control Panel.

2. Check the UPS air filter (located behind the front door) and wash or replace as necessary. See Figure 65 for filter location. Contact an Eaton service representative for replacement filters.

   **CAUTION**

   Verify washed filter is thoroughly dry before reinstalling.

   To remove the filters:
   a. Unfasten the front door by lifting the latch from the bottom and turning to the right (counterclockwise) and swing the door open.
   b. Remove the foam filters from the frame on the front door.
   c. Install the spare foam filters, either washed or new foam filters, into the frame on the front door.

   **IMPORTANT**

   The foam filters are to be replaced with new or washed filter immediately. The UPS is not meant to be run without filters installed.

   d. Close the front door and secure the latch.

3. Record maintenance results and any corrective actions in a suitable log.
9.2.3 PERIODIC Maintenance

Periodic inspections of the UPS should be made to determine if components, wiring, and connections exhibit evidence of overheating. Particular attention should be given to the compression lug connections. Maintenance procedures should specify that the compression lug connections be retorqued to values listed in this manual.

9.2.4 ANNUAL Maintenance

Annual preventive maintenance should be performed only by authorized service personnel familiar with maintenance and servicing of the UPS system. Contact an Eaton service representative for more information about service offerings.

9.2.5 BATTERY Maintenance

Contact an Eaton service representative for battery maintenance. Battery replacement and maintenance should be performed only by authorized service personnel.
9.3 Installing Batteries

NOTE
There is no manual DC disconnect device within the UPS.

Install batteries in accordance with the battery and battery system manufacturer’s instructions.

9.4 Recycling the Used Battery or UPS

Contact your local recycling or hazardous waste center for information on proper disposal of the used battery or UPS.

WARNING

- Do not dispose of the battery or batteries in a fire. Batteries may explode. Proper disposal of batteries is required. Refer to your local codes for disposal requirements.
- Do not open or mutilate the battery or batteries. Released electrolyte is harmful to the skin and eyes. It may be toxic.
- A battery can cause electrical shock, burn from high short-circuit current, or fire. Observe proper precautions.

ATTENTION!

- Une batterie peut présenter un risque de choc électrique, de brulure, ou d’incendie. Suivre les précautions qui s’imposent.
- Pour le remplacement, utiliser le même nombre et modèle des batteries.
- L’élimination des batteries est réglementée. Consulter les codes locaux à cet effet.

CAUTION

Do not discard the UPS or the UPS batteries in the trash. This product contains sealed, lead-acid batteries and must be disposed of properly. For more information, contact your local recycling/reuse or hazardous waste center.

CAUTION

Do not discard waste electrical or electronic equipment (WEEE) in the trash. For proper disposal, contact your local recycling/reuse or hazardous waste center.

9.5 Maintenance Training

A basic training course, available from Eaton, gives you a competent working knowledge of the UPS system operation and teaches you how to perform first level corrective maintenance. For more information about training and other services, contact the Customer Reliability Center (see paragraph 1.9 Getting Help).
Chapter 10 Product Specifications

10.1 Model Numbers

The UPS is housed in a free-standing cabinet with safety shields behind the door. The UPS is available in 50 or 60 Hz with various output power ratings.

<table>
<thead>
<tr>
<th>Model</th>
<th>Power Rating</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eaton 93PM-50-1</td>
<td>20 kW</td>
<td>50/60 Hz</td>
</tr>
<tr>
<td>Eaton 93PM-50-1</td>
<td>30 kW</td>
<td>50/60 Hz</td>
</tr>
<tr>
<td>Eaton 93PM-50-1</td>
<td>40 kW</td>
<td>50/60 Hz</td>
</tr>
</tbody>
</table>

10.2 Specifications

The following sections detail the input, output, environmental, and battery specifications for the UPS.

10.2.1 UPS Input

<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating Input Current</td>
<td>See Table 5. Reduced for Generator Adjustable</td>
</tr>
<tr>
<td>Input Current Harmonic Content</td>
<td>3% THD at full load</td>
</tr>
<tr>
<td>Power Factor</td>
<td>Minimum 0.99</td>
</tr>
<tr>
<td>Line Surges</td>
<td>6 kV OC, 3 kA SC per ANSI 62.41 and IEC 801.4</td>
</tr>
<tr>
<td>Battery Voltage</td>
<td>240 cell – 480 Vdc</td>
</tr>
<tr>
<td>Battery Charging Capacity</td>
<td>29.3 A maximum per 50 kW module at full load at nominal input voltage</td>
</tr>
</tbody>
</table>

