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Appendix A. Troubleshooting

Appendix B. Glossary
LanSafe III for Data Protection

LanSafe III is a power management, system shutdown software application for uninterruptible power systems (UPS) supporting networked computer systems. While you create a protected power environment when you add a UPS to your system, power management software provides you with automatic, unattended system shutdown capabilities and powerful monitoring, control features.

The primary goal of power management software is the protection of your computer data. In the event of a power disturbance (utility failure, sag, surge, brownout, under voltage or over voltage) the UPS provides clean power to the system, in place of utility power. If the event status is not changed, this continues either until the UPS is exhausted or the power management software conducts an automatic, orderly system shutdown as it was programmed to do.

You can use your power management software to monitor your power environment including the amount of available battery power and runtime, and you can use it to control the length of the shutdown time. Other monitoring features include Customize Alerts, a Power Log, a Battery Management Log, and a Periodic Log.

Alert response features program your software system to perform such tasks as executing a specific command and sending email or a string to a modem if a given alert is received. You can also change message text, for example, to another language if necessary.

If your UPS supports load shedding, you can divide your load into segments with different shutdown and restart sequences to extend battery runtime for your most critical devices.

System administrators dealing with large computer networks can perform LanSafe III control functions over all systems in their networks or domains without leaving their desks.
LanSafe III Installation Guide

Before installation, review the System Requirements.

For instructions, choose the version of LanSafe III for your platform from the list below:

LanSafe III for OS/2
LanSafe III for Windows 95/98 (Intel) (English)
LanSafe III for Windows 95/98 (Intel) (Japanese)
LanSafe III for Windows NT (Intel) (English)
LanSafe III for Windows NT (Intel) (Japanese)
LanSafe III for Windows NT (Alpha)
LanSafe III for NetWare Servers
LanSafe III for UNIX (AT&T SVR4)
LanSafe III for UNIX (Data General)
LanSafe III for UNIX (Digital UNIX)
LanSafe III for UNIX HP-UX 10 and 11
LanSafe III for UNIX (IBM RISC/AIX)
LanSafe III for UNIX (IBM PowerPC/AIX)
LanSafe III for UNIX (Interactive)
LanSafe III for UNIX (IRIX)
LanSafe III for UNIX (Linux)
LanSafe III for UNIX (SCO Open Server)
LanSafe III for UNIX (Solaris 2.x with SunOS 5.x)
LanSafe III for UNIX (UnixWare 7)

System Requirements

All systems require the following:

- A UPS ready for RS-232 serial communication (printer mode: 2400 baud rate for Prestige; 1200 baud for others)
- A dedicated RS-232 serial port for the UPS
- A second RS-232 serial port if the modem feature is used
- The correct cable for communication between your UPS and your computer
Installing LanSafe III for OS/2

Before installing, start your UPS and connect the communications cable from the UPS to your computer. The communications cable was supplied with the UPS.

**Required System:** OS/2 v. 2.0-4.0 with at least one network protocol installed, running on an IBM-compatible PC.

**Optional Systems:** IBM LANServer 3.0-4.0 (server or requester), or IBM LanManager 3.0. Same installation procedure for LanSafe III for OS/2; no additional procedures required.

**Network protocols supported:** TCP/IP v.2.0 or above. In a UPS Group, the UPS Group Controller and all UPS Group Members must use a common protocol.

In a network system, you must install at least one network protocol.

**UPS Group Installations (optional):** If installing a UPS Group, connect the communications cable provided with the UPS between the UPS Group Controller and the UPS. Connect the UPS Group Member computer power cords to the UPS.

**SNMP Agent:** When computer is configured to support SNMP, installation of the LanSafe III SNMP proxy agent is automatic.

**IBM Netfinity Support:** If IBM Netfinity is installed and running, install LanSafe III for OS/2 and use the Configure Alerts dialog box to send Netfinity alerts to your system.

To Install LanSafe III for OS/2

1. Insert the compact disk into your computer’s CD-ROM drive.
2. Run `<CD drive letter>:\Lansafe\Os2\Install.exe`.
3. Follow the installation instructions.

After installation, start the Power Monitor and Console and test the hardware and software.

**See also:**

- Manual Start and Shut Down
- UPS Groups
Installing LanSafe III for Windows NT (Alpha)

Before installing, start your UPS and connect the communications cable from the UPS to your computer. The communications cable was supplied with the UPS.

**Required System:** Windows NT v.3.5x-4.0, with at least one network protocol installed, running on a PC with Alpha processor. Administrator privileges.

**Network protocols supported:** NetBEUI, TCP/IP for NT 3.51 or above. In a UPS Group, the UPS Group Controller and all UPS Group Members must use a common protocol.

In a network system, you must install at least one network protocol.

**UPS Group Installations (optional):** If installing a UPS Group, connect the communications cable provided with the UPS between the UPS Group Controller and the UPS. Connect the UPS Group Member computer power cords to the UPS.

**IBM Netfinity Support:** If IBM Netfinity is installed and running, install LanSafe III and use the Configure Alerts dialog box to send Netfinity alerts to your system.

**SNMP Agent:** When computer is configured to support SNMP, installation of LanSafe III SNMP proxy agent is automatic.

**To Install LanSafe III for Windows NT (Alpha)**

1. Insert the compact disk into your computer’s CD-ROM drive.
2. Run `<CD drive letter>:\Lansafe\Ntalph\Setup.exe`.
3. Follow the installation instructions.

After installation, LanSafe III starts automatically. Start the Power Monitor and Console and test the hardware and software.

**See also:**

- Manual Start and Shut Down
- UPS Groups
Installing LanSafe III for Windows 95/98 (Intel) (English)

Before installing, start your UPS and connect the communications cable from the UPS to your computer. The communications cable was supplied with the UPS.

**Required System:** Windows 95 or Windows 98, with at least one network protocol installed, running on a 386, 486 or Pentium PC.

**Network protocols supported:** NetBEUI, TCP/IP. In a UPS Group, the UPS Group Controller and all UPS Group Members must use a common protocol.

In a network system, you must install at least one network protocol.

**UPS Group Installations (optional):** If installing a UPS Group, connect the communications cable provided with the UPS between the UPS Group Controller and the UPS. Connect the UPS Group Member computer power cords to the UPS.

**SNMP Agent Support:** When computer is configured to support SNMP, installation of LanSafe III SNMP proxy agent is automatic.

**IBM Netfinity Support:** If IBM Netfinity is installed and running, install LanSafe III and use the Configure Alerts dialog box to send Netfinity alerts to your system.

**To Install LanSafe III for Windows 95/98 (Intel) (English)**

1. Insert the compact disk into your computer’s CD-ROM drive.
2. Run `<CD drive letter>:\Lansafe\Ntand95\Setup.exe`.
3. Follow the installation instructions.

After installation, LanSafe III starts automatically. Start the Power Monitor and Console and test the hardware and software.

**See also:**

USB Drivers
SurfSafe
Manual Start and Shut Down
UPS Groups
Installing LanSafe III for Windows 95/98 (Intel) (Japanese)

Before installing, start your UPS and connect the communications cable from the UPS to your computer. The communications cable was supplied with the UPS.

**Required System:** Windows 95 or Windows 98, with at least one network protocol installed, running on a 386, 486 or Pentium PC.

**Network protocols supported:** NetBEUI, TCP/IP. In a UPS Group, the UPS Group Controller and all UPS Group Members must use a common protocol.

In a network system, you must install at least one network protocol.

**UPS Group Installations (optional):** If installing a UPS Group, connect the communications cable provided with the UPS between the UPS Group Controller and the UPS. Connect the UPS Group Member computer power cords to the UPS.

**IBM Netfinity Support:** If IBM Netfinity is installed and running, install LanSafe III and use the Configure Alerts dialog box to send Netfinity alerts to your system.

**SNMP Agent:** When computer is configured to support SNMP, installation of LanSafe III SNMP proxy agent is automatic.

**To Install LanSafe III for Windows 95/98 (Intel) (Japanese)**

1. Insert the compact disk into your computer’s CD-ROM drive.
2. Run `<CD drive letter>:\Lansafe\Ntand95j\Setup.exe`.
3. Follow the installation instructions.

After installation, LanSafe III starts automatically. Start the Power Monitor and Console and test the hardware and software.

**See also:**

- USB Drivers
- SurfSafe
- Manual Start and Shut Down
- UPS Groups
Installing LanSafe III for Windows NT (Intel) (English)

Before installing, start your UPS and connect the communications cable from the UPS to your computer. The communications cable was supplied with the UPS.

**Required System:** Windows NT v.3.5x-4.0, with at least one network protocol installed, running on a 486 or Pentium PC with network services installed. Administrator privileges.

**Network protocols supported:** NetBEUI, TCP/IP for NT 3.51 or above. In a UPS Group, the UPS Group Controller and all UPS Group Members must use a common protocol.

In a network system, you must install at least one network protocol.

**UPS Group Installations (optional):** If installing a UPS Group, connect the communications cable provided with the UPS between the UPS Group Controller and the UPS. Connect the UPS Group Member computer power cords to the UPS.

**IBM Netfinity Support:** If IBM Netfinity is installed and running, install LanSafe III and use the Configure Alerts dialog box to send Netfinity alerts to your system.

**SNMP Agent:** When computer is configured to support SNMP, support of LanSafe III SNMP proxy agent is automatic.

**To Install LanSafe III for Windows NT (Intel) (English)**

1. Insert the compact disk into your computer’s CD-ROM drive.
2. Run `<CD drive letter>:\Lansafe\Ntand95\Setup.exe`.
3. Follow the installation instructions.

