CSI SECTION 16611 STATIC UNINTERRUPTIBLE SYSTEM/POWER DISTRIBUTION

Eaton Data Center Power System using BladeUPS 8kW 8 UPS

GUIDE SPECIFICATIONS FOR
8kW UPS & Power Distribution

PART 1     GENERAL UPS

1.0 SUMMARY UPS

1.01 This specification describes the operation and functionality of a continuous duty, three-phase, solid-state, static Uninterruptible Power Supply (UPS) hereafter referred to as the UPS. This UPS can be initially deployed as a single stand-alone (SA) 8 kW UPS with field upgradeability to parallel with like 12 kW systems in a standard 19” four post IT enclosure for parallel capacity (PC) power applications from 12 to 60 kW, or upgraded and installed with other like systems in a standard 19” four post IT enclosure for parallel redundant (PR) power applications from 12 to 60 kW (N+1) (see BladeUPS 12 to 60 kW Guide Specification for more information). The system shall comprise of hot swappable / user replaceable 8 kVA/8 kW electronics modules. Each replaceable electronics module contains individual UPS system logic controls, a power factor corrected input power converter/rectifier, PWM inverter, continuous duty bypass static switch module and battery charging circuit. Each 8 kW module shall also comprise of hot swappable / user replaceable battery modules, individual user replaceable LCD interface display, intelligent automated maintenance bypass contactor, battery breaker, individual system input breaker, and output distribution breaker. Each 8 kW module shall contain two battery strings in parallel enhancing system reliability. Each module shall be designed to connect to independent output distribution modules (Rack Power Module), and will have one other output circuit with a NEMA L21-30R output connector.

A. The UPS shall consist of the following pieces, as required by the project;
B. UPS module(s) with internal battery and internal automated maintenance bypass
C. Extended battery runtime modules
D. Rack mountable power distribution modules
E. Other features as described in this specification.

   (1) UPS modules, extended battery modules, rack mounted power distribution modules shall be capable of installation in any EIA-310-D, or EIA-310-E four post 19” IT enclosure, with minimum depth of 30 inches.

F. In addition, this specification describes the following:
   (1) Automated UPS maintenance bypass system and its operation with the rack mounted power distribution unit, hereafter referred to as the RPM or Rack Power Module.
   (2) Rack level power management and distribution products.
   (3) Software and connectivity solutions for integrating power system information into building or facility monitoring requirements.

G. The UPS and associated equipment shall operate in conjunction with a primary power supply and an output distribution system to provide quality uninterrupted power and distribution for mission critical, electronic equipment loads.

H. All programming and miscellaneous components for a fully operational system as described in this specification shall be available as part of the System.
2.0 STANDARDS


B. CSA C22.2 No 107.1(Canadian Standards Association) – Commercial and Industrial Power Supplies. Product safety requirements for Canada.

C. IEC 62040-1-1 (International Electrotechnical Commission) – Uninterruptible power systems (UPS) – Part 1-1: General and safety requirements for UPS used in operator access areas.

D. IEC 62040-1-2 (International Electrotechnical Commission) – Uninterruptible power systems (UPS) – Part 1-2: General and safety requirements for UPS used in restricted access locations.

E. IEC 62040-3 (International Electrotechnical Commission) – Uninterruptible power systems (UPS) – Part 3: Method of specifying the performance and test requirements.


G. Where applicable, the UPS shall also be designed in accordance with publications from the following organizations and committees

(1) IEEE 587 (ANSI C62.41) Category A & B (International Electrical and Electronics Engineers) – Recommended practices on surge voltages in low voltage power circuits.

(2) NFPA 70E®: Standard for Electrical Safety in the Workplace®

(3) NEMA - National Electrical Manufacturers Association

(4) OSHA - Occupational Safety and Health Administration

(5) MIL-HDBK-217E (Military Handbook) – Reliability prediction of electronics equipment


(7) ISO 9001

(8) ISO 14001
3.0 UPS MODES OF OPERATION

A. Standard: Power strategy set for High Efficiency: Utilizing commercial AC power, the critical load shall be continuously supplied regulated and protected AC power. The system shall power the load while regulating both voltage and frequency in compliance with the UPS output specifications (Section 2.2C). The system shall derive power from the commercial AC source if the input source is within the specifications for the UPS input. Upon loss of AC power or an event where the input AC source is not in tolerance the UPS shall supply DC power to the Inverter which will supply an output voltage in compliance with the output voltage specifications. System efficiency will be 96% or greater, over the range of 50% to 100% load. System efficiency will be 94% or better from 30 to 50% load. The UPS shall be able to distinguish between upstream (utility) faults and downstream (load) faults, and react appropriately to protect and support the critical load, without interruption. When High Efficiency is utilized, the UPS must attenuate ANSI C62.41-type line transients to within IEC and ITIC limits. During standard operation the AC source shall provide power for the loads in conjunction with charging the battery.

B. Normal: Power strategy set for Normal: Utilizing commercial AC power, the critical load shall be continuously supplied regulated and protected AC power. The system shall power the load while regulating both voltage and frequency in compliance with the UPS output specifications (Section 2.2C). The system shall operate in double conversion mode of operation unless forced or commanded to battery mode, bypass mode, high efficiency more or system off. The system shall derive power from the commercial AC source and shall supply DC power to the Inverter in conjunction with charging the battery. All systems shall be capable of changing between normal and high efficiency modes from the front panel of the UPS system. There shall be no time restraints for normal mode operation.

C. Battery: Upon failure of the commercial AC power, the critical load shall continue to be supplied AC power by the system, which shall obtain power from the batteries without any operator intervention. Continuous operation of the critical load shall never be jeopardized during the failure or restoration of the commercial AC source.

D. Charger: Upon restoration of the commercial AC or back-up generation source, the charger shall recharge the batteries and simultaneously supply power to the input power converter (rectifier) which provides power to the Inverter. This shall be an automatic function and shall cause no interruption to the critical load.

E. Static Bypass: Each UPS power module shall incorporate a continuous duty static bypass to provide transfer of critical load from the inverter output to the bypass source. This transfer, along with its retransfer, shall have no effect on the operation of the critical load. In the event of an emergency, this transfer shall be an automatic function.

F. Maintenance Bypass: Each UPS module shall be equipped with an intelligent automated internal make-before-break maintenance bypass to isolate the UPS during routine maintenance and service of the UPS electronics or battery modules. The maintenance bypass shall be powered by a separate power supply, not part of the removable electronics module.
4.0 SUBMITTALS

4.01 Proposal Submittals:

A. Bid requirement bill of materials.
B. Product catalog sheets or equipment brochures.
C. Product guide specifications.
D. System single-line operation diagram.
E. Installation information, including weights and dimensions.
F. Information about terminal locations for power and control connections.
G. Drawings and details for requested optional accessories.

