

Firmware Upgrade Notice – v5.02 available now

November 1, 2004

Product: 10/100Mb BestLink SNMP/WEB Adapter (Replaced the 10Mb version)

Part Numbers: IPK-0318 (External version with power supply)

Eligible Versions: 5.00 only

All users of the adapters with v5.00 are encouraged to upgrade their firmware to v5.02 if they have experienced difficulties configuring the card for Email Notification.

Do not attempt to apply this firmware to the original 10Mb versions of the BestLink products that have v4.3x firmware or lower.

Required:

- BestLink100.exe (The Windows-based upgrade utility)
- BL502.bin (The new firmware image)
- BestLink SNMP/WEB Adapter User's Guide
- Network-connected Windows PC

Purpose:

Periodically, Powerware releases firmware upgrades for some of its products. With this release, the configuration menus relating to the Email Notification functionality have been expanded to match the functionality found in Powerware's ConnectUPS Web/SNMP card products. The expansion makes it possible to configure the adapter for environments where very secure SMTP servers are in use.

Upgrade Procedure:

1. Shutdown any existing copies of Netwatch client software that are dependent on the BestLink(s) to be upgraded. Likewise, any SNMP Network Management Software that monitors the BestLink(s) to be upgraded should also be configured to temporarily disregard the status of the adapter(s).
2. Follow the steps listed in the BestLink SNMP/WEB Adapter User's Guide – section titled **Upgrading the BestLink Adapter Firmware** to upgrade each with v5.02 firmware. No more than four adapters can be upgraded across the network at the same time.

3. Once each BestLink has been upgraded using BestLink100.exe, allow 2 minutes for the adapter to reboot before proceeding.

Upon completion of these steps, verify that the adapters(s) you have upgraded are visible and accessible on the network using your browser and/or SNMP Network Management Software. Any copies of Netwatch client software can be restarted at this time.

This completes the upgrade process.

Note: If you require assistance during the upgrade process, please contact Powerware Global Services at the appropriate phone number below:

3-Phase UPS Products: 800-843-9433 – Select the appropriate option

Single-Phase UPS Products: 800-356-5737 – Select the appropriate option