After installation, LanSafe III starts automatically. Start the Power Monitor and Console and test the hardware and software.

**See also:**

- Manual Start and Shut Down
- SurfSafe
- UPS Groups
Installing LanSafe III for Windows NT (Intel) (Japanese)

Before installing, start your UPS and connect the communications cable from the UPS to your computer. The communications cable was supplied with the UPS.

Required System: Windows NT v.3.5x-4.0, with at least one network protocol installed, with Japanese language support, running on a 486 or Pentium PC with network services installed. Administrator privileges.

Network protocols supported: NetBEUI for NT 3.51 or above, TCP/IP. In a UPS Group, the UPS Group Controller and all UPS Group Members must use a common protocol.

In a network system, you must install at least one network protocol.

UPS Group Installations (optional): If installing a UPS Group, connect the communications cable provided with the UPS between the UPS Group Controller and the UPS. Connect the UPS Group Member computer power cords to the UPS.

IBM Netfinity Support: If IBM Netfinity is installed and running, install LanSafe III and use the Configure Alerts dialog box to send Netfinity alerts to your system.

SNMP Agent: When computer is configured to support SNMP, installation of LanSafe III SNMP proxy agent is automatic.

To Install LanSafe III for Windows NT (Intel) (Japanese)

1. Insert the compact disk into your computer’s CD-ROM drive.
2. Run <CD drive letter>:\Lansafe\Ntand95j\Setup.exe.
3. Follow the installation instructions.

After installation, LanSafe III starts automatically. Start the Power Monitor and Console and test the hardware and software.

See also:

Manual Start and Shut Down
SurfSafe
UPS Groups

See also:

Manual Start and Shut Down
UPS Groups
Installing LanSafe III for NetWare Servers

Before installing, start your UPS and connect the communications cable from the UPS to your computer. The communications cable was supplied with the UPS.

**Required System:** NetWare 4.11 or 5.0, with at least one network protocol installed, running on a 386, 486, or Pentium PC. Administrator privileges.

**Network protocols supported:** TCP/IP on NetWare 4.11 and above. In a UPS Group, the UPS Group Controller and all UPS Group Members must use a common protocol.

In a network system, you must install at least one network protocol.

**UPS Group Installations (optional):** If installing a UPS Group, connect the communications cable provided with the UPS between the UPS Group Controller and the UPS. Connect the UPS Group Member computer power cords to the UPS.

**IBM Netfinity Support:** If IBM Netfinity is installed and running, install LanSafe III and use the Configure Alerts dialog box to send Netfinity alerts to your system.

**SNMP Agent:** When computer is configured to support SNMP, installation of LanSafe III SNMP proxy agent is automatic.

**To Install LanSafe III for NetWare Servers**

1. Insert the compact disk into your computer’s CD-ROM drive.
2. From the Console, run `<CD drive letter>:\Lansafe\Netware\Ls3setup.nlm`.
3. Follow the installation instructions.

After installation, LanSafe III starts automatically. Start the Power Monitor and Console and test the hardware and software.

**See also:**

Manual Start and Shut Down

UPS Groups
Installing LanSafe III for UNIX (IBM AIX/RISC)

Before installing, start your UPS and connect the communications cable from the UPS to your computer. The communications cable was supplied with the UPS.

**Required System:** IBM AIX 4.3x (RISC) running on an IBM RS/6000 Series. Character-based UI or AIX-Windows.

All UNIX systems must have 3 to 5 MB of available disk space.

**Network protocol supported:** TCP/IP. In a UPS Group, the UPS Group Controller and all UPS Group Members must use a common protocol.

In a network system, you must install at least one network protocol

**UPS Group Installations (optional):** If installing a UPS Group, connect the communications cable provided with the UPS between the UPS Group Controller and the UPS. Connect the UPS Group Member computer power cords to the UPS.

**Communication Port (enter when prompted):** /dev/tty0 or /dev/tty1.

**SNMP Agent:** When computer is configured to support SNMP, installation of LanSafe III SNMP proxy agent is automatic.

**To Install LanSafe III for UNIX**

1. Insert the compact disk into your computer's CD-ROM drive.

2. As root, mount the CD-ROM at the mount point /cdrom, setting the options for read only, file names are not converted, and default file permission 0500 (execute permission to owner). See man page of mount, or use the following as a guide:
   ```
   mount -v cdrfs -r /dev/cd0 /cdrom
   ```

3. Type ./install.sh to run the installation software (case depends on your UNIX system).

   After installation, LanSafe III starts automatically. Start the Power Monitor and Console and test the hardware and software.

**See also:**

- Removing LanSafe III for UNIX
- Manual Start
- UPS Groups
Installing LanSafe III for UNIX (IBM AIX/PowerPC)

Before installing, start your UPS and connect the communications cable from the UPS to your computer. The communications cable was supplied with the UPS.

**Required System:** IBM AIX 4.x running on an IBM PowerPC. Character-based UI or AIX-Windows.

All UNIX systems must have 3 to 5 MB of available disk space.

**Network protocol supported:** TCP/IP. In a UPS Group, the UPS Group Controller and all UPS Group Members must use a common protocol.

In a network system, you must install at least one network protocol

**UPS Group Installations (optional):** If installing a UPS Group, connect the communications cable provided with the UPS between the UPS Group Controller and the UPS. Connect the UPS Group Member computer power cords to the UPS.

Communication Port (enter when prompted): /dev/tty0 or /dev/tty1.

**SNMP Agent:** When computer is configured to support SNMP, installation of LanSafe III SNMP proxy agent is automatic.

**To Install LanSafe III for UNIX**

1. Insert the compact disk into your computer’s CD-ROM drive.

2. As root, mount the CD-ROM at the mount point /cdrom, setting the options for read only, file names are not converted, and default file permission 0500 (execute permission to owner). See man page of mount or use as a guide:

   ```
   mount -v cdrfs -r /dev/cd0 /cdrom
   ```

3. Type ./install.sh to run the installation software (case depends on your UNIX system).

   After installation, LanSafe III starts automatically. Start the Power Monitor and Console and test the hardware and software.

**See also:**

- Removing LanSafe III for UNIX
- Manual Start
- UPS Groups
Installing LanSafe III for UNIX (Digital UNIX)

Before installing, start your UPS and connect the communications cable from the UPS to your computer. The communications cable was supplied with the UPS.

**Required System:** Digital UNIX 4.x running on a system. Character-based UI or CDE.

All UNIX systems must have 3 to 5 MB of available disk space.

**Network protocol supported:** TCP/IP. In a UPS Group, the UPS Group Controller and all UPS Group Members must use a common protocol.

In a network system, you must install at least one network protocol.

**UPS Group Installations (optional):** If installing a UPS Group, connect the communications cable provided with the UPS between the UPS Group Controller and the UPS. Connect the UPS Group Member computer power cords to the UPS.

**Communication Port (enter when prompted):** /dev/tty00 or /dev/tty01

To Install LanSafe III for UNIX

1. Insert the compact disk into your computer’s CD-ROM drive.
2. As root, mount the CD-ROM at the mount point /cdrom, setting the options for read only, file names are not converted, and default file permission 0500 (execute permission to owner). Use mount -r -t cdfs /dev/rz4c /cdrom as a guide, or see man page of mount.
3. Type ./install.sh to run the installation software (case depends on your UNIX system).

After installation, LanSafe III starts automatically. Start the Power Monitor and Console and test the hardware and software.

See also:

- Removing LanSafe III for UNIX
- Manual Start
- UPS Groups
Installing LanSafe III for UNIX (Data General)

Before installing, start your UPS and connect the communications cable from the UPS to your computer. The communications cable was supplied with the UPS.

**Required System:** DG-UX R4.2MU01 or higher (Intel). Character-based UI or GUI-X Window v.11R4 or higher.

All UNIX systems must have 3 to 5 MB of available disk space.

**Network protocol supported:** TCP/IP. In a UPS Group, the UPS Group Controller and all UPS Group Members must use a common protocol.

In a network system, you must install at least one network protocol.

**UPS Group Installations (optional):** If installing a UPS Group, connect the communications cable provided with the UPS between the UPS Group Controller and the UPS. Connect the UPS Group Member computer power cords to the UPS.

**Communication Port (enter when prompted):** /dev/tty00, /dev/tty01, or /dev/tty02

To Install LanSafe III for UNIX

1. Insert the compact disk into your computer’s CD-ROM drive.
2. As root, mount the CD-ROM at the mount point /cdrom, setting the options for read only, file names are not converted, and default file permission 0500 (execute permission to owner). See man page of mount or use as a guide:
   ```bash
   mount -t cdrom /dev/pdsk/3 /cdrom
   ```
3. Type ./install.sh to run the installation software (case depends on your UNIX system).

After installation, LanSafe III starts automatically. Start the Power Monitor and Console and test the hardware and software.

See also:

- Removing LanSafe III for UNIX
- Manual Start
- UPS Groups
Installing LanSafe III for UNIX (HP-UX 10 and 11)

Before installing, start your UPS and connect the communications cable from the UPS to your computer. The communications cable was supplied with the UPS.

**Required System:** HP-UX 10.x-10.20 or 11.00 running on an HP9000/xxx Series. Character-based UI or Vue.

All UNIX systems must have 3 to 5 MB of available disk space.

**Network protocol supported:** TCP/IP. In a UPS Group, the UPS Group Controller and all UPS Group Members must use a common protocol.

In a network system, you must install at least one network protocol

**UPS Group Installations (optional):** If installing a UPS Group, connect the communications cable provided with the UPS between the UPS Group Controller and the UPS. Connect the UPS Group Member computer power cords to the UPS.