4.02 Delivery Submittals:

A. Installation and user manual including:
   (1) Instructions for storage, handling, examination, preparation, installation, and start-up of UPS.
   (2) Instructions for operating the system
B. Equipment drawings
   (1) Interconnection Drawings
   (2) Battery Wiring Diagram
   (3) UPS One-Line Drawings
   (4) Equipment Outline Drawings
   (5) Accessory Wiring Diagrams

5.0 PRODUCT

5.01 DESIGN REQUIREMENTS

A. The UPS shall be sized for 8 kW / 8 kVA load
B. The base UPS with internal battery shall be sized for 9 minutes runtime at a Power Factor of 1.0 for an 8 kW load.

5.02 SYSTEM CHARACTERISTICS

A. System Capacity: The system shall be rated for full kW output in the following configurations
   (1) 8 kW/kVA – using one (1) 8kW UPS system
B. Performance Specifications:
   (1) Input Specifications:
      a. AC Input Nominal Voltage: 208Y/120V, 3 Phase, 4 wire plus ground 60 Hz.
      b. AC Input Voltage Window (range before re-transfer from battery):
      c. 157vac to 246vac, line to line, (-24/+18%), without using stored energy mode.
d. Transfer to battery window is typically 3 – 5% wider than re-transfer to compensate for hysteresis.

e. Maximum Frequency Range: (automatically set upon start-up)
   i. 60 Hz operation: 55-65 Hz before switching to battery operation
   ii. 50 Hz operation: 45 to 55 Hz before switching to battery operation

f. Input Power Factor:
   i. While operating in High Efficiency: > .97 with active PFC IT loads
   ii. While operating in Normal: > .97 operating from IGBT based input power converter

g. Input Current Distortion (with no additional passive filter)
   i. While operating in HE: < 10% typical with active power factor corrected (PFC) IT loads
   ii. While operating in Normal: < 5% operating from input power converter, with PFC and Non-PFC loads.

h. Current inrush: No transformer magnetizing inrush in standard UPS
   i. From start or retransfer from battery: Shall not exceed connected load inrush
   ii. Programmable delay: Upon retransfer from battery each UPS module shall be capable of being programmed for a maximum of 50 second delay before attempting transfer to the alternate source. This delay is programmable in 10 groups at maximum of five seconds per group.

(2) Output Specifications:

a. AC Output: 208Y/120V, 3 Phase, 4 wire plus ground, 60 Hz.

b. AC Output Voltage Distortion: Max. 3% @ 100% Linear Load.

c. AC Output Voltage Window: Selectable
   i. Conformance to ITIC curve, 187 vac to 229 vac L to L
   ii. Typical per ITE Power supply regulation window: 180 vac to 229 vac L to L

d. Voltage Transient Response:
   i. HE operation: Dependant upon input mains source, however typically maintains voltage within output specification window +/- 1% maximum for 0-100% or 100% to 0 load step
   ii. Normal operation: +/- 6% RMS maximum for 0-100% or 100% to 0 load step
   iii. Reserve energy mode: +/- 6% RMS maximum for 0-100% or 100% to 0 load step

e. Voltage Transient Recovery within <50 milliseconds

f. Static transfer duration
   i. With mode set to high efficiency: typical 2-3 ms
ii. With mode set to normal: 0 ms

g. Output Voltage Harmonic Distortion: Stored energy or inverter operation
   i. <3% THD maximum and 1% single harmonic for a 100% linear load
   ii. <5% THD maximum for non-linear load described in IEC 62040-3

h. Phase Angle Displacement:
   i. 120 degrees ±1 degree for balanced load
   ii. 120 degrees ±1 degrees for 50% imbalanced load
   iii. 120 degrees ±3 degrees for 100% imbalanced load

i. Overload Rating
   i. Normal Operation
      a. 125% for one minute
      b. 110% for ten minutes
      c. 105% continuous
   ii. Bypass Operation
      a. 125% continuous
      b. 1000% for 500 milliseconds

j. System AC-AC Efficiency: Power Strategy set to High Efficiency >96.7% at 100% load, with nominal input voltage and frequency.

k. System AC-AC Efficiency: Power Strategy set to Normal >90.4% at 100% load, with nominal input voltage and frequency.

l. Output Power Factor Rating: 0.9 lead to 0.7 lag
   i. The UPS output shall not require derating for purely resistive or power factor corrected loads (PF of 1). The output kW and kVA ratings of the UPS shall be equal. For loads exhibiting a power factor of .9 leading to .7 lagging no derating of the UPS shall be required.

   (3) Environmental
   a. Storage Ambient Temperature: -40°F to 158°F (-40°C to 70°C)
   b. Operating Ambient Temperature: +32°F to 104°F (0°C to 40°C). (25°C is ideal for most battery types)
   c. Relative Humidity: 5 to 95% Non-condensing
   d. Altitude: Maximum installation with no derating of the UPS output shall be 3300 feet (1000m) above sea level.
C. INPUT POWER CONVERTER

(1) The input power converter for each 8 kW system is housed within the removable electronics module. This electronics module shall also contain the system control logic, continuous duty static switch and continuous duty inverter. The input power converter shall constantly receive power from the mains input to the system, to provide the necessary UPS power for precise regulation of the DC link voltage to the inverter and battery charger, therefore maintaining regulated output power.

(2) Input Current Total Harmonic Distortion: The input current $I_{THD}$ shall be actively controlled by the input power converter while operating from the converter in normal operational mode. The input $I_{THD}$ shall be less than 5% at full system load.

(3) Magnetization Inrush Current: If provided with an optional isolation transformer or PDU/System Bypass, system inrush shall be limited to 10 times the nominal input current of the transformer.

(4) Input Current Limit:

a. The input converter shall control and limit the input current draw from utility to 130% of the UPS output. With mains deviation of up to $+18\%/-10\%$ of the nominal input voltage the UPS shall be able to support 100% load, charge batteries at 10% of the UPS output rating, and provide voltage regulation per the output voltage specification in 2.2.C.