10.2.2 UPS Output

<table>
<thead>
<tr>
<th>UPS Output Capacity</th>
<th>100% rated current</th>
</tr>
</thead>
<tbody>
<tr>
<td>Output Voltage Regulation</td>
<td>± 1% (10% to 100% load)</td>
</tr>
<tr>
<td>Output Voltage</td>
<td>480 Vac Wye, 3W or 4W + ground</td>
</tr>
<tr>
<td>Output Voltage Harmonic Content</td>
<td>1.5% maximum THD (linear load) 5% maximum THD (nonlinear load)</td>
</tr>
<tr>
<td>Output Current</td>
<td>See Table 5.</td>
</tr>
<tr>
<td>Output Voltage Balance</td>
<td>&lt; 2% for 100% maximum load imbalance (linear load)</td>
</tr>
<tr>
<td>Output Voltage Phase Displacement</td>
<td>&lt; 2.5° for 100% maximum load imbalance (linear load)</td>
</tr>
</tbody>
</table>
### Frequency Regulation
0.1 Hz free running

### Synchronous to Bypass
± 4 Hz (default setting)

### Frequency Slew Rate
1 Hz per second (default setting)

### Load Compatibility
- 0.8 pF Leading
- 0.8 pF Lagging

### Overload Capability
- <110% for 10 minutes
- <125% for 60 seconds
- <150% for 10 seconds
- >150% for 300 milliseconds

### 10.2.3 UPS Environmental

<table>
<thead>
<tr>
<th><strong>Operating Temperature</strong></th>
<th>25 ±/− 5°C (68–86°F) without derating. The recommended operating temperature is 25°C (77°F).</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Operating Altitude</strong></td>
<td>Maximum 1500m (5000 ft) at 30°C without derating</td>
</tr>
<tr>
<td><strong>Storage Temperature</strong></td>
<td>-25 to +55°C, excluding batteries (prolonged storage above 40°C causes rapid battery self-discharge)</td>
</tr>
<tr>
<td><strong>Relative Humidity (operating and storage)</strong></td>
<td>5 to 95%, noncondensing</td>
</tr>
<tr>
<td><strong>Acoustical Noise</strong></td>
<td>50 kW at 100% load − 65 dBA at a 1m distance, per ISO 7779</td>
</tr>
<tr>
<td><strong>Agency Markings</strong></td>
<td>UL 924 Emergency Lighting and Power Equipment Safety: UL1778 5th Ed./CSA22.2 No. 107.3-14 3rd Ed.</td>
</tr>
<tr>
<td><strong>EMI Emissions and Immunity</strong></td>
<td>Meets IEC 62040-2 C3 and FCC Part 15 Subpart B Class A, ICES-003, CISPR 22.</td>
</tr>
<tr>
<td><strong>Electrostatic Discharge (ESD) Immunity</strong></td>
<td>Meets IEC 61000-4-2 Level 3 specifications. Withstands up to 4 kV contact pulse without damage and with no disturbance or adverse effect to the critical load.</td>
</tr>
</tbody>
</table>
Chapter 11 Warranty

11.1 Limited Factory Warranty for Three-Phase Eaton 93PM UPS and 93PM UPS Accessory Products

WARRANTOR: The warrantor for the limited warranties set forth herein is Eaton (“Eaton”).

LIMITED WARRANTY: This limited warranty (this “Warranty”) applies only to the original end-user (the “End-User”) of the Eaton Three-Phase 93PM UPS and 93PM UPS Accessory Products (the “Product”) and cannot be transferred. This restriction applies even in the event that the Product is initially sold by Eaton for resale to an EndUser. This Warranty gives you specific legal rights, and you may also have other rights which vary from State to State (or jurisdiction to jurisdiction).

WHAT THIS LIMITED WARRANTY COVERS: The warrantor warrants, with the terms of this Warranty, that the Eaton three-phase UPS electronics, Eaton-built accessories, and Eaton-built battery cabinets (individually and collectively, the “Warranted Items”) are free from defects in material and workmanship.

For Product installed (and currently located) in the fifty (50) United States and the District of Columbia, if, in the opinion of Eaton, a Warranted Item is defective, Eaton’s sole obligation, at the option of Eaton, will be to refurbish or replace such defective Warranted Item (including the costs of providing diagnosis, service, and labor (“labor coverage”)). The defective Warranted Item will be refurbished or replaced onsite at the End-User’s location or such other location as determined by Eaton. Any parts that are replaced may be new or reconditioned. All parts replaced by Eaton shall become the property of Eaton.

For Product installed (and currently located) outside the fifty (50) United States and the District of Columbia, if, in the opinion of Eaton, a Warranted Item is defective, Eaton’s sole obligation, at the option of Eaton, will be to refurbish or replace such defective Warranted Item (not including the costs of labor coverage). The defective Warranted Item will be refurbished or replaced onsite at the End-User’s location or such other location as determined by Eaton. Any parts that are replaced may be new or reconditioned. All parts replaced by Eaton shall become the property of Eaton.