**Communication Port (enter when prompted):** /dev/tty00 or /dev/tty01

**SNMP Agent:** When computer is configured to support SNMP, installation of LanSafe III SNMP proxy agent is automatic.

If you run the SNMP Agent, you must install HP Extensible SNMP Agent v.4 or above.

If you install an HP-UX Model 800, you need a gender bender, a null modem adapter, the supplied cable, and a 9-25 adapter.

**To Install LanSafe III for UNIX**

1. Insert the compact disk into your computer’s CD-ROM drive.

2. As root, mount the CD-ROM at the mount point /cdrom, setting the options for read only, file names are not converted, and default file permission 0500 (execute permission to owner). See man page of mount or use as a guide:

   ```
   mount -F cdfs -o ro /dev/dsk/c0t2d0 /cdrom
   ```

3. Type ./install.sh to run the installation software (case depends on your UNIX system).

   After installation, LanSafe III starts automatically. Start the Power Monitor and Console and test the hardware and software.

**See also:**

- Removing LanSafe III for UNIX
- Manual Start
- UPS Groups
Installing LanSafe III for UNIX (Interactive)

NOTE: UNIX Interactive systems support LanSafe III v. 3.72.

Before installing, start your UPS and connect the communications cable from the UPS to your computer. The communications cable was supplied with the UPS.

All UNIX systems must have 3 to 5 MB of available disk space.

Required System: Interactive UNIX 3.0.1-3.2.2. Character-based UI or Looking Glass.

Network protocol supported: TCP/IP. In a UPS Group, the UPS Group Controller and all UPS Group Members must use a common protocol.

In a network system, you must install at least one network protocol.

UPS Group Installations (optional): If installing a UPS Group, connect the communications cable provided with the UPS between the UPS Group Controller and the UPS. Connect the UPS Group Member computer power cords to the UPS.

Communication Port (enter when prompted): /dev/tty00 or /dev/tty01 (serial port UPS), or /dev/ups0 or /dev/ups1 (dry-contact UPS)

To Install LanSafe III for UNIX

1. Insert the compact disk into your computer’s CD-ROM drive.
2. As root, mount the CD-ROM at the mount point /cdrom, setting the options for read only, file names are not converted, and default file permission 0500 (execute permission to owner). See man page of mount or use as a guide:
   
   mount -r -f cdfs /dev/cd0/cdrom

3. Type ./install.sh to run the installation software (case depends on your UNIX system).
   After installation, LanSafe III starts automatically. Start the Power Monitor and Console and test the hardware and software.

See also:

Removing LanSafe III for UNIX
Installing systems with dry-contact UPSs
Manual Start
UPS Groups
Installing LanSafe III for UNIX (IRIX)

Before installing, start your UPS and connect the communications cable from the UPS to your computer. The communications cable was supplied with the UPS.

1. Insert the compact disk into your computer's CD-ROM drive.

2. Type sh install.sh to run the installation software.

After installation, start the Power Monitor and Console and test the hardware and software. See Testing the Software on page 16.

Required System: IRIX v. 6.5.10. Character-based UI or GUI-X Window.

All UNIX systems must have 3 to 5 MB of available disk space.

Network protocol supported: TCP/IP. In a UPS Group, the UPS Group Controller and all UPS Group Members must use a common protocol.

In a network system, you must install at least one network protocol.

UPS Group Installations (optional) - If installing a UPS Group, connect the communications cable provided with the UPS between the UPS Group Controller and the UPS. Connect the UPS Group Member computer power cords to the UPS.
Installing LanSafe III for UNIX (Linux)

Before installing, start your UPS and connect the communications cable from the UPS to your computer. The communications cable was supplied with the UPS.

**Required System:** Linux with kernel 2.x.x. Character-based UI or GUI-X Window.

All UNIX systems must have 3 to 5 MB of available disk space.

**Network protocol supported:** TCP/IP. In a UPS Group, the UPS Group Controller and all UPS Group Members must use a common protocol.

In a network system, you must install at least one network protocol.

**UPS Group Installations (optional):** If installing a UPS Group, connect the communications cable provided with the UPS between the UPS Group Controller and the UPS. Connect the UPS Group Member computer power cords to the UPS.

**Communication Port (enter when prompted):** /dev/cua0 or /dev/cua1

**To Install LanSafe III for UNIX**

1. Insert the compact disk into your computer’s CD-ROM drive.
2. As root, mount the CD-ROM at the mount point /cdrom, setting the options for read only, file names are not converted, and default file permission 0500 (execute permission to owner). See man page of mount or use the following as a guide:
   ```
   mount -r -o check=r /dev/cdrom /cdrom
   ```
3. Type sh install.sh to run the installation software.

After installation, start the Power Monitor and Console and test the hardware and software.

**See also:**

- Removing LanSafe III for UNIX
- Manual Start
- UPS Groups
Installing LanSafe III for UNIX (SCO Open Server)

Before installing, start your UPS and connect the communications cable from the UPS to your computer. The communications cable was supplied with the UPS.

**Required System:** SCO OpenServer 5.x. Character-based UI or GUI-X Window v. 11R4 or higher.

All UNIX systems must have 3 to 5 MB of available disk space.

**Network protocol supported:** TCP/IP. In a UPS Group, the UPS Group Controller and all UPS Group Members must use a common protocol.

In a network system, you must install at least one network protocol.

**UPS Group Installations (optional):** If installing a UPS Group, connect the communications cable provided with the UPS between the UPS Group Controller and the UPS. Connect the UPS Group Member computer power cords to the UPS.

**Communication Port (enter when prompted):** /dev/tty1a or /dev/tty2a (serial port UPS), or /dev/ups0 or /dev/ups1 (dry-contact UPS)

**SNMP Agent:** When computer is configured to support SNMP, installation of LanSafe III SNMP proxy agent is automatic.

**To Install LanSafe III for UNIX**

1. Insert the compact disk into your computer’s CD-ROM drive.
2. As root, mount the CD-ROM at the mount point /cdrom, setting the options for read only, file names are not converted, and default file permission 0500 (execute permission to owner). See man page of mount or use as a guide:
   
   ```
   mount -r -f HS /dev/cd0/cdrom
   ```
3. Type ./install.sh to run the installation software (case depends on your UNIX system). After installation, LanSafe III starts automatically. Start the Power Monitor and Console and test the hardware and software.

**See also:**

- Removing LanSafe III for UNIX
- Installing systems with dry-contact UPSs
- Manual Start
- UPS Groups
Installing LanSafe III for UNIX (Solaris)

Before installing, start your UPS and connect the communications cable from the UPS to your computer. The communications cable was supplied with the UPS.

**Required System:** Solaris 2.x with SunOS 5.x and OpenWindows 3.x

**Note:** LanSafe III for UNIX supports the Intel processor running Solaris 2.6.

All UNIX systems must have 3 to 5 MB of available disk space.

**Network protocol supported:** TCP/IP. In a UPS Group, the UPS Group Controller and all UPS Group Members must use a common protocol.

In a network system, you must install at least one network protocol.

**UPS Group Installations (optional):** If installing a UPS Group, connect the communications cable provided with the UPS between the UPS Group Controller and the UPS. Connect the UPS Group Member computer power cords to the UPS.

**Communication Port (enter when prompted):** /dev/ttya or /dev/ttyb

**SNMP Agent (SPARC platforms only):** When computer is configured to support SNMP, installation of LanSafe III SNMP proxy agent is automatic.

For the LanSafe III SNMP Agent in a Solaris 2.x system, the HP Extensible SNMP Agent v.4 is required.

To Install LanSafe III for UNIX

1. Insert the compact disk into your computer’s CD-ROM drive.
2. As root, mount the CD-ROM at the mount point /cdrom, setting the options for read only, file names are not converted, and default file permission 0500 (execute permission to owner). The Volume Manager daemon vold (e.g., /cdrom/lansafe400) mounts the CD-ROM automatically if it is running. See man page of mount or use the following as examples:
   
   For Solaris 2.x: mount -F hsfs /dev/dsk/c0t6d0s0 /cdrom
3. Type ./install.sh to run the installation software (case depends on your UNIX system).

After installation, LanSafe III starts automatically. Start the Power Monitor and Console and test the hardware and software.

See also:

Removing LanSafe III for UNIX

Manual Start

UPS Groups
Installing LanSafe III for UNIX (AT&T SVR4)

NOTE: The current version of LanSafe III for UNIX for AT&T SVR4 is v. 4.0.

Before installing, start your UPS and connect the communications cable from the UPS to your computer. The communications cable was supplied with the UPS.

**Required System:** AT&T UNIX System V Release 4.0 Version 3.0 running on a 386, 486, or Pentium PC.

All UNIX systems must have 3 to 5 MB of available disk space.

**Network protocol supported:** TCP/IP. In a UPS Group, the UPS Group Controller and all UPS Group Members must use a common protocol.

In a network system, you must install at least one network protocol

**UPS Group Installations (optional):** If installing a UPS Group, connect the communications cable provided with the UPS between the UPS Group Controller and the UPS. Connect the UPS Group Member computer power cords to the UPS.

**Communication Port (enter when prompted):** /dev/term/00 or /dev/term/01

To Install LanSafe III for UNIX

1. Insert the compact disk into your computer’s CD-ROM drive.
2. As root, mount the CD-ROM at the mount point /cdrom, setting the options for read only, file names are not converted, and default file permission 0500 (execute permission to owner). See man page of mount or use as a guide:
   ```
   mount -F cdfs -o ro,nmconv=c,fperm=0500 /dev/cd0 /cdrom
   ```
3. Type ./install.sh to run the installation software (case depends on your UNIX system).