(5) Battery management system: The UPS shall contain a battery management system with the following features:

a. Battery Recharge: The battery management system shall provide a three-step charging process. These periods shall be recognized as constant current, constant voltage and rest. After recharging batteries to full capacity, UPS shall isolate the charging circuit from the battery. Continual float charging of the battery shall not be allowed, therefore reducing the possibility of positive grid corrosion, and increasing expected battery life.

b. Battery Runtime Monitoring: The battery management system shall monitor battery and provide status to end user of battery run time via front panel, serial/network communications, or both. Run time calculations to be based on load demand and analysis of battery health.

c. Battery Health Monitoring: UPS shall continuously monitor battery health and the UPS will provide warnings visually, audibly and/or via serial/network communications when battery capability falls below 80% of original capacity. Battery testing may also be user initiated via the front panel or serial communications.

d. The battery charging circuit shall remain active when in any normal mode of operation or while in static bypass mode.

(6) Back-feed Protection: Each UPS shall provide a UL1778 approved back-feed protection scheme.
D. OUTPUT INVERTER

(1) The UPS output inverter shall be used to regulate the output voltage to operate in conjunction with the connected IT load equipment. The output inverter shall use IGBT driven power converters, operating at high frequency to limit the effects of step loads and reduce the operating audible noise from the system. In both double conversion operation and battery operation, the output inverters shall create an output voltage independent of the mains input voltage. Input voltage anomalies such as brown-outs, spikes, surges, sags, and outages shall not affect the continued operation of the critical load.

(2) Overload Capability: The output inverter shall be capable of supporting 300% overload for a short period, in attempt to clear any short-circuit on the output. The UPS inverter shall remain operational for one (1) minute if a steady-state overload condition of up to 125% is seen on the output of the system. If the overload persists past the outlined time limitation, the critical load will be automatically switched to the static bypass output of the UPS. In the event the static switch exceeds its overload capability, the UPS shall activate the automated maintenance bypass to continue to support the overload until activation of an overcurrent protection device, or the overload condition is removed from the system.

(3) Inverter Output Isolation: The output inverter shall be provided with a semiconductor fuse and output mechanical contactor to provide overcurrent protection and physical isolation of the inverter from the critical bus. This feature allows a failed inverter to remove itself from the critical bus while not affecting the operation of other parallel systems supporting the loads. Battery Protection: Each UPS shall be capable of controlling battery discharge depth, with the additional feature of removing all DC power draw from the battery in case of an extended input power outage. This will ensure that the batteries will not be deeply discharged which could cause damage to the battery.

E. STATIC BYPASS

(1) Each UPS system shall include a hot swappable static bypass switch. Static bypass operation will occur during overloads exceeding the rating of the inverter, load fault, or internal failures requiring automatically transfer the critical load to the commercial AC power. If a mode change to static bypass was the result of an overload or load fault, the system shall automatically return to normal operation once the condition is has cleared. No-break transfer between operating modes shall be capable of being initiated manually from the front display. Each UPS shall constantly monitor the bypass input source voltage and frequency, and inhibit potentially unsuccessful transfers to static bypass from taking place.

(2) The design of the static switch power path shall consist of Silicon Controlled Rectifiers (SCR) with a minimum continuous duty rating of 125% of the UPS output rating.

(3) Automatic Transfers: An automatic transfer of load to static bypass shall take place whenever the load on the critical bus exceeds the overload rating of the UPS. Automatic transfers of the critical load from static bypass back to normal operation shall take place when the overload condition is removed from the critical bus output of the system. Automatic transfers of load to static bypass shall also take place if for any reason the UPS cannot support the critical bus.
(4) **Manual Transfers:** Manually initiated transfers to and from static bypass shall be initiated through the UPS display interface. All parallel connected systems shall transfer to static bypass simultaneously upon request from one system display.

(5) **Overloads:** The static bypass shall be rated and capable of handling overloads equal to or less than 125% of the rated system output continuously. For instantaneous overloads caused by inrush current from magnetic devices, or short circuit conditions, the static bypass shall be capable of sustaining overloads of 1000% of system capacity.

(6) **Modular Design:** The static switch assembly shall be incorporated in the electronics module therefore reducing mean time to repair (MTTR).

**F. System Protection:**

(1) **Back-feed protection:** As a requirement of UL1778, back-feed protection in the static bypass circuit shall also be incorporated in the system design. Back-feed protection shall be a function of a mechanical contactor in series with the bypass SCR(s). The back-feed contactor shall open immediately upon sensing a condition where back-feeding of the static switch by any source connected to the critical output bus of the system is occurring. Shorted SCRs in the static bypass assembly will cause the back-feed protection to activate.

**G. MAINTENANCE BYPASS**

(1) Each 8 kW UPS system shall include an automated internal maintenance bypass, which will allow hot-swappable replacement of logic control, input converter (rectifier), output converter (inverter), battery modules and static bypass switch. Maintenance bypass operation shall be an automated process, with activation coming from either a command from the front panel, or when a display panel RJ45 connector is unplugged from the electronics module. Overloads exceeding the rating of the static switch shall automatically transfer the critical load through the maintenance bypass to the commercial AC power. Each UPS shall constantly monitor the maintenance bypass input source voltage, and inhibit potentially unsuccessful transfers to maintenance bypass from taking place.

**H. OUTPUT POWER DISTRIBUTION**

(1) Each 8 kW UPS module shall provide power to an output connector on the rear of the UPS chassis, and a output pigtail with a connected L21-30R inline receptacle. The output connector shall be protected by a properly sized breaker, limiting the output of each UPS module to its rating. The output connector shall allow connection of one RPM module, and shall be monitored by the UPS controls per the information in section 2.8.c.d. The L21-30R connector is protected by the upstream utility breaker feeding the UPS system.

**I. DISPLAY AND CONTROLS**

(1) **Front Panel Display:** The UPS shall include a front panel display consisting of a graphical LCD display with backlight, four status LED’s, and a four-key keypad. The LCD shall display a mimic screen of power flow through the UPS system when programmed for this function. The keypad keys shall be menu driven per the function being performed.
a. Graphical LCD display: Includes basic language (English and local selectable languages), display of unit function and operating parameters. It shall be used to signify the operating state of the UPS, for indicating alarms, for changing operations control parameters and set points. The graphical display shall have a real time clock which will stamp events with event type and time information, reviewable in the logged data menus.