LIMITED WARRANTY PERIOD: The period covered by this Warranty for Product installed (and currently located) in the fifty (50) United States and the District of Columbia is six (6) months from the date of Product purchase for labor coverage when no startup is performed by an authorized Eaton Customer Service Engineer or Agent or twelve (12) months from the date of Product purchase with startup performed by an authorized Eaton Customer Service Engineer or Agent and twelve (12) months from the date of Product purchase or eighteen (18) months from date of Product shipment, whichever occurs first, for the refurbishment/replacement of parts.

The period covered by this Warranty for Product installed (and currently located) outside the fifty (50) United States and the District of Columbia is twelve (12) months from the date of Product purchase or eighteen (18) months from the date of Product shipment, whichever occurs first, for the refurbishment/replacement of parts.

WHAT THIS LIMITED WARRANTY DOES NOT COVER: This Warranty does not cover any defects or damages caused by: (a) failure to properly store the Product before installation, including the “trickle charge” of batteries no later than the date indicated on the packaging; (b) shipping and delivery of the Product if shipping is FOB Factory; (c) neglect, accident, fire, flood, lightning, vandalism, acts of God, Customer’s neglect, abuse, misuse, misapplication, incorrect installation; (d) repair or alteration not authorized in writing by Eaton personnel or performed by an authorized Eaton Customer Service Engineer or Agent; or (e) improper testing, operation, maintenance, adjustment, or any modification of any kind not authorized in writing by Eaton personnel or performed by an authorized Eaton Customer Service Engineer or Agent.

This Warranty is not valid: if the Product’s serial numbers have been removed or are illegible. Any Warranted Items repaired or replaced pursuant to this Warranty will be warranted for the remaining portion of the original Warranty subject to all the terms thereof. Eaton does not provide a labor warranty for Product located outside of the fifty (50) United States or the District of Columbia. Any equipment, parts, or materials included in the Product and not manufactured by Eaton are warranted solely by the manufacturer of such equipment, parts, or materials and are not included as part of this Warranty. Batteries are not warranted by Eaton.
THIS WARRANTY IS THE ENDUSER’S SOLE REMEDY AND IS EXPRESSLY IN LIEU OF, AND THERE ARE NO OTHER, EXPRESSED OR IMPLIED GUARANTEES OR WARRANTIES (INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PURPOSE, WHICH ARE EXPRESSLY DISCLAIMED). SOME STATES OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF EXPRESS OR IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. IN THAT EVENT, SUCH WARRANTIES ARE LIMITED IN DURATION TO THE LIMITED WARRANTY PERIOD. SOME STATES OR JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS AND/OR EXCLUSIONS MAY NOT APPLY TO YOU.

LIMITATION OF LIABILITY: In no event shall Eaton be liable for any indirect, incidental, special or consequential damages of any kind or type whatsoever, resulting from or in connection with any claim or cause of action, whether brought in contract or in tort (including negligence and strict liability). Some States or jurisdictions do not allow the exclusion of limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Eaton shall not be responsible for failure to provide service or parts due to causes beyond Eaton’s reasonable control. In no case will Eaton’s liability under this Warranty exceed the replacement value of the Warranted Items.

END-USER’S OBLIGATIONS: In order to receive the benefits of this Warranty, the End-User must register the product warranty (via mail or online at www.eaton.com/pq/register “product registration”); use the Product in a normal way; follow the Product’s user’s guide; and protect against further damage to the Product if there is a covered defect.

OTHER LIMITATIONS: Eaton’s obligations under this Warranty are expressly conditioned upon receipt by Eaton of all payments due to it (including interest charges, if any). During such time as Eaton has not received payment of any amount due to it for the Product, in accordance with the contract terms under which the Product is sold, Eaton shall have no obligation under this Warranty. Also during such time, the period of this Warranty shall continue to run and the expiration of this Warranty shall not be extended upon payment of any overdue or unpaid amounts.

COSTS NOT RELATED TO WARRANTY: The End-User shall be invoiced for, and shall pay for, all services not expressly provided for by the terms of this Warranty, including without limitation site calls involving an inspection that determines no corrective maintenance is required. Any costs for replacement equipment, installation, materials, freight charges, travel expenses, or labor of Eaton representatives outside the terms of this Warranty will be borne by the End-User.

OBTAINING WARRANTY SERVICE: In the USA, call the Eaton Customer Reliability Center 7x24 at 800-843-9433. Outside of the USA, call your local Eaton sales or service representative, or call the Eaton Customer Reliability Center in the United States at 919845-3633. For comments or questions about this Limited Factory Warranty, write to the Customer Quality Representative, 8609 Six Forks Road, Raleigh, North Carolina 27615 USA.