After installation, LanSafe III starts automatically. Start the Power Monitor and Console and test the hardware and software.

See also:

- Removing LanSafe III for UNIX
- Manual Start
- UPS Groups
Installing LanSafe III for UNIX (UnixWare 7)

Before installing, start your UPS and connect the communications cable from the UPS to your computer. The communications cable was supplied with the UPS.

Required System: UnixWare 7.x. Character-based UI or Destiny

All UNIX systems must have 3 to 5 MB of available disk space.

Network protocol supported: TCP/IP. In a UPS Group, the UPS Group Controller and all UPS Group Members must use a common protocol.

In a network system, you must install at least one network protocol.

UPS Group Installations (optional): If installing a UPS Group, connect the communications cable provided with the UPS between the UPS Group Controller and the UPS. Connect the UPS Group Member computer power cords to the UPS.

Communication Port (enter when prompted): /dev/tty00 or /dev/tty01 (serial port UPSs). Dry-contact UPSs not supported.

SNMP Agent: When computer is configured to support SNMP, installation of LanSafe III SNMP proxy agent is automatic.

To Install LanSafe III for UNIX

1. Insert the compact disk into your computer’s CD-ROM drive.

2. As root, mount the CD-ROM at the mount point /cdrom, setting the options for read only, file names are not converted, and default file permission 0500 (execute permission to owner). See man page of mount or use as a guide:
   
   ```
   mount -F cdfs -r -o nmconv=r /dev/cdrom/c0b0t2l0 /cdrom
   ```

3. Type ./install.sh to run the installation software (case depends on your UNIX system).

   After installation, LanSafe III starts automatically. Start the Power Monitor and Console and test the hardware and software.

See also:

Removing LanSafe III for UNIX
Installing systems with dry-contact UPSs
Manual Start
UPS Groups
SurfSafe

System administrators can now monitor the power running their networks through the World Wide Web with SurfSafe. It is available for workstations and servers running OnliNet or LanSafe III on Windows 95 or Windows NT systems. Server components include a web page, java applet, and the SurfSafe server. For more details, including installation instructions, see Readme.txt in the SurfSafe directory on the CD, or visit www.powerware.com.

Installing LanSafe III for SCO, Interactive, or UnixWare with Dry-Contact UPSs

1. Back up your files before you install.
2. Be sure that other users are not logged on to the system through remote terminals.
3. Never interrupt an installation.
4. Do not run background processes during installation if a system reboot could adversely affect these processes, or if the processes would use free disk space during a reconfiguration.
5. Read "Install the Device Driver Prompt" below.
6. Install LanSafe III.

Install the Device Driver Prompt

If you install LanSafe III in a SCO, Interactive, or UnixWare system using a UPS with a dry contact interface, an “Install the device driver” prompt appears after the end of regular installation. Choose y to rebuild the kernel or n to exit.

If you choose y, the kernel is rebuilt, completing installation and configuration of LanSafe III. If you choose n, the system reminds you that you must install the device driver later.

The Relay Contact UPS driver shares I/O addresses with the system serial device driver (asy, sio, or asyc). The device install fails if the system serial device is not configured to share its I/O address. If this happens, either modify the system file for the serial device so that the port the UPS uses is disabled, or modify the master file so the default serial device can share I/O devices. Check your system documentation for information about disabling the pre-installed serial device.

When the kernel is rebuilt, the /dev/ups0 and /dev/ups1 device drivers become available. Use these device drivers and not the standard UNIX device drivers (/dev/tty1 and /dev/tty2) to communicate with the UPS.

Testing the Software

1. Turn off the power to the power supply. If the hardware is connected to a power strip, turn off the power at this source.
2. Verify that a power loss message displays on the message device you specified during configuration.
3. Turn on the power supply source. When “Power is restored” displays, test is complete.

Removing LanSafe III for UNIX

1. Log in as root.
2. Shut down any LanSafe III processes.
3. Type the following (assuming default installation directory)
rm -rf /usr/ls3

... where /usr/ls3 is the default directory.

Starting the Power Monitor

If you chose the autoload on startup option when you installed your power management software, restart your computer to start the software.

For a manual start of the software, run ls3.exe for all systems except UNIX.

Manual Start, UNIX

Start the system components as follows:

Daemon
   For X Windows type /usr/ls3/ls3&
   For other environments type /usr/ls3/ls3&

Power Monitor Window
   For X Windows type /usr/ls3/ls3X&
   For other environments not available

Console
   For X Windows type /usr/ls3/ls3conX&
   For other environments type: /usr/ls3/ls3con

SNMP Agent
   For X Windows: Not Available
   For other environments type: /usr/ls3/ls3agent&

Manual Start and Shutdown, OS/2

To start, run LS3.exe

To shut down, from the Power Monitor click the Close button on the Title Bar.

Manual Start and Shutdown, NetWare

To start, at the file server type Load LS3.

To shut down, at the file server type Unload LS3.

Manual Start and Shutdown, Windows 95/98

To start, click Start, open the Programs folder, and choose Power Monitor from the LanSafe III program folder).

To shut down, from the Power Monitor click the Close button on the Title Bar.

Manual Start and Shutdown, Windows NT

To start

1. **Start the system service.** Open the Services dialog box in the Control Panel and start LanSafe III System Service System Service. The Power Monitor window opens automatically.

To shut down

Do one of the following:

1. **Stop the system service.**
2. **From the Console Shutdown menu, choose Unload Power Monitor.**

USB Converter and Software Installation
IMPORTANT: Support of USB hardware is limited to with Windows 98 and certain UPS models. To determine whether your UPS supports USB hardware, see your user manual.

1. Place your LanSafe III installation CD in your computer’s CD-ROM.

2. Install the USB interface unit, connecting the serial cable to your UPS communications port, and the USB cable to the rear of your computer or USB hub.
   If your computer is running (or the next time you start it), the system detects the new hardware and the Add New Hardware Wizard opens.

3. Click Next.
   The Add New Hardware Wizard says: “What do you want Windows to do?”

4. Select the “Search for the best driver for your device” radio button, and click Next.
   The Add New Hardware Wizard says: “Windows will search for new drivers in its driver database”

5. Select “Specify a location” and Click “Browse.”

6. Navigate to the CD directory for the LanSafe III version to be installed:
   Lansafe\Ntand95 for LanSafe III for Windows 98 (English)
   Lansafe\Ntand95J for LanSafe III for Windows 98 (Japanese)

7. Click OK and Next.
   The Add New Hardware Wizard says: “Windows driver file search for the device:”

8. Click Next.

9. Click Finish.
   Setup screen for LanSafe III opens.

10. Install as prompted.
Operation

For your uninterruptible power system (UPS) hardware and power management software to work together, they must communicate. When you start your power management software, or when it starts automatically when your system is booted, you start the Power Monitor (also known as the Power Monitor daemon in LanSafe III for UNIX and the LanSafe III system service in Windows NT).

Running in the background, the Power Monitor (or daemon or system service) communicates with the UPS and provides information and services to the Console. The Power Monitor also provides alert processing, orderly shutdown, and log functions. The Console program is the primary user interface for system control, diagnostics, managing alert response, and shutting down the system.

Communications require the use of the correct communications cable (the cable furnished with the LanSafe III software). The software must be configured to reflect the computer communications port used for the cable. If your UPS supports load segments, you can configure the load segments in the software, too.

Normal Operations (Green Icon)

When LanSafe III receives a command to start, the Power Monitor attempts to establish communications with the UPS. If successful, the Power Log records the date, time and a “Communications established with UPS” message. The Power Monitor status window, if opened, displays the most recent events from the Power Log.

If the Power Monitor cannot establish UPS communications, the result is a “Communications failure with UPS” log entry. Until the communications setup is corrected, the Power Monitor icon and Power Monitor status window display of the message are yellow; the Console displays a yellow Input/Output Failure message. See the Troubleshooting Guide, Appendix A.

If the operations situation is normal, the Power Monitor icon is green. Power Log messages displayed on the Power Monitor status window are green.

Battery Operations (Yellow Icon)

If a power problem occurs, the UPS batteries provide system power until exhausted or until expiration of the shutdown time you enter. The Power Monitor icon turns yellow. The system shuts down either when battery power is gone, or in accordance with your shutdown configuration.

Save your work and close your files immediately, then try to analyze and resolve the problem. If the situation persists, contact your utility.

Power Monitor Messages from Other Network Nodes

Whenever a change in power status occurs, LanSafe III can generate Power Monitor messages to network users with Windows, OS/2, and UNIX systems. To modify the list of users to receive broadcast messages from your system, choose Customize Alerts from the Setup menu.

Receipt of broadcast messages varies with your system, as follows:

- In OS/2 and UNIX, receipt of messages is automatic.
- In Windows 95, you must start WinPopup.
- In Windows NT, v. 4, you must either start WinPopup (NT 4.0 or higher only) or run the Alerter and the Messenger services.
Emergency Operations (Red Icon)

When a shutdown is about to occur, the Power Monitor icon and Power Monitor Status messages related to the shutdown turn red. When power is restored, the icon and messages return to green.

Things to Remember About Running the Software

- For full functioning of LanSafe III software, a UPS must support the node.
- Power monitoring occurs only after you start the Power Monitor within the appropriate operating system or environment.
- If a system shutdown is necessary, the software saves only named files. To avoid loss if a power failure occurs, name any new files as soon as you open them.
- For applications with automatic saving capability, set the autosave time to a value less than the power failure countdown time.
- To reconfigure the software, it is not necessary to reinstall or reload. New configuration settings become active when you close the dialog box.
- Control is limited to the computer on which you run the Console and LanSafe III remote nodes for which you enter the access code.
- Never try to run more than one copy of the software at once.