i. Local language packages available:
   a. Pack 1, English, Spanish, German (Standard)
   b. Pack 2, English, Finnish, Swedish,
   c. Pack 3, English, Hungarian, Romanian
   d. Pack 4, English, Greek, Turkish
   e. Pack 5, English, Chinese
   f. Pack 6, English, Korean
   g. Pack 7, English, Czech, Polish
   h. Pack 8, English, Italian, Bulgarian
   i. Pack 9, English, Russian
   j. Pack 10, English, French
   k. Pack 11, English, Portuguese
   l. Pack 12, English, Norwegian, Italian

ii. Four status LED’s, which indicate:
   a. Alarms, with a red LED
   b. On Battery, with a yellow LED
   c. On Bypass, with a yellow LED
   d. Normal Operation, with a green LED

iii. Four-Key Multifunction Keypad: UPS shall have keypad to allow user to:
   a. Adjust UPS parameters
   b. View UPS metered data
   c. View alarm and inverter logs
   d. Change UPS operational modes
   e. Turn UPS system on and off

iv. Metered Data: The following metered data, shall be available on the alphanumeric display:
   a. Input:
      i. Voltage Line to Neutral
      ii. Voltage Line to Line
      iii. Frequency
   b. Battery:
      i. Voltage
      ii. Current
      iii. Runtime
c. Output:
   i. Voltage Line to Neutral
   ii. Voltage Line to Line
   iii. Current
   iv. Frequency
   v. Power kW
   vi. Power kVA
   vii. Power factor (pf)

d. Load Receptacle:
   i. Voltage Line to Line
   ii. Frequency
   iii. Power kW
   iv. Power kVA
   v. Current

v. Event log: The display unit shall allow the user to display a time and date stamped log of the 100 most recent status and alarm events. Each event will be time stamped with Year, Month, Day, Hour, Minute, Second of occurring event.

vi. The system shall be capable of displaying the following system status information:
   a. System Normal
   b. High Efficiency Power: %
   c. Battery Resting
   d. Battery Floating
   e. UPS in Parallel mode
   f. Parallel Unit Number
   g. Units on Parallel Bus
   h. Units on Load

vii. The system control functions shall have the following capability:
   a. Go to Normal Mode
   b. Go to Bypass Mode
   c. Turn UPS On/Off
   d. Turn system UPS On/Off
   e. Start Battery Test
   f. Start Display Test

viii. The following system information shall be available from the front display:
   a. UPS Type
   b. UPS Part Number
   c. UPS Serial Number
   d. UPS Firmware Revision
   e. UPS Display Firmware Revision
   f. UPS CAN Bridge Firmware Revision
ix. Alarms and system information: The display unit shall allow the user to display a log of all active alarms. The following minimum set of alarm conditions shall be available:

a. On Battery
b. Battery Low
c. On Bypass
d. Bypass Unavailable
e. Battery Breaker Open
f. Battery Connection
g. Overload
h. Over-temperature
i. Site Wiring Fault
j. The UPS does not provide the expected backup time
k. Power is not available at the UPS output receptacle
l. The UPS does not start
m. The UPS does not turn off
n. The UPS operates normally, but some or all of the protected equipment is not on
o. Battery test failed
p. Battery test pending
q. Battery test did not run
r. Battery test aborted
s. The UPS does not transfer to Bypass mode
t. Check Parallel Board
u. Abnormal output voltage at startup
v. Selective Trip
w. Redundancy Loss Due to Overload
x. Configuration Error and the UPS does not start.

x. System Configuration: The following shall be configurable from the display unit:

a. Set Date and Time
b. Display Contrast
c. Change Language
d. Relay Configuration
e. Signal Inputs
f. Serial Port Configuration
g. Parallel Operation Settings
h. Modem Configuration
i. Battery Setup
j. Power Strategy (normal or high efficiency)
k. Start Screen
l. User Password
m. Audible Alarms
n. Unsynchronized Transfer to Bypass
o. Transfer to Bypass When Overload
p. Automatic Start Delay
q. Control Commands from X−Slot 1
r. Control Commands from X−Slot2
s. X−Slot Signal Input Activation Delay
t. Site Wiring Fault Notice
u. Input Range  
v. Reset Custom Event Settings  
w. REPO Configuration  

xi. Communication Interface Board: A communication interface board shall provide the following communication ports which can be used simultaneously:

a. Communication Card Slots:

   i. Each UPS shall provide (2) communication slots in the back of the system allowing for additional connectivity options, including SNMP/Web, AS/400 relays, Modbus, etc

b. Serial communications (via RS-232) with manufacturer-supplied power management software package RS232 Serial Port #1

c. REPO Input, N/O and N/C connections for connection to isolated contact on room EPO switch:

   i. Each module in a PC or PR configuration shall require a separate EPO connection, ensuring failure of one EPO connection does not cause entire system shutdown.

d. Two programmable signal inputs shall be programmable for the following system control:

   i. ABM Resting (Charger disable)  
   ii. Remote ON/OFF  
   iii. Remote Go To Normal  
   iv. Force UPS to Static Bypass (External Bypass Interface)  
   v. External Battery Breaker Status (Disconnect notice)

e. Summary alarm relay output  

J. BATTERY

(1) The UPS battery shall be of modular construction made up of user replaceable, hot swappable, battery modules with approved over-current protection. Each UPS module shall contain a minimum of two parallel battery strings therefore reducing the chance of a single battery failure causing complete loss of runtime.

(2) The battery jars housed within each removable battery module shall be of the Valve Regulated Lead Acid (VRLA) type. The battery case shall be made of flame retardant material rated as UL94-V0.

(3) The UPS shall incorporate a battery management system to automatically monitor the health of the battery system. This UPS shall notify the user via the front panel and serial/network communications in the event that a failed or weak battery is found.

(4) Each 8kW UPS module shall have an independent 70A DC breaker for isolation of all internal and external battery modules to the DC bus. The UPS module shall notify the user if the DC breaker is in the off position.
PART 2  ACCESSORIES

2.01  POWER DISTRIBUTION SYSTEM

A. The UPS module output connector on the rear of the UPS chassis shall be designed to interface to a rack mounted power distribution system.

2.02  RACK POWER MODULE (RPM)

A. For power distribution from the UPS modules to enclosure mounted power distribution units or directly to the loads, a 3U Rack Power Module (RPM) shall be available. Each RPM shall be capable of distributing power to single-phase loads, either line to line or line to neutral connected. The RPM shall also be capable of distributing three-phase power to any three-phase load equipment. Each RPM shall be capable of being plugged into the back of each UPS module, allowing power distribution growth at the same time as UPS power capacity growth. The cord connecting the RPM to the UPS module shall be rated for above floor wire routing only. Each RPM shall come with a standard four post rail mounting kit to ensure easy slide in installation into the rack or enclosure. RPMs shall be capable of mounting into the same enclosure that houses the UPS module, server equipment or EBM. An optional wall mounting kit to mount the RPM vertically on the wall shall be available. Each cord shall be capable of being routed through the IT enclosures using tool-less mounting hardware, or bolt on hardware. The cords shall also be capable for routing above the enclosure using optional wire routing trays. The RPM shall always have 12 breaker pole positions in any selectable configuration. The breaker poles shall be grouped in two groups of six poles to match available output receptacle plates. There shall always be two receptacle plates of the same or different types of receptacles available on the rear panel of the RPM. Output connections to the RPM shall be made through either NEMA or IEC type receptacles. Input and output current monitoring shall be provided by individual eight segment multi colored LED displays for each breaker pole as well as the three input phases. Percentage of capacity of all input and output currents shall be displayed at the same time on the front of the RPM. Each RPM shall be configurable with the following available features:

a. Physical attributes

i. 3U (5.25 in), (130 mm) height
ii. 20 in, (507 mm) depth
iii. 17.4 in, (440 mm) width
iv. 32 to 54 lbs based on configuration options

b. Input type

i. Connection direct to UPS module connector (typical)
ii. IEC309-60A five (5) wire (3P + N + G)
iii. NEMA L21-30P
iv. Hardwire (100A maximum), (3P + N + G)

c. Input cord lengths (not applicable to hardwire units)

i. Six (6) feet, (1.8 m)
ii. Ten (10) feet, (3.05 m)
iii. 15 feet, (4.57 m)
iv. 20 feet, (6.1 m)
d. Output receptacle types / number per receptacle plate / Number per breaker

i. L21-20R / 2 / 1
ii. L21-30R / 2 / 1
iii. L15-20R / 2 / 1
iv. L15-30R / 2 / 1
v. L6-15R / 3 / 1
vi. L6-20R / 3 / 1
vii. L6-30R / 3 / 1
viii. 5-15R / 6 / 1
ix. 5-20R / 6 / 1
x. L14-20R / 3 / 1
xi. L14-30R / 3 / 1
xii. IEC320-C13 / 12 / 4
xiii. IEC320-C19 / 6 / 2

e. Monitoring

i. True RMS monitoring of all input and output current
ii. Percent (%) load on all breakers (standard)
iii. Percent (%) load on input connector (standard)
iv. LED indicator for power available to the system
v. LED indicator for overload alarm
vi. Audible alarm indicator for overload
vii. Optional individual branch circuit monitoring with network connection using hot swappable energy management card with following:
   a. Web-enabled monitoring of power quality data
   b. Data and event logging with time stamp
   c. Power quality data via Modbus TCP
   d. Power quality data via WEB/SNMP interface with standard browser
   e. Customized email messaging for events notification
   f. Real-time power monitoring
   g. Standard SNMP MIB support
   h. Support of environmental monitor probe

f. Cable Restraining

i. Each RPM distribution module shall come standard with a cable restraining system capable of holding connected equipment plugs from accidentally pulling out of the systems output receptacles.
2.03 ENCLOSURE MOUNTED POWER DISTRIBUTION UNITS (ePDU):

A. Distributing power within the IT enclosure shall be accomplished by enclosure (rack) mount power distribution units (ePDU). The ePDU units shall come in many sizes and input plug and output receptacle configurations for supporting the wide variety of IT load equipment power connections. Two (zero) 0U vertical ePDUs shall be capable of being installed in the back of the accompanying enclosure to consume no U space reserved for the IT equipment. One 1U and two 2U configurations shall be capable of installation in the U space on a rack meeting the EIA-310-D 19” specification. One U (1U) ePDUs shall also have available optional brackets for mounting the device in the zero U (0U) space. In this configuration up to three like or unlike 1U ePDU’s can be mounted on each side of a 42U high enclosure (total 6 in 0U space rear of enclosure. Additional optional enclosure mounting brackets shall be available to mount more than six (6) of the 1U ePDUs in the rear of the cabinet, or more than two (2) of the 0U vertical ePDUs without effecting mounting space for the IT equipment.

   a. Input Connection – All ePDU units used with the RPM power distribution system shall be connected via twist lock or strait blade connectors. Input plugs shall be offered for single phase and three-phase connections.

   b. Output Connections - The outputs of the ePDU shall be distributed to receptacles capable of supplying power to cord connected equipment.

   c. Power options- The ePDUs shall be capable of delivering the following power to the rack based on input connection used:

      i. 5-15P  1.44 kW  
      ii. L6-20P  3.33 kW  
      iii. L6-30P  4.99 kW  
      iv. L14-30P  4.99 kW  
      v. L21-20P  5.76 kW  
      vi. L21-30P  8.65 kW  
      vii. IEC309-60  17.7 kW  

   d. Metering, Monitoring and management options

      i. Phase metering and local display of input current or branch circuit breakers shall be an option on the ePDUs, and is based on the model selected.
      ii. Remote monitoring via built in SNMP or serial communications of the phase metering shall be an option based on the ePDU model selected.
      iii. Individual outlet switching control shall be an option based on the ePDU model selected. Outlet switching can be done either via WEB/SNMP interface or via serial communication.

   e. Agency

      i. All ePDUs shall be listed to the 60950 agency specification though one of the following organizations:

          a. UL or ETL North American Products
          b. CE International Products

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2.04 EXTENDED RUNTIME BATTERY

A. Extended runtime for the UPS shall be available as an option. These extended battery runtime modules (EBM) will come in a standard rack mount design, with capability to go into any EIA-310-D, or EIA-310-E four post 19” IT enclosure, with minimum depth of 30 inches. Each EBM shall be 3U (5.20 in / 132 mm) in height, 26 in (660 mm) depth, and 17.2 in (437 mm) width. Each EBM shall come with a standard four post rail mounting kit to ensure easy slide in installation into the rack or enclosure. EBMs shall be capable of mounting into the same enclose that houses the UPS modules, server equipment or RPMs. Each EBM will include a cord assembly that allows plug in capability to the rear of the UPS system or other like EBMs. Each EBM shall include a matching input connector that allows easy tool-less “daisy chaining” of additional EBM modules by plugging them together. The DC output of each EBM shall be protected by an over-current protection device (breaker) with capability of being reset without tools. The cord length of the EBM will be 36” to allow easy installation above or below any UPS. When connecting to the UPS system the EBMs will be designed to go into standard racks to the left or right of the UPS cabinet. This configuration will allow use of the standard cable length, however in cases where additional cable length is needed; an optional 36” jumper shall be available. Up to four (4) Extended Battery Modules shall be capable to be added to the standard UPS system for increased battery runtime greater than 30 minutes.

2.05 INFORMATION TECHNOLOGY (IT) ENCLOSURE

A. IT enclosures shall be available for housing of customer supplied IT equipment. Enclosures shall meet the requirements of the 60950 agency specifications.