Things to Remember About UPSs with Dry-Contact Interfaces

- UPSs with dry-contact interfaces support only limited Console information.
- UPSs with dry-contact interfaces do not support hardware tests and preventive maintenance.
- UPSs with dry-contact interfaces do not support the Battery Management Log.
Understanding UPS Groups

There are differences, albeit small ones, in the installation and operation of Power management software when your UPS supports one computer and when it supports two or more computers. If the computers in your system each have their own UPSs, you need not be concerned with this section.

Installation of a LanSafe III Group Controller is not recommended on a Windows 95/98 system due to the operating system’s way of handling multitasking. Other operating systems that handle multitasking in a more sophisticated and prioritized manner, such as Unix and Windows NT (with Service Pack 3), are recommended for use as the LanSafe III Group Controller.

UPS Group Terminology

When more than one computer is plugged into a single UPS, the supported computers are called a UPS group.

Only one computer in a UPS group can be attached to the UPS by means of a serial communications cable. This computer is known as the UPS group controller. Any computer in the UPS group that is not the UPS group controller is known as a UPS group member.

UPS Group Communications Requirement

LanSafe III communications require that the UPS group controller be running whenever any group member is running. Otherwise, the LanSafe III UPS monitoring module, which runs on each group member, cannot obtain UPS status and alert information from the group controller. This means that UPS group members are not notified of power failures and do not perform an orderly shutdown.

Things to Remember About LanSafe III in a UPS Group

- LanSafe III communications require that the UPS group controller run whenever any group member runs.
- The shutdown time for the UPS group controller must be longer than the shutdown time for any group member.
- Any group member can run a LanSafe III Console to control and configure LanSafe III for all units within the UPS group.

Communications Setup

When you install the software, you designate the computer communications port you use to join the communications cable to the UPS. If you change communications ports on the computer, you must reconfigure the software.

To Change Communications Ports

1. Choose Communications Port from the Setup menu to open the Communications Port Setup dialog box.
2. Complete the steps for All Users Except Novell File Servers or Novell File Servers.

All Users Except Novell File Servers

1. Choose either Standard or Custom.
   - If you choose Standard, a list of communications ports becomes active. If you choose Custom, an edit field becomes active.
2. If you selected Standard, highlight the port your computer uses for serial communications with the UPS. If you selected Custom, enter the device name. See your communications port manufacturer’s hardware manual for information.

Novell File Servers
1. Choose either COM1 IRQ4 Addr=03F8, COM2 IRQ3 Addr=02F8, or Custom.

2. If you selected COM1 IRQ4 Addr=03F8 or COM2 IRQ3 Addr=02F8, choose OK to close the dialog box.

3. If you selected Custom, the IRQ field and Addr edit field become active and require you to make entries. See your communications port manufacturer’s hardware manual for information.

To Run the Console

Do one of the following:

- Choose Run Console from the Power Monitor menu bar.
- In OS/2, double-click the Console icon in the program folder.
- In the directory where your power management files are stored, start LS3CON.exe.

Monitoring a Power Environment

Using the PowerScope or Data view of your Console, you can monitor the power environment of your local node. In LanSafe III, you can monitor any node in your network. If your utility power is 3-phase, you can view by input and output phase. Monitoring includes the ability to review logs.

Data view and PowerScope share the same sections for node information and communications status.

NOTE

PowerScope view and Data view are limited on UPSs with dry contact interfaces.

Node/System Information section. Node information includes the software type and version, the node type and address, and the UPS model name, numbers and revision.

Communications status section. Communications status is a text message describing the state of current communications.

The PowerScope diagram reads from left to right. It includes values for input voltage, output voltage, available run time, the current battery or ABM status, and the current load %.

Volts In. The Volts In section on the left side of the screen shows the voltage of utility power and a colored bar. The color describes the power situation, either as acceptable (green), near range limits (yellow), or out-of-range (red). For the UPS to operate on utility power, the voltage must be in the green range.

Volts Out. The Volts Out section on the right side of the screen shows the output voltage of on the UPS with a colored bar. Colors have the same meaning as in the Volts In section.

Use the Volts Out information and the % Load value to evaluate the utilization of your UPS. If the % Load value is in the yellow or red range, your power requirements demand a UPS with a higher load capacity. If the load value is in the red range, the UPS is overloaded, and a computer shutdown will occur in one minute or less. If the load value is in the green range, you are operating safely within the load range of the UPS.

To Select Input and Output Phases for Viewing

1. Choose Input Phase 1, Input Phase 2, or Input Phase 3 from the View menu.
2. Choose Output Phase 1, Output Phase 2, or Output Phase 3 from the View menu.
Input and output phase numbers need not be the same.
3. Choose either Data view or PowerScope from the View menu.

To Change Console Views
From the View menu, choose either Data or PowerScope.

To Select Another Node to Monitor (LanSafe III)
1. From the File menu, choose Select Node.
2. Select Rebuild List.
3. Select the node.
4. Choose Select Node.

Viewing the Logs
Your power management software provides a Power Log, a Battery Management Log, and a Periodic Log for each node. On the Power Log and Battery Management Log, significant events are arranged by date and time. On the Periodic Log, the flow of power is displayed as a graph. You can export the Power Log and Battery Management Logs as text to an ASCII file which you can print. Data from the periodic log is saved to an ASCII file which a spreadsheet program can interpret. In LanSafe III, to clear logs other than your own, you must have the UPS access code.

To Access a Log
From the Logs menu, choose View/Clear Power Event Log, View/Clear Battery Management Log, or View/Clear Periodic Log.

To Enable the Periodic Log
1. From the Setup menu, choose Periodic Log Setup.
2. From the Periodic Log Setup dialog box, choose Enabled.

To Establish Periodic Log Settings
1. In the Periodic Log Setup dialog box, set a Sample Rate (in minutes), using the Sample Rate (Minutes) spin field.
2. Set the number of days the file should be kept, using the Keep logs for (Days) spin field.
3. Note in the “Logs will occupy” message that the required disk space varies with the sample rate and with the number of days the log is to be kept.

System Control Features
Control features include setup, shutdown, and deleting the logs. Control is limited to your local node. To control another network node running LanSafe III, you must enter the proper access code at your computer.

To Select a LanSafe III Node to Control
1. Choose Select Node from the File menu to open the Select Node dialog box.
2. In the node lists, highlight the node you wish to control.
   If you highlight a node in a UPS group, you must highlight the entire group. Use the Domains/Networks list to change the lists of File Servers or Domain Controllers, Other Servers or Hosts, and Workstations or Requesters. Choose Rebuild List to refresh the list.
3. Click the Enter Access Code button and enter the LanSafe III access code for the node you wish to control.
4. Choose Select Node.
5. The Console Node Information section shows the name and address of the node you selected to control.

To Control a Node with Another LanSafe III Access Code

1. Choose Enter Access Code from the File menu to open the Enter Access Code dialog box.
2. Enter the access code.
3. Select the node at the Select Node dialog box.

To Change the LanSafe III Access Code for a Node

2. Enter the new access code.
3. Verify the new access code.
This code change applies to the node whose name and address appear in the Node Information section of your Console display.

To Change the LanSafe III Access Code for a Network

2. Use the Networks list to select the network or network segment to which the new access code is to apply.
3. Enter the new access code.
4. Verify the new access code.

To Configure the Network UPS Access Code for a UPS Group

In LanSafe III, when you open the Configure Network UPS Access Code dialog box, the list box shows UPS group members. The new access code applies to the group controller and its members.

Diagnostics Tasks

Diagnostics consist of running a hardware test and preventive maintenance either for the local node or the network. The procedures are the same. In addition, you can program your power management software to put a maintenance reminder on your Power Monitor window.

NOTE
UPSs with dry-contact interfaces do not support hardware tests or preventive maintenance.

To Set Up a Maintenance Reminder

1. On the Setup menu, click Maintenance Schedule.
2. In the Maintenance Schedule Setup dialog box, click Enabled to set a schedule or Disabled if you do not want a reminder to appear in the Power Log at set intervals.
3. If you choose Enabled, the Days Between Runs field become active. Use the arrow keys to specify the interval (in days) between maintenance reminders. This may be any number between 30 and 999 (the default is 90).
Reminders appear in the Power Monitor window.

**To Test Hardware for the Selected Node**

1. On the Maintenance menu, click Test Hardware.
2. On the Test Hardware dialog box, click Start.

The test places the UPS on battery for several seconds. During this time, the UPS verifies the battery and internal circuit operation. It displays the current testing status.

To close the dialog box without starting a test, choose Exit. To close the Test Hardware dialog box during a test, start the test and choose Exit. The test continues.

**To Test Hardware for Network (LanSafe III)**

1. On the Maintenance menu, click Test Hardware for Network.
2. On the Test Hardware for Network dialog box, use the Domains/Networks list and the Domain Controllers/File Servers, Other Servers/Hosts, and Workstations/Requesters check boxes to create a List of Power Monitor Nodes to Test.
3. Choose Start.

A message lets you know how much time has passed and when testing finishes.

To close the dialog box without testing, choose Exit. To close the Test Hardware dialog box during a test, start the test and choose Exit. The test continues.

**To Run Preventive Maintenance**

Follow the procedure for a hardware test, choosing either Preventive Maintenance or Preventive Maintenance for Network from the Maintenance menu.

**Alert Response**

The role of the UPS is to put your system on UPS battery power in the event of a power emergency and to complete an orderly shutdown without loss of data. Depending on your needs, you can configure the length of time the system remains on battery before shutting down, with either maximum or minimum battery use. Using the Customize Alerts feature, you can program the system to send alert messages to key personnel, even at remote addresses.

**To Reconfigure Shutdown Timing**

2. On the Shutdown Timings, Restart Delays and Load Segment Configuration dialog box click an icon for a computer.
3. Enter values for wink time, power failure countdown time, and time needed to down system.

Wink time eliminates nuisance messages from brief power interruptions. Choose any integer between 1 and 999 (the default value is 5 seconds).

Power failure countdown time gives you time to finish your work and save your files. Each minute, you are informed of the time remaining until shutdown. Choose any integer from 1 to 999 (the default value is 5 minutes).

Time needed to down system allows the Power Monitor to log off users, terminate any applications that are still running, and close all files in the computer’s file system. The time may be any integer from 1 to 999.

If you configure a UPS group shutdown time you cannot set the shutdown time for the UPS group controller at a value less than the shutdown time for any group member. To reduce the shutdown time for the UPS group controller to a value less than the current
shutdown time for a group member, you must first reduce the shutdown time for the member.

**Things to Remember About Shutdown Timing**

- The length of battery protection increases as the load on the UPS decreases.
- After a power outage, another outage could occur before the UPS batteries fully charge. For complete system fault tolerance, set the countdown time at a value small enough to allow battery reserve for at least two shutdowns.
- It is extremely important that the UPS not shut off until all applications are terminated and all files in the file system are closed. Set the time needed to down the system at a value large enough to assure that the Power Monitor software has time to shut down a worst-case computer environment.

**Customizing Alerts**

The Customize Alerts feature enables you to change the text for alert messages, and to cause a particular alert to execute a command, send an e-mail message, send a string to a modem, or to send a broadcast message to selected users. If supported, you can also activate Netfinity alerts from the Customize Alerts dialog box.

In all cases, the basic procedure is as follows:

1. On the Setup menu, click Customize Alerts.
2. On the Customize Alerts dialog box, click one or more messages from the scroll list at the left side of the box, or click Select All. If you select only one message, or if all selected messages have the same text, a customizable message for a selected alert appears in the Message Text list.

Follow the procedure for the customization you wish to make (see below).

**To Change the Text for a Message**

Enter a new message in the Message Text list, or translate the message to another language.

**To Execute a Command when an Alert Occurs**

2. Click the Execute Command edit field.
3. Enter a fully qualified path name for the command and any parameters, using the variables that appear in the Substitution Variables box.

If you selected multiple alerts and the alerts do not all execute the same command, the check box and field are gray. To set multiple alerts to execute the same command, select the alerts and complete this field. To change the action the system takes in an alert situation, choose a message and type a new command in the Execute Command edit field. If the command is a DOS executable or batch file, you must include the extension, for example, EXECUTE.EXE for a DOS executable or FILE.BAT for a batch file. For help in writing a DOS command or a batch file, see your DOS documentation or on-line help. To test operation of this command in real time, choose the Test button.
To Send E-Mail

NOTE
LanSafe III supports e-mail sending by default with the MAPI protocol. Popular e-mail applications such as MS Outlook Express, Lotus Notes, and Group Wise are MAPI protocol compliant.

Optionally, if you need to use SMTP mail protocol for mail sending, you must enable and configure the *ls3smtp.txt* file in the LanSafe installation directory, preferably with the advice of your system administrator or internet service provider. Whether you use MAPI or SMTP protocol, it is advisable that you test your setup before assuming it will work.

Sending E-Mail (MAPI or SMTP Protocol)

1. On the Customize Alerts dialog box, select a message or multiple messages in the message list that you want to send by e-mail when they occur.
2. Check the E-mail box.
3. In the text edit field for E-mail, type the e-mail addresses of the persons to whom you want a message sent should the selected alert condition occur. Separate multiple addresses by commas.
4. SMTP protocol systems only: Complete the “Configuring SMTP Protocol E-mail” procedure below.

The e-mail recipient receives the message via the recipient’s mail system. Recipients should be sure their systems are set up to receive e-mail from all potential senders. See documentation for your specific e-mail systems for details.

To test operation of this command in real time, choose the Test button for E-Mail.

Configuring SMTP Protocol E-mail

Use the following procedure to set up LanSafe III e-mail with SMTP protocol.

In most cases, only Steps 1 through 4 are required.

1. Locate the *ls3smtp.txt* in your LanSafe III installation directory.
2. Open the *ls3smtp.txt* file for editing with an ASCII-compliant text editor.
3. Add a semi-colon in front of the word DISABLED to enable SMTP.
4. A) Remove the semi-colon at the beginning of the following line:
   
   ;address smtpserver.company-name.com
   
   B) Replace smtpserver.company-name.com with the IP address or host name for your SMTP port 25 server

   Example: 1) address 191.66.55.001
   2) address smtpserver

5. A) Remove the semi-colon at the beginning of the following line:

   ;helo LS3computer.company-name.com

   B) Replace LS3computer/company-name.com with the name of the host sending the command.

   Example: 1) helo Lansafecomputer
   2) helo ls3computer.company-name.com

6. A) Remove the semi-colon at the beginning of the following line
To Send a String to a Modem

1. Put a check in the Send String to Modem check box.
2. Specify the modem port by choosing Comm Port to open the Communications Port dialog box.
3. Click the text field.
4. Using the variables that appear in the Substitution Variables box, enter a string to be sent. See Creating a Modem String.

If you select multiple alerts, the check box and text field are blank unless all the alerts send the same string to the modem.

To set multiple alerts to send the same string to the modem, select the alerts and enter the string.

To test operation of this command in real time, choose the Test button.

Creating a modem string

Exact instructions for creating a modem string vary from carrier to carrier. However, the following example, which assumes SkyPage and the Windows Terminal program, should provide the essential details for you to create a modem string in a system other than SkyPage and Windows, if necessary. After creating your modem string, be sure to test it.

NOTE
If your service does not handle alphanumeric messages, check with your service.

<table>
<thead>
<tr>
<th>Command</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ATZ</td>
<td>Soft reset modem and restore active profile 0°.</td>
</tr>
<tr>
<td>$ RET</td>
<td>Carriage Return (Enter).</td>
</tr>
</tbody>
</table>

If your service does not handle alphanumeric messages, check with your service.

ATZ (Return & Wait)
OK
ATDT918007599673 (Return & Wait)
CARRIER 2400
PROTOCOL: LAP-M
COMPRESSION: NONE
CONNECT 2400/ARQ (Return & Wait)
SKYTEL REMOTE TERMINAL
PAGER ID: 3024258 (Return)
FUNCTION: (Return)
ENTER ALPHA MESSAGE: TEXT HERE (Return)
SEND ?: (Return)
FUNCTION: 99 (Return)

In this case the dialing string would be as follows:
ATZ$RET$WAIT$ATDT18007599673$RET$WAIT$RET$WAIT12345678$RET$TEXT
HERE$RET$RET99$RET
$WAIT Wait for any string to return from other modem.

ATDT Dial in touch tone mode (Always followed by the phone number with any necessary prefixes or suffixes). i.e. 918005551212, 9, to get an outside line, 1 for long distance and 8005551212 is the area code and phone number of the modem/service you wish to call.

TEXT HERE Pertinent text should be inputted exactly as you would like it to display on the pager. You can use one of the wild cards listed below to substitute from data collected from the connected CPU.

$MSGNUM The actual number of the alarm from list or manual.

$MACHINE The name given to the CPU (Not by LanSafe III).

$MESSAGE Repeat the message string set up in the “Message Text” window. Can change language and include variables also.

$MINUTES Minutes remaining until shutdown.

*Modem Profile should be pre-configured for your service (bits, parity, stop bits, and baud rate (that is, 8, none, 1, 2400).

To Set a Delay Time for an Alert Message

You can set a delay on particular messages in addition to the wink time set under Shutdown Timing. If the situation is resolved before the combined wink time and delay time expire, you are not interrupted.

1. Select a message. If a delay time can be set for the message, the Delay Time (seconds) edit field becomes active.
2. Select a delay time.

To Send Broadcast Messages to Logged-On Users

1. Put a check in the Broadcast Message to Users check box.
2. Choose the users to receive broadcast messages, using the All radio button to send a message to all users or the Some radio button to send a broadcast message to those you specify in the list box. If you select multiple alerts, the check box is gray unless the alerts send broadcast messages to the same users.
3. To set multiple alerts to send broadcast messages to the same users, select those alerts and complete the information in this area. To test operation of this command in real time, choose the Test button. Users who are not logged in at the time of the alert do not receive a message.

To Send Netfinity Alerts

Place a check mark in the Send a Netfinity Alert check box.

Routine Shutdowns

Use LanSafe III to shut down all or part of your system at any time. If your UPS supports load shedding, you can schedule shutdowns on a regular basis. Use to the Shutdown menu to shut down the selected Power Monitor node, and unload the Power Monitor program at the selected node. Use the Weekly Schedule option under the Shutdown menu to schedule shutdowns and restarts at a set time.

To Unload the Power Monitor
Choose Unload Power Monitor from the Shutdown menu.

NOTE
Exercise extreme caution in using the Shutdown menu. If a server is shut down from the Console, all users on the server are forcibly logged out, and work in progress may be lost.

When a UPS group member chooses Unload Power Monitor from the Shutdown menu, the UPS Group Unload dialog box opens. You can unload UPS group members, but if you unload the UPS group controller you automatically unload the entire group.