(1) General Requirements

a. The Enclosure shall be designed to provide a secure, managed environment for computer and networking equipment.

b. The Enclosure shall conform to EIA-310 Standard for Cabinets, Racks, Panel and Associated Equipment and accommodate industry standard 19” rack mount equipment.

c. The Enclosure shall be designed with four (4) tool-less adjustable vertical equipment mounting rails to allow adjustments to both the front and rear rails to be placed in numerous locations. This will allow installation of a multitude of typical IT servers and UPS systems, as well as networking equipment.

d. The standard enclosure shall be available with a vertical equipment mounting space of 42U (1U=1.75” or 44.45mm).

e. U space markings shall be on the front and rear of each rail to allow easy identification of rack U used when installing equipment.

f. Varying U heights, frame designs, door configurations and other cosmetic changes shall be available as options.

g. The enclosure shall have heavy duty rails front and rear and will include added vertical mounting holes for equipment mounting surfaces.

h. The enclosure shall have two standard zero U (0U) mounting areas in the rear of the rack to allow installation of rack PDUs (ePDU). Each 0U space shall have multiple industry standard tool-less key slots for PDU mounting with mounting provisions for two 2.2 inch wide by 68 inch tall PDUs. Areas in the vertical and horizontal 0U space and the U space outside the IT equipment mounting space shall be available for cable management and power distribution options.
(2) Physical Requirements

a. Standard enclosure width shall be 24 inches (610mm) wide with side panels removed for baying racks together and maintaining alignment with standard 24 inch raised floor panels. Adding a single end of row side panel will add additional 0.71 inch to the rack width.
b. Standard enclosure depth shall be 42” (1050mm), for optimal four foot cold isle, three foot hot isle installations on typical raised floor tiles. Front and rear handles shall extend depth either direction an additional 1.15 inch maximum.
c. The enclosure of a 42U design shall have a maximum external height of 81 inches (2050mm) to allow passage through 81.5 inch or taller doorway without tipping.
d. The enclosure shall support a dynamic load (rolling on castors) of 2000 lbs, (909kG) total weight.
e. The enclosure shall support a static weight of 3000 lbs. (1361kG).
f. Enclosure shall also be designed and manufactured to be used to house the UPS modules, rack power modules, enclosure power distribution units and extended runtime battery modules to provide a uniform and consistent appearance in a datacenter environment.
g. Additional matching as well as wider (30 inch) deeper (48 inch) and taller (48U) enclosures shall also be available

(3) Equipment Access and Mounting

a. The enclosure shall provide 42U of equipment vertical mounting space.
b. The vertical mounting rails shall be adjustable to allow different mounting depths.
c. Front and rear doors of the enclosure shall be designed with quick release hinges allowing for easy detachment without the use of tools. Each enclosure shall come standard with key locking front and rear doors.
d. Optional side air flow panels shall be available which will allow baying enclosures together while blocking side to side air flow between adjacent enclosures. These panels shall include areas along the sides of the rack allowing cables to pass between enclosures. Use of these panels will eliminate the need for side panels while maintaining proper front to rear air flow for high density computing requirements.

(4) Seismic Floor Anchor Brackets.

a. An optional floor anchor bracket system shall be available to solidly connect each enclosure to the floor to provide IBC Zone 4 tested and certified safety.
b. Optional seismic rated floor stands shall be available to support enclosures populated with IT or UPS equipment. Floor Stands shall be available in custom heights to maintain a flush mount installation with the raised floor, and shall be designed in accordance to the equipment weight and contact points.
c. 42U Seismic rated and test racks shall also be available with a tested and approved dynamic load rating of 1350 lbs. of installed equipment. Seismic racks shall be tested per the Telecordia GR-63-CORE standard.
(5) Cable management brackets and wire-ways

a. Each cabinet shall include as standard, a front and rear integrated cable trough system built into the front and rear top of the rack. These cable troughs shall be capable of handling a minimum of 100 Cat 5 or 6 Ethernet cables.

b. Each cabinet top shall include two six inch wide by 26 inch long cable exit areas to allow ample room for network and power cable exits, including PDU plugs as large as IEC309-60A (60 amp) plugs.

c. Each top panel cable exit shall have standard brush strips to ensure proper air flow management restricting air entrance or exit at the top of the cabinet.

d. Optional tool-free or tools required cable management brackets shall be available for routing power and communication cables internal to the enclosure.

e. Optional top mounted network or power cable trays shall be available for routing cables at the top of the enclosure down the row of IT enclosures. Trays shall have capability to be installed anywhere from the front to the rear of the rack top, using tool-less mounting hardware. Tools required grounding straps between adjacent cable tray sections shall be provided.

(6) Additional enclosure options

a. The following is a list of additional enclosure options:

i. Tool-free blacking panels in 1, 2 and 8U heights

ii. Horizontal and vertical cable management options

iii. Top of cabinet air flow assist fans

iv. PDU mounting plates to allow installation up to 4 side by side PDUs with keyhole mounting

v. Cable lacing bars in widths of 3, 8 and 12 inches

vi. Velcro cable management option in various lengths, some attachable

vii. Fiber spools and cable strain relief bars and options

viii. High density cable management organizers

ix. PDU mounting plates

x. Stationary and roll out shelves, normal and heavy duty

xi. Heavy duty chassis support rails for network switches

xii. Enclosure baying kits

xiii. Heavy duty pallets for shipping with equipment installed
2.06 SOFTWARE AND CONNECTIVITY

A. The UPS manufacturer shall be capable of providing three separate levels of system management for the data center. The following is a list of levels and their functionality:

1. Basic single UPS system operation, management and graceful load shutdown software to be included with every UPS shipped and/or is available from the manufacturers public web portal with the most recent release

   a. The included UPS software shall have automatic model detection of the manufacturer’s current models of UPS systems as well as automatic detection for some competitive UPS models.

   b. The software shall provide sequential shutdown to further help network administrators determine what sequence to shut down servers during an extended power outage.

   c. The shutdown software shall be capable of being used completely unknown to the user at the display, for use on point of service or other public environments where not relevant to involve the user

   d. The software shall automatically detect time used on battery and calculate the cost savings of the UPS by not subjecting the user to downtime.