To Shut Down and Reboot the System

1. Choose Shutdown/Reboot System from the Shutdown menu to open the Shutdown/Reboot dialog box.
2. For an automatic reboot after shutdown, choose Reboot. If your UPS supports it, choose Timed for a shutdown of a specific length, or choose Permanent for a system shutdown until the UPS is restarted.
3. Choose Shutdown.

Choosing Timed activates the Time To Come Up spin field where you set a date and time for the system to reboot.

To Shut Down a Load Segment on a Scheduled Basis

Only UPSs supporting load shedding support this feature.

2. Highlight a load segment.
3. Use the Weekday scroll field to designate the day of the week to which the schedule is to apply.
4. Use the Goes Off At scroll field to designate the time power to the load segment is to turn off.
5. Use the Goes On At scroll field to designate the time power to the load segment is to turn on.

Load Shedding

If your UPS supports load shedding, you can divide your load into segments with various shutdown or restart delays. At the start of an emergency, load shedding is used to shut down non-essential equipment so there is more battery power for the essential equipment. It is used at startup to bring essential servers or other equipment on line before non-essential equipment is started.

To Configure Load Segments

1. Attach your computer and peripherals to the numbered load segment receptacle groups on the rear of your UPS.
2. Choose Load Segment Configuration from the Setup Menu. The Shutdown Timings, Restart Delays and Load Segment Configuration dialog box opens.
3. Drag and drop the icon for your computer to the icon for the Load Segment to which it is physically attached.

Your non-essential peripherals should be physically attached to the other Load Segment on back of the UPS.
To Shorten a Shutdown Delay

NOTE
Before setting a shutdown delay, you must configure your load segments. See the Load Segment Configuration procedure.

1. In the Shutdown Timings, Restart Delays and Load Segment Configuration dialog box, choose the Load Segment for the devices other than your computer.
2. Set a Power Failure Run Time, using the Power Failure Run Time scroll list.

To Delay Restart of a Load Segment

1. In the Shutdown Timings, Restart Delays and Load Segment Configuration dialog box, choose the Load Segment for the devices other than your computer.
2. Set a Restart Delay, using the Restart Delay [seconds] scroll list.

NOTE
You can also set this delay by using the Restart Delay dialog box. Choose Restart Delay from the Setup menu.

To Set a Restart Delay

This feature is supported only by certain UPSs. See your UPS manual for details.

Specify a restart delay for any load segment with equipment you do not need immediately upon reboot. Servers or your computer can be left with a zero restart delay (the default), while workstations or peripherals can be programmed with a later restart delay.

To Delay Restart of Non-Essential Peripherals

1. Choose Restart Delay from the Setup menu. The Shutdown Timings, Restart Delays and Load Segment Configuration dialog box opens.
2. Select the Load Segment to which your computer is attached.

Accessing the Help System

To access online help from any dialog box, press F1. To access the complete online help program, choose General Usage from the Help menu.

To Check the Software Version

Choose About from the Help menu to open the About dialog box.

Alternate Console Startup Methods

For alternate methods for running the LanSafe III Console, see below.

To Monitor LanSafe III on Another Node

Do one of the following:

• Start the Console, and select the node using the Select Node dialog box.
• In the directory with your LanSafe III files, start LS3CON NodeName.

To Control LanSafe III on Another Node

Do one of the following:
• Start the Console, choose Enter Access Code from the File menu, enter the other LanSafe III access code, and select the node using the Select Node dialog box.
• In the directory with your LanSafe III files, start LS3CON /A=AccessCode NodeName.

To Control a Node in a Group Whose Access Codes Differ from Yours

Do one of the following:
• Start the Console, enter the access code, and select the desired node using the Select Node dialog box.
• In the directory with your LanSafe III files, start LS3CON /A=AccessCode.

To Limit Your Build to Speed Network Polling

1. Create a text file in the directory where your LanSafe III files are stored listing one network segment per line.
   To add a comment to a line, type # and your text. The system will not read it.
2. In the directory where your LanSafe III files are stored, start LS3CON/Networks=MYNETS.TXT.

Rather than poll the entire network, LanSafe III polls only the network segments on your list.

If you do not enter a command line parameter, the Console attempts to read a file named NETWORKS.TXT in the LanSafe III directory. If this file does not exist, the entire network is polled.
UNIX Text-Based Environment Operation

You can run LanSafe III for UNIX in a text-based environment. This requires that you start the Power Monitor daemon, but there is no Power Monitor window for system messages. Messages appear on the screen as broadcast messages. Console operation is from a main menu. Options appear on the terminal screen as text prompts.

You can monitor and control all functions for your own node. You can monitor all nodes in your network. To control them, you must have the access code.

Before you begin, be sure the daemon (ls3) is running.

To Start the LanSafe III Console for Your Own Node

Assuming the default installation path, type /usr/ls3/ls3con

To Start LanSafe III and Select a Node to View or Control

Type /usr/ls3/ls3con [-a accesscode] [hostname]

...where [hostname] and [-a accesscode] apply to the node you wish to view or control.

If you do not know the access code, press <Enter> to bring up a version of the Console in which only options 1 and 5 are active, allowing you to monitor but not control the node.

Options 1 through 4 of the Console Main Menu are disabled if the wrong access code is entered. Individual features are disabled if the UPS does not support them.

Configuring LanSafe III

Choose 1 from the Main Menu to open the Configure LanSafe menu.

To Close the Screen and Return to the Main Menu

1. Type 0.
2. Type y to save or n to discard any configuration changes.

To Enter a New Communications Port

1. Type 1.
2. Type the device name.

For a list of device names, see section 2, Installation.

To Configure Shutdown Timing

1. Type 2.
2. Enter values for wink time, power failure countdown time, and time needed to down system.

See section 3, Operation, for an explanation of these values.

To Schedule Maintenance

Type 3 and enter the number of days between maintenance reminders. The reminders appear in the Power Monitor window and the Power Log each day until you run preventive maintenance.

To Change the Access Code

[This applies to the node whose hostname and address appear on the Main Menu.]

1. Type 4.
2. Enter the new access code.
3. Reenter it.
4. When the “Are You Sure?” prompt appears, type y to confirm or n to abort the code change.

To Save any Setting Changes You Have Made
Type 5.

To Cancel any Changes and Restore the Defaults
Type 6.

Use this option to return the system to the defaults even after you have made changes and saved and entered them.

Running a Hardware Test or Preventive Maintenance
1. From the Main menu, choose 1 to run a hardware test or 3 to run preventive maintenance.
2. Refer to the Console Data View Operational Status display.
3. If a problem is found, a message appears.

Shutting Down or Rebooting the Workstation
1. From the Main menu, choose 4 to open a list of shutdown/reboot options.
2. Type 1 for a long shutdown, 2 for a short shutdown, 3 for a permanent shutdown, 4 to shut down the LanSafe III daemon and terminate LanSafe III power protection, or 0 to close the screen and return to the Main menu.

If you are considering a long or a short shutdown, see your UPS documentation to determine if the unit supports shut downs of varying lengths. If you choose a permanent shutdown, restart your system in accordance with your UPS documentation.

Monitoring a Power Environment
From the Main menu, choose 5 to open a list of UPS values for utility and battery power.

Contents of this list vary according to UPS model.

Backup Time is the number of minutes the UPS is capable of supporting your system as presently configured.

To Update the List, or to Close It
1. Press any key and <Enter>.
2. Type 1 to update the listed values or 0 to close the list.

Exporting Log Files
1. From the Main menu, choose 6 to open a list of log export options.
2. Type 1 to export the Power Log or 2 to export the Battery log.
Troubleshooting

If your power management software fails to perform as it should, here is a list of things to check:

- Be sure that communication between the UPS and your computer is correctly set up and configured.
  - Be sure you are using the correct communications cable. If a cable was included with the UPS, use that cable only. If a cable was not included with the UPS, use the cable that came with your software.
  - Be sure the computer communications port used is a dedicated port.
  - Be sure the computer communications port is the one chosen in the Communications Setup dialog box.
  - Test your communications port: Remove the communication cable and replace it with your mouse. If you cannot move your cursor, the port is inoperative.
- For Windows NT and Novell environments, be sure you are running LanSafe III in a computer network, not a standalone computer.
- If you are running LanSafe III in a network, be sure you have logged on to your network in accordance with the correct procedures.
- Review the system requirements for file servers and workstations in Section 2, Installation.
- Review the lists in Things to Remember About Running the Software, and Things To Remember When Running LanSafe III in a UPS Group in Section 3, Operations.
- See Table A-1.

To reinstall, see Section 2, Installation.

Table A-1

Troubleshooting (Novell, Microsoft, OS/2 Platforms)

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Message: Must log on to server with SUPERVISOR rights</td>
<td>You are not logged into a file server</td>
<td>Log on, using account with SUPERVISOR rights</td>
</tr>
<tr>
<td>I do not see file server</td>
<td>You are not logged on to or attached to file server</td>
<td>Log on or attach to server using account with SUPERVISOR rights</td>
</tr>
<tr>
<td>I want to install on list displayed by LanSafe III</td>
<td>The account you are logged on or attached to does not have SUPERVISOR rights</td>
<td>Log in or attached to server you want to install, using account with SUPERVISOR rights</td>
</tr>
<tr>
<td>Message: Configuration file error</td>
<td>Installation unsuccessful</td>
<td>Reinstall</td>
</tr>
<tr>
<td></td>
<td>User installed for LanSafe III lacks SUPERVISOR rights</td>
<td>Assign SUPERVISOR rights to user</td>
</tr>
<tr>
<td>Installation successful, but Console cannot see node</td>
<td>Power Monitor not loaded after installation</td>
<td>Start Power Monitor</td>
</tr>
<tr>
<td>Message: Unable to Contact Power Monitor</td>
<td>Software not running</td>
<td>Start Power Monitor</td>
</tr>
<tr>
<td>Message: Cannot contact UPS Group Controller</td>
<td>Group Controller not running LanSafe III</td>
<td>Start LanSafe III on Group Controller node</td>
</tr>
<tr>
<td>Message: Comm port unavailable</td>
<td>Another hardware device is configured</td>
<td>Reconfigure LanSafe III and...</td>
</tr>
</tbody>
</table>
Troubleshooting UNIX systems

Problem: Message when I try to tar off the tape or diskette: Device not found or unable to open device
Solution: Check system documentation for correct device identification.

Problem: Message: Cannot find install.ls3
Solution: 1. Part of installation failed.
2. Check disk space and root permissions.

Problem: Message during install: Files cannot be found
Solution: Tar tape or diskette again and rerun install.sh

Problem: Message when installation is completed: Power Failure
Solution: Cable connected to wrong serial port.
Cable not connected to UPS.
Wrong cable type entered.

Solution: Power Monitors must be running on these nodes.
Nodes must be reachable from the local node. To verify, use ping.
Mapping for ls3 port must be the same on all machines. If NIS, NIS+, Yellow Pages, or some other network mapping service is running, then the services map must have entries for ls3.
For example:

    ls3 3069/tcp
    ls3 3069/udp

Otherwise the file /etc/services must contain the port mapping for ls3.
For example:

    ls3 3069/tcp
    ls3 3069/udp

The installation script modifies /etc/services. By default, the installation script tries to use port 3069, but if this port is being used the installation script chooses another. To make the change to /etc/services visible in an NIS environment, log on to the node acting as the NIS master, add the LS3 port mapping to the local /etc/services, and execute:

cd/var/yp
make

Problem: The Power Monitor does not start when system is booted but running ls3. works.
Solution: LanSafe III may be installed on an NFS file system. During system boot the directory containing LanSafe III is not yet mounted. Move S891s3.init from /etc/rc2.d to /etc/rc3.d.

Problem: System alternates between “On backup power” and “Power Restored”.
Solution: LanSafe shares serial port with another process, most likely a getty process. Connect UPS to another port and reconfigure LanSafe, or terminate the getty.

Problem: Intermittent serial I/O error.
Solution: Be sure that only one LanSafe III daemon process is running and that no other process is using the same serial device.
Problem: Power removed from UPS but no message.
Solution: Be sure the LanSafe III daemon process is running (ls3).
Be sure the cable is connected to the UPS.
Be sure the cable is connected to the correct serial port.

Problem: UPS reports serial I/O error.
Solution: Be sure the interface cable is properly installed and secure.
Verify that the Console is set to use the port to which the cable is connected.

Problem: “Cannot write to port” message.
Solution: Be sure root has read/write privileges on the port.
Be sure that only one LanSafe III daemon process is running and that no other process is using the same serial device.

Problem: “Cannot connect to daemon” message.
Solution: Be sure the ls3 daemon is running. If not, start the daemon from the command line via /usr/ls3/ls3 (assuming it is installed in the default directory).
Glossary

This glossary defines terms and other technical terms as used in power management. For definitions of more general terms, see a standard computer reference.

**ABM.** The abbreviation for Advanced Battery Management, and a trademark of Powerware Corporation. ABM is a proprietary, microprocessor-based, state-of-the-art system for monitoring and managing UPS batteries, with such features as quick recharging, doubled battery service life, and up to 60 days of early warning before your batteries need replacement. ABM prevents overcharging and accelerated battery aging by not constantly charging the battery.

**Access Code.** A means of facilitating the use of LanSafe III software, and of preventing unauthorized shutdowns and disabling.

**Battery Management Log.** A record of ABM or Battery status whenever the ABM or battery changes state. Records include log started, charging, discharging, floating (meaning battery is receiving only a nominal charge), log stopped, and log cleared. ABM systems include a “resting” message when the battery is receiving no charge. This ABM feature reduces battery wear.

**Blackout.** A complete loss of utility power to the UPS.

**Boost and Buck.** A proprietary line regulation process used when an overvoltage or undervoltage situation occurs in the UPS. Undervoltage is boosted to make it greater and overvoltage is bucked to reduce it, thus reducing reliance on the battery.

**Brownout.** A condition where the utility power voltage drops below the lower limit of the UPS, causing a switch to battery power via the inverter.

**Bypass Circuitry.** A feature of some UPSs which causes your system load to be powered directly from the UPS input. See your hardware manual for details.

**Charger.** See Rectifier/Charger.

**Console.** Your primary interface with the UPS through the software. It allows you to view and control the power environment of every node where the Power Monitor is running.

**Data view.** A Console display of colored bar graphs and text to give you a concise but comprehensive overview of the UPS hardware and the utility power situation. Values are updated at various intervals of less than 30 seconds to reflect a current picture of the environment. See PowerScope.

**Domain.** In Windows NT, a group of computers with its own name, database, and security policy. The computers are classified as the domain controller, other servers (when used), and workstations.

**Domain Controller.** In Windows NT, the server that maintains the domain’s security policy and master database, and authenticates domain logons. Domain controllers run Windows NT Advanced Server. A domain may include other servers which receive copies of the domain’s security policy and databases.

**Emergency Shutdown.** An automatic feature in the event of a UPS low battery or overload condition. The Power Monitor begins to shut down applications and files. Shutdown time is UPS-specified and depends on your UPS. Refer to your UPS manual. See also Orderly Shutdown.

**Filters.** The UPS components that prevent corruption of system data by helping to ensure that transients and high frequency noise are reduced or eliminated.

**Hardware Test.** Places the UPS on battery power for several seconds to verify proper operation of the hardware.
**Inverter.** The UPS component that converts DC from your UPS battery to AC for powering your system.

**Load Shedding.** A UPS feature enabling users to remove connected devices from the load. Load shedding extends the power of your UPS battery.

**Other Server.** In Windows NT and Lan Server, the computer that receives a copy of the domain’s security policy and domain databases, and authenticates network logons. Other servers are distinguished from the domain controller which maintains the domain’s security policy and master database. Other servers run Windows NT Advanced Server.

**Orderly Shutdown.** The power management software process, activated after a utility power failure, which protects users and file systems from lost or corrupted data. Power management software saves work in progress and shuts down your system in accordance with the shutdown timing you set.

**% Load.** A percentage of the UPS’s calculated full load capacity.

**Power Failure Countdown Time.** The time in minutes after the end of wink time that the software waits before starting a shutdown sequence. Use this time to save your work and log out before your computer goes down.

**Power Failure Run Time.** The amount of time in minutes the devices of a load segment will remain on during a power failure. For a load segment with a computer, the power failure run time displays as AUTO and is the sum of the wink time, the power failure countdown time, and the time needed to down system set in the Shutdown Timings, Restart Delays and Load Segment Configuration dialog box. For a load segment with dumb devices only, the power failure run time displays as INFINITE and can be set for any duration from 1 min. to 999 min.

**Power Log (Power Event Log).** A record of significant power events, including power outages, low battery and overload indications, hardware self-test results, software loads and unloads, serial communication connections and failures, and preventive maintenance reminders.

**Power Monitor.** The software component that communicates with your UPS to monitor the status of the input utility power, output load and condition of the UPS hardware. The Power Monitor also watches the power environment and provides alert processing, orderly shutdown, and logging functions.

In Windows NT, the Power Monitor consists of a Windows NT system service and window. The system service communicates with your UPS and provides alert processing, orderly shutdown of your file system, and logging functions. In the event of a utility power failure or other significant power event, the icon for the window appears on top of your currently active window and beeps until you open it. If a shutdown is necessary, the window shuts down your applications.

**PowerScope.** A system diagram with a full color display of your power. It is a View menu option. Values are updated at various intervals of less than 30 seconds to reflect a current picture of the power environment.

**Preventive Maintenance.** A procedure by which the UPS is placed on battery power for several seconds to verify proper operation of your hardware. If your UPS does not support preventive maintenance, a hardware test is run.

**Rectifier/Charger.** In some UPSs, a rectifier converts AC to DC. In others, a charger which includes a rectifier converts AC to DC.

**Requester.** A computer running OS/2. See Workstation.

**Restart Delay.** A control of the Shutdown Timings, Restart Delays and Load Segment Configuration dialog box used to bring up a server before workstations, or to bring up
peripherals after a workstation or workstations have been brought up. When the restart delay for a load segment is 0 (the default) and the system is rebooted, the load segment starts immediately. Restart delays can be set for up to 16,383 sec. (4 hr., 33 min.).

**Run time.** Maximum battery time available to support your system until inverter shutdown, based on current load and UPS conditions.

**Surge Condition.** A situation in which utility power voltage exceeds the upper limit of the UPS, causing a switch to battery power.

**Time Needed to Down System.** The time in seconds from when the software begins to shut down your system until the power from the UPS shuts off.

**UPS.** Uninterruptible power system.

**UPS Group—Group Controller—Group Members.** When one UPS supports more than one computer (either servers or workstations), the configuration is called a UPS group. The one computer in the UPS group that is physically attached to the UPS communications cable is called the UPS group controller. All other computers powered by the UPS are called group members.

**Wink.** A brief interruption of utility power caused either by a blackout, a brownout, or a surge condition.

**Wink Time.** The number of seconds after a utility power failure that the software waits to inform you that the system will be shutting down. This delay eliminates nuisance messages from brief power interruptions.

**Workstation.** A computer running Windows 95/98, Windows NT or OS/2. In Windows NT, the domain controller and other servers run Windows NT Advanced Server. See Requester.