   e. Software Compatibility, the supplied with each UPS sold shall support graceful shutdown and remote monitoring for the following systems:


      ii. HP-UX v. 10.20, 11.0, 11i (11.11), 11i v1.6 (11.22), 11i v2 (11.23)

      iii. BM AIX: v. 4.3.2 for RISC, v. 4.3.3 for RISC and PowerPC 3, v. 5.1, 5.2, 5.3 for PowerPC 3, v. 5.3 for PowerPC 5

      iv. Mac OS v. 10.2.x 10.3.x, 10.4.x, 10.5x

      v. Red Hat 7.2, 8.0 9.0, Red Hat Enterprise Linux 3 and 4 (ES and AS), Red Hat Enterprise Linux 4 (ES, AS, and Desktop), Red Hat Enterprise Linux AS v. 2.1 and v. 3.2, Fedora Core 5

      vi. SCO Unix OpenServer v. 5.0.6, 5.0.7

      vii. SGI Irix (MIPS) v. 6.5.2.x

      viii. Sun Solaris v. 7, 8, 9, 10 for SPARC, v. 7, 8, 9, 10 for Intel

      ix. SuSE Linux v. 7.2, 8.0, 8.2, 9.0, 9.3, 10.0, SuSE Enterprise Linux Server 8 and 9

      x. Fedora Linux – Core 5, 6

      xi. Ubuntu Linux v. 6.10

      xii. Novell NetWare v. 5.0, 5.1, 6.0, 6.5 (must upgrade to latest SP)

      xiii. VMware ESX v. 3.5 (Linux Kernel 2.4), ESXi v. 3.5, 4.0 / vSphere Management Assistant VMA 4.0, VMware®’s vCenter™ server

      xiv. Cisco Unified Communications Manager 4.3

   f. Optional data center, Windows®-based client/server software package (Power Xpert) that provides real-time monitoring of critical power conditions for the entire enterprise down to a single channel or parameter of the UPS. It is specifically designed to support multiple UPS systems in the data center including:
i. Real-time, enterprise-wide monitoring analyzes critical power conditions and identifies problems
ii. Drill-down monitoring of individual meter or status for the UPS isolates the issue and speeds diagnosis
iii. Monitoring via client (local or remote), server or the Web (computer or PDA) provides easy “anywhere/anytime” access
iv. Scalable architecture (single/multi server) allows network managers the flexibility to monitor power conditions from within each LAN or monitor multiple LANs from a centralized, master client
v. Alarm notification through alphanumeric paging and/or SMTP email speeds corrective action
vi. Customizable alarms tailor notification to user needs
vii. Powerful data collection, graphing and report writing toolset provide trend analysis and diagnosis of chronic power problems.

g. Optional enterprise wide, Windows®-based client/server software package (Foreseer) that provides monitoring and management of the power through the entire power train including UPS and a variety of foundation equipment. This software shall have capability of data monitoring of any manufactures equipment which is equipped with data output capability. The software is highly customizable to fit the application. The advanced features of Foreseer include:

i. Unique graphical user interface and unparalleled performance analysis tools deliver the information needed to identify dangerous trends; execute corrective action; and, prevent failures.
ii. Easily configurable for unique environments, regardless of the complexity, size, or number of distributed sites.
iii. Monitoring of power over networks, modems, T1, or virtually any Ethernet or serial connection.
iv. Advanced alarm management capabilities, including a stoplight color scheme and Alpha-numeric OutCall Paging™, ensure that the right personnel are automatically notified of alarms and potential problems.
v. Easy to set-up graphical views to accurately depict site. Authorized users, enterprise-wide, can personalize software views based on individual preference. The editor function includes extensive drawing capability and allows import of CAD files, logos, photographs and scanned images.
vi. A variety of easy-to-use reports. Standard reports are included with each system and a Custom Report Generator produces management reports and other specific information whenever needed. Some of the available reports include: Load Analysis, Capacity Planning, Equipment Run Times and Alarm Reports.

vii.Installation, service and support by Eaton Corporation, Worldwide Services Group. A range of installation packages are available to meet specific needs including complete, turn-key project management and on-site training.

viii. Supported facilities equipment includes
a. Generators
b. Power metering systems
c. Uninterruptible power systems (UPSs)
d. Static switches
e. Security systems including WEB enabled cameras
f. Computer room air conditioners
g. Chillers
h. Leak detection systems
i. Fuel monitoring systems
j. Fire detection and suppression systems
k. Building automation systems (BMS)
l. Building management systems
m. Power distribution units (PDU)
n. Enclosure (rack) based power distribution units (ePDU)
o. Switch gear and automatic transfer switches (ATS)
p. DC power systems
q. Battery monitoring sensors
r. Power monitoring systems

(2) UPS monitoring and management

a. Network management: An Ethernet WEB/SNMP and ModBus TCP network communication adaptor shall be available to allow one or more network management systems (NMS) to monitor and manage the UPS in TCP/IP and/or ModBus network environments. SNMP information shall be available in the standard management information base (MIB) data, which can be used by network management software programs. SNMP information shall be provided in DOS and UNIX "tar" formats. The WEB/SNMP interface adaptor shall be a hot swappable card capable of being inserted into any open UPS communication slot.
b. Unattended shutdown shall be a function of the UPS reporting operating data to a network management device, so that IT systems can gracefully shut down. When utility AC is lost and the UPS is operating on battery, information sent about battery runtime is used to determine if and when the IT systems should start their automatic shutdown.
c. Each UPS system shall also be capable of using an RS232 port to communicate by means of serial communications to gracefully shut down one or more operating systems during operation on battery.
d. A facilities management card with ModBus RTU shall be available as an option.
e. Isolated potential free contacts shall be available with an optional relay interface board. This relay interface board shall come if two different models, one for low voltage/low current applications and the other for voltages up to 250Vac and currents up to 5A. Either relay interface board shall change relay states for UPS changes from the following list:
i. Normal Operation
ii. Battery Operation
iii. Bypass Operation
iv. Common Fault
v. Low Battery
vi. UPS Off.
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PART 3 EXECUTION

3.0 STANDARD EQUIPMENT WARRANTY

3.01 Standard equipment warranty shall be eighteen (18) months from the date of purchase

3.02 FACTORY ASSISTED UPS STARTUP

A. If an optional factory assisted UPS start-up is requested, factory trained service personnel shall perform the following inspections, test procedures, and on-site training:

(1) VISUAL INSPECTION

a. Visually inspect all equipment for signs of shipping damage and/or foreign materials
b. Observe type of ventilation, room cleanliness, use of proper signs and any safety related items that may be noteworthy

(2) MECHANICAL INSPECTION

a. Check internal power connections in UPS module for tightness while observing proper safety precautions
b. Check all control wiring terminations and plugs in UPS module for tightness and/or proper setting
c. Check to see that all factory connections, power modules, subassembly pans and legs are secure
d. Inspect the auxiliary connections and devices connected to UPS system

(3) ELECTRICAL PRECHECK

a. Check system for ground faults at all power inputs and outputs
b. Check DC bus for short circuits and proper polarity
c. Checks input and bypass power terminations for proper voltages and phase rotation inside all modules
d. Check and adjust, if necessary, all power supply voltages
e. Verify CTO and Serial numbers programmed into system match the equipment labels

(4) INITIAL UNIT ENERGIZATION

a. Verify all system annunciations are in "go" condition
b. Energize unit(s) and verify proper DC walkup and AC phase on
c. Check DC link holding voltage, AC output voltages and output waveforms
d. Check final DC link voltage and inverter AC output. Adjust if required
e. Check for proper synchronization with bypass source
f. Check voltage differences between inverter outputs and bypass source
g. Power up all additional accessories (EBM/RPM)

(5) BATTERY SET-UP

a. Determine common or separate battery set-up process and settings
b. Check for proper cell interconnections with respect to polarity throughout battery
c. Check battery configuration matches required unit configuration (voltage, polarity, number of cells per string)
(6) BRANCH CIRCUIT MONITORING SET-UP (if optionally purchased on RPM)
   a. Ensure installation configuration matches application
   b. Perform branch circuit breaker scheduling
   c. Check voltage and current calibrations

(7) OPERATIONAL INSPECTION
   a. Check proper system operation in Normal Mode, Bypass Mode, and Battery Mode
   b. Check system transitions between operating modes
   c. Check multi-module operations
   d. Verify system calibrations and adjust as necessary

(8) FUNCTIONAL TEST
   a. Switch on utility power at UPS connection point
   b. Energize UPS and verify no alarms are present (or have been corrected and cleared)
   c. Test Battery mode
   d. Simulate the loss of bypass when on battery testing
   e. Emergency transfer testing
   f. Configure UPS. 5.3.1. Select appropriate display language
   g. Set Date and Time
   h. Set number of EBMs
   i. Building Alarms testing
   j. Local and Remote Emergency Power Off testing

(9) INSTALL OPTIONAL CONNECTIVITY AND MONITORING
   a. Upon customer enrollment and request (www.powerquality.eaton.com/enotify, select “Install eNotify”, and complete an “eNotify Request Form”), install and program connectivity parts and test monitoring connection. Customer must enroll and authorize Eaton to provide monitoring (connectivity parts may require separate purchase); customer may self install eNotify or purchase a separate installation if not completed at startup

(10) INSPECTION COMPLETION
   a. Ensure dead fronts and door panels are reinstalled
   b. System will be left in normal mode when environmental controls are operational
   c. Conduct on-site customer system operation training
   d. Final EEPs, calibration EEPs, meters report, service log, and configuration reports will be downloaded and stored
   e. Startup data forms and reports are available as required
   f. Clean up tools and debris around the system
      i. Register the warranty if applicable

(11) If an optional PDU with bypass is ordered and an optional factory assisted start-up is requested, factory trained service personnel shall perform the all functions from section 4.2 that are relevant to this device.
3.03 IN THE FIELD ASSEMBLY AND SET UP SERVICE

A. The following is an outline of general procedures, if applicable, that are normally performed by Field Service Personnel prior to a standard start-up for modular UPS models. Start-up service may be purchased separately and is not included in Assembly and Set-Up Service. All checks and processes may not be applicable to all equipment models.

B. Customer is responsible for inside delivery of all equipment and arranging a licensed electrician to provide all necessary input power and any hardwired output connections and locating all equipment in the site area where the equipment is to be started. Suitable equipment racks may be supplied either by manufacturer or customer and be compatible with the customer ordered system, accessories and cables for the intended application and site location; this service does not apply any power nor validate settings.

(1) UNPACK
   a. Unpack UPS and accessories
   b. Removal of all packing materials to customer disposal location

(2) VISUAL INSPECTION
   a. Verify that all equipment and accessories listed in User Guide are included
   b. Visually inspect all equipment and accessories for signs of damage and/or foreign materials
   c. Observe type of ventilation, room cleanliness, use of proper signs and any safety-related items that may be noteworthy

(3) INSTALL UPS IN SUITABLE EQUIPMENT RACK
   a. Secure suitable customer supplied rack to floor, upon request (excludes seismic anchors)
   b. Install UPS mounting rails in customer rack
   c. Install UPS on mounting rails in rack
   d. Remove and reinstall UPS electronics module in UPS chassis
   e. Install battery modules in UPS chassis
   f. Install UPS front panel
   g. Install ConnectUPS or PowerXpert connectivity cards and accessories for eNotify (if optionally purchased)
   h. Install CAN Bridge Cards, CAN Bridge Card Wiring, and Redundant Signal Wiring (parallel systems only)
   i. Connect UPS input and output power connectors (no power is applied)

(4) INSTALL EATON ACCESSORIES (if applicable) IN SUITABLE EQUIPMENT RACK (EBM, RPM; excludes RPP/PDU and products with separately available startup service)
   a. Install Eaton Accessories mounting rails in customer rack
   b. Install Eaton Accessories on mounting rails in rack
   c. Connect EBM to UPS (if applicable)
(5) ON-SITE OPERATIONAL TRAINING:

a. Prior to leaving the site, the Customer Support Engineer will familiarize customer personnel in the operation of the UPS. The familiarization takes 1 hour to 8 hours at Eaton’s discretion, and depends on site personnel, equipment type and equipment availability. Basic operational training includes:

i. Key pad operation
ii. LED indicator explanation
iii. Start-up and shutdown procedures
iv. System maintenance bypass operation information
v. Component familiarization
vi. Alarm and notice familiarization.

3.04 MANUFACTURER FIELD SERVICE

A. The UPS manufacturer shall have a worldwide service organization, consisting of factory trained field service personnel to perform start-up, preventative maintenance, and service of the UPS system and power equipment. The service organization shall offer 24 hours a day, 7 days a week, 365 days a year service support.

B. Replacement parts: Parts shall be available through the worldwide service organization 24 hours a day, 7 days a week, and 365 days a year. The worldwide service organization shall be capable of shipping parts within 4 working hours or on the next available flight, so that the parts may be delivered to the customer site within 24 hours.

3.05 MAINTENANCE CONTRACTS

A. A complete offering of preventative and full service maintenance contracts for the UPS system and the battery system shall be available. All contract work shall be performed by Eaton authorized trained service personnel.

B. Contracts shall be available for both Monday through Friday, normal business hours next day response, and seven days a week, any hour with as short as two (2) hour response time.

3.06 TRAINING

A. UPS service training: A UPS service training first responder course shall be available from the UPS manufacturer. The service training workshop shall include a combination of lecture and practical instruction with hands-on laboratory sessions. The service training workshop shall include instruction about safety procedures, UPS operational theory, sub-assembly identification and operation, system controls and adjustment, preventative maintenance, and troubleshooting.

End of Section